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Tender

1094 Victim Satisfaction Survey Wiltshire

Police and Crime Commissioner for Wiltshire

F02: Contract notice

Notice identifier: 2024/S 000-034868

Procurement identifier (OCID): ocds-h6vhtk-049223

Published 28 October 2024, 2:14pm

Section I: Contracting authority

I.1) Name and addresses

Police and Crime Commissioner for Wiltshire

Police and Crime Commissioner for Wiltshire, London Road, Wiltshire, SN10 2DN

Wiltshire

Contact

Ben Whitehead

Email

ben.whitehead@devonandcornwall.pnn.police.uk

Telephone

+44 7890905062

Country

United Kingdom

NUTS code

UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Internet address(es)

Main address

<https://www.wiltshire-pcc.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.in-tend.co.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

1094 Victim Satisfaction Survey Wiltshire

Reference number

1094

II.1.2) Main CPV code

- 85310000 - Social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision for the delivery of a victim feedback service for Wiltshire Police. This service supports the delivery of the Wiltshire Police and Crime Plan, particularly improving the experience of victims and delivering justice.

II.1.5) Estimated total value

Value excluding VAT: £90,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85310000 - Social work services

II.2.3) Place of performance

NUTS codes

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

II.2.4) Description of the procurement

Provision for the delivery of a victim feedback service for Wiltshire Police. This service supports the delivery of the Wiltshire Police and Crime Plan, particularly improving the experience of victims and delivering justice.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £90,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-026490](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

2 December 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

2 December 2024

Local time

12:00pm

Place

<https://sell2.in-tend.co.uk/blpd/home>

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

The High Court of Justice

London

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

CEDR

London

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

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