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Award

## **Cleaning Services Contract Public Conveniences on behalf of Penzance Town Council**

Penzance Town Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-034868

Procurement identifier (OCID): ocds-h6vhtk-05064f ([view related notices](#))

Published 24 June 2025, 6:58pm

### **Scope**

### **Reference**

04/25/001

### **Description**

The Council invites response to this Invitation to Tender (ITT) from suitably qualified suppliers ("Suppliers") for the provision of cleaning services to the Councils 7 public conveniences.

Key objective of the Tender is to appoint a competent supplier to provide high quality cleaning services to the Councils public convenience with provide a positive image of the area, both for local service users as well as visitors and tourists.

The current contract commenced in 2020.

The Tender is for the delivery of the Public Toilet cleaning contract for the seven facilities operated by Council:

Wherrytown (including fountain)

Alexandra Playpark

South Pier

TIC Toilets

Penalverne

Princess May

Newlyn

Full details around the Tender can be found in the accompanying documentation.

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## **Contract 1**

### **Supplier**

- CRYSTAL CLEAR PROFESSIONAL CLEANING LIMITED

### **Contract value**

- £693,934.59 excluding VAT
- £832,722 including VAT

Above the relevant threshold

**Award decision date**

24 June 2025

**Date assessment summaries were sent to tenderers**

24 June 2025

**Standstill period**

- End: 3 July 2025
- 8 working days

**Earliest date the contract will be signed**

10 July 2025

**Contract dates (estimated)**

- 1 October 2025 to 30 September 2027
- Possible extension to 30 September 2030
- 5 years

Description of possible extension:

Annual extensions subject to review

**Main procurement category**

Services

## **Options**

The right to additional purchases while the contract is valid.

Addition / deletion of services or sites

## **CPV classifications**

- 90910000 - Cleaning services

## **Contract locations**

- UKK3 - Cornwall and Isles of Scilly

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## **Information about tenders**

- 3 tenders received
  - 3 tenders assessed in the final stage:
    - 3 submitted by small and medium-sized enterprises (SME)
    - 0 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 2 suppliers unsuccessful (details included for contracts over £5 million)
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## Procedure

### Procedure type

Open procedure

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## Supplier

### **CRYSTAL CLEAR PROFESSIONAL CLEANING LIMITED**

- Companies House: 09346104
- Public Procurement Organisation Number: PYNP-1453-GBRP

Unit 4 Stable Hobba

Penzance

TR20 8TL

United Kingdom

Email: [admin@crystalteam.com](mailto:admin@crystalteam.com)

Website: <http://www.cleaning-in-cornwall.co.uk>

Region: UKK30 - Cornwall and Isles of Scilly

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

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## **Contracting authority**

### **Penzance Town Council**

- Public Procurement Organisation Number: PYNG-4641-RJNQ

Penlee Centre

Penzance

TR18 4HE

United Kingdom

Email: [INFO@penzance-tc.gov.uk](mailto:INFO@penzance-tc.gov.uk)

Region: UKK30 - Cornwall and Isles of Scilly

Organisation type: Public authority - sub-central government