

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/034865-2025>

Contract

Hosting provision for the Computerised Environment for Self-Assessment (CESA)

HM Revenue & Customs

F03: Contract award notice

Notice identifier: 2025/S 000-034865

Procurement identifier (OCID): ocds-h6vhtk-0552e8

Published 24 June 2025, 6:14pm

Section I: Contracting authority

I.1) Name and addresses

HM Revenue & Customs

100 Parliament Street

London

SW1A2BQ

Email

erin.burke@hmrc.gov.uk

Country

United Kingdom

Region code

UKG - West Midlands (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/hm-revenue-customs>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Other activity

Direct and indirect taxation

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Hosting provision for the Computerised Environment for Self-Assessment (CESA)

Reference number

CW100014

II.1.2) Main CPV code

- 72500000 - Computer-related services

II.1.3) Type of contract

Services

II.1.4) Short description

The Authority has a requirement for a bridging contract to ensure continuity of essential services as we migrate to new arrangements.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £61,250,958

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Authority has a requirement for a bridging contract to ensure continuity of essential services as we migrate to new arrangements.

HMRC has awarded a 3-year contract to Fujitsu Services Ltd to provide hosting and associated services for the CESA application utilising Fujitsu's proprietary Modern VME Environment. The CESA application administers the collection of Income Tax for all taxpayers under Self-Assessment.

As CESA is Critical National Infrastructure (CNI), HMRC requires the secure and uninterrupted delivery of support to the application and considers the award of the new contract to be the only option for ensuring delivery of CESA until the migration to new arrangements. A programme has been set up to migrate the CESA application before this contract expires.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

There is a six month optional extension which is subject to further governance and approval. If the contract is extended the total value could be up to £71,500,000 exc VAT.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

As negotiations commenced prior to 24 February 2025, and the coming into force of The Procurement Act 2023, they are governed by The Public Contracts Regulations 2015.

The MVE (Modern VME Environment) is proprietary to Fujitsu and so MVE based services are technically only available from Fujitsu and are not available in the market from alternative service providers.

Due to the complex functionality and significant nature of the CESA application, the extensive testing required (particularly in respect of this application being Critical National Infrastructure) and the lengthy transition periods needed given the volume of users of the application, no alternative solution would realistically be ready for use before HMRC's requirement came to an end.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 June 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Fujitsu Services Limited

Bracknell

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

00096056

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £61,250,958

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Cabinet Office

London

Country

United Kingdom