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Planning

Procurement Services - Operations, Indirects & Digital Data Technology (DD&T)

NATIONAL ENERGY SYSTEM OPERATOR LIMITED

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-034877

Procurement identifier (OCID): ocds-h6vhtk-0552ed ([view related notices](#))

Published 24 June 2025, 7:47pm

Scope

Description

This purpose of this notice is to formally inform the market of NESOs intention to tender,

NESO is wanting to engage with Suppliers that can provide procurement service solutions specifically for the provision for operational procurement services (P2P), Indirects and Digital Data Technology (DD&T).

Business Requirements:

The Operational team will be required to cover requisition management and all sourcing activities under £ 200,000 relating to both Indirects and DD&T.

- Assess current procurement processes and provide recommendations for improvement.
- Requisition management: from initial request to purchase order creation (currently COUPA moving to Ivalua and Workday late 2025/26). Review and validate requisitions for accuracy,

completeness, and compliance with procurement policies and procedures. Collaborate with the stakeholders to clarify requirements, resolve issues, and ensure timely procurement cycle completion.

- Stakeholder and supplier engagement: Identify and evaluate potential suppliers for IT and indirect goods and services. Refer to the existing NESO frameworks and contracts. Provide guidance, documentation, and templates to the stakeholders.
- Manage bid and buy for IT and indirect categories.
- Manage the end-to-end procurement process, including requisition, sourcing, contracting, and purchase order management.
- Ensure compliance with procurement policies and procedures.
- Maintain standard operating procedures (SOPs) for operational procurement, including requisitioning, sourcing, evaluation, and contract management. Update existing SOPs (P2P) as the process evolves. Ensure SOPs align with industry best practices, organisational policies, and NESO's compliance requirements. Secure sign-off of the documented SOPs from the governance assigned. Collaborate with the NESO Procurement and P2P teams on the SOPs to ensure consistent and efficient end-to-end procurement practices.

Indirects Procurement will be required to cover all sourcing activities over £ 200,000 relating to areas such as: Professional/Consultancy services, Finance including Audit and Tax, Human Resources and FM.

- Conduct market analysis and supplier research to identify potential suppliers.
- Develop and execute sourcing strategies for indirect procurement categories.
- Create and implement sourcing strategies for each requisition.
- Manage supplier selection, negotiation, and contracting processes.
- Negotiate contracts and establish agreements that provide value and mitigate risk.
- Develop and maintain obligations, including any rebates and discounts accrued and offered by the suppliers.
- Identify and evaluate potential suppliers, ensuring alignment with business needs and strategic goals.
- Develop and maintain a robust supplier base for each category

and lead sourcing activities for new frameworks.

Digital Data & Technology inherited a large portfolio of TSA contract from National Grid that are to be transferred across prior to the end of 2026. This is a vital key deliverable for this team and NESOs ability to provide the foundation for DD&T services going across the entire NESO business.

The DD&T Procurement Team will be required to source and manage contracts that cover: Software, Hardware, Licensing, Cloud Management and Security.

- Conduct market analysis and supplier research to identify potential suppliers.
- Develop and execute sourcing strategies for DD&T procurement categories EG: software, hardware, licenses etc.
- Create and implement sourcing strategies for each requisition.
- Manage supplier selection, negotiation, and contracting processes.
- Negotiate contracts and establish agreements that provide value and mitigate risk.
- Develop and maintain obligations, including any rebates and discounts accrued and offered by the suppliers.
- Identify and evaluate potential suppliers, ensuring alignment with business needs and strategic goals.
- Develop and maintain a robust supplier base for each category

and lead sourcing activities for new frameworks.

Total value (estimated)

- £5,000,000 excluding VAT
- £6,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 25 March 2026 to 24 March 2028
- Possible extension to 24 March 2030
- 4 years

Description of possible extension:

2 year extension taken in 12 month increments - subject to NESO approval process.

Main procurement category

Services

CPV classifications

- 79418000 - Procurement consultancy services

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England

- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

11 August 2025

Submission type

Requests to participate

Deadline for requests to participate

12 September 2025, 11:59pm

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

31 October 2025

Procedure

Procedure type

Competitive flexible procedure

Special regime

Utilities

Contracting authority

NATIONAL ENERGY SYSTEM OPERATOR LIMITED

- Companies House: 11014226
- Public Procurement Organisation Number: PHQL-5234-MWWV

St Catherine's Lodge Bearwood Road

Wokingham

RG41 5BN

United Kingdom

Contact name: Tennille Madigan

Telephone: +447795483583

Email: tennille.madigan@neso.energy

Region: UKJ11 - Berkshire

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)