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Award

Cleaning Services Contract Public Conveniences on behalf of Penzance Town Council

Penzance Town Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-034868

Procurement identifier (OCID): ocds-h6vhtk-05064f ([view related notices](#))

Published 24 June 2025, 6:58pm

Scope

Reference

04/25/001

Description

The Council invites response to this Invitation to Tender (ITT) from suitably qualified suppliers ("Suppliers") for the provision of cleaning services to the Councils 7 public conveniences.

Key objective of the Tender is to appoint a competent supplier to provide high quality cleaning services to the Councils public convenience with provide a positive image of the area, both for local service users as well as visitors and tourists.

The current contract commenced in 2020.

The Tender is for the delivery of the Public Toilet cleaning contract for the seven facilities operated by Council:

Wherrytown (including fountain)

Alexandra Playpark

South Pier

TIC Toilets

Penalverne

Princess May

Newlyn

Full details around the Tender can be found in the accompanying documentation.

Contract 1

Supplier

- CRYSTAL CLEAR PROFESSIONAL CLEANING LIMITED

Contract value

- £693,934.59 excluding VAT
- £832,722 including VAT

Above the relevant threshold

Award decision date

24 June 2025

Date assessment summaries were sent to tenderers

24 June 2025

Standstill period

- End: 3 July 2025
- 8 working days

Earliest date the contract will be signed

10 July 2025

Contract dates (estimated)

- 1 October 2025 to 30 September 2027
- Possible extension to 30 September 2030
- 5 years

Description of possible extension:

Annual extensions subject to review

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

Addition / deletion of services or sites

CPV classifications

- 90910000 - Cleaning services

Contract locations

- UKK3 - Cornwall and Isles of Scilly

Information about tenders

- 3 tenders received
 - 3 tenders assessed in the final stage:
 - 3 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 2 suppliers unsuccessful (details included for contracts over £5 million)
-

Procedure

Procedure type

Open procedure

Supplier

CRYSTAL CLEAR PROFESSIONAL CLEANING LIMITED

- Companies House: 09346104
- Public Procurement Organisation Number: PYNP-1453-GBRP

Unit 4 Stable Hobba

Penzance

TR20 8TL

United Kingdom

Email: admin@crystalteam.com

Website: <http://www.cleaning-in-cornwall.co.uk>

Region: UKK30 - Cornwall and Isles of Scilly

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

Penzance Town Council

- Public Procurement Organisation Number: PYNG-4641-RJNQ

Penlee Centre

Penzance

TR18 4HE

United Kingdom

Email: INFO@penzance-tc.gov.uk

Region: UKK30 - Cornwall and Isles of Scilly

Organisation type: Public authority - sub-central government