

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/034868-2024>

Tender

## **1094 Victim Satisfaction Survey Wiltshire**

Police and Crime Commissioner for Wiltshire

F02: Contract notice

Notice identifier: 2024/S 000-034868

Procurement identifier (OCID): ocids-h6vhtk-049223

Published 28 October 2024, 2:14pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Police and Crime Commissioner for Wiltshire

Police and Crime Commissioner for Wiltshire, London Road, Wiltshire, SN10 2DN

Wiltshire

#### **Contact**

Ben Whitehead

#### **Email**

[ben.whitehead@devonandcornwall.pnn.police.uk](mailto:ben.whitehead@devonandcornwall.pnn.police.uk)

#### **Telephone**

+44 7890905062

#### **Country**

United Kingdom

**NUTS code**

UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

**Internet address(es)**

Main address

<https://www.wiltshire-pcc.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.in-tend.co.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Public order and safety

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

1094 Victim Satisfaction Survey Wiltshire

Reference number

1094

#### **II.1.2) Main CPV code**

- 85310000 - Social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Provision for the delivery of a victim feedback service for Wiltshire Police. This service supports the delivery of the Wiltshire Police and Crime Plan, particularly improving the experience of victims and delivering justice.

#### **II.1.5) Estimated total value**

Value excluding VAT: £90,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85310000 - Social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

#### **II.2.4) Description of the procurement**

Provision for the delivery of a victim feedback service for Wiltshire Police. This service supports the delivery of the Wiltshire Police and Crime Plan, particularly improving the experience of victims and delivering justice.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £90,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

#### **IV.2) Administrative information**

##### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-026490](#)

##### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

2 December 2024

Local time

12:00pm

##### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

##### **IV.2.7) Conditions for opening of tenders**

Date

2 December 2024

Local time

12:00pm

Place

<https://sell2.in-tend.co.uk/blpd/home>

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court of Justice

London

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

CEDR

London

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

-