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Planning

Expressions of interest for the provision of Primary Medical Services at Norwich Health Centre, Beechcroft and Old Palace surgeries, Walk-in-Centre and Vulnerable Adult Service in Norwich.

NHS Norfolk and Waveney Integrated Care Board

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-034863

Procurement identifier (OCID): ocids-h6vhtk-0552e6

Published 24 June 2025, 6:04pm

Section I: Contracting authority

I.1) Name and addresses

NHS Norfolk and Waveney Integrated Care Board

8th Floor, County Hall, Martineau Lane

Norwich

NR1 2DH

Contact

Claire Pickard

Email

claire.pickard@nhs.net

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.improvinglivesnw.org.uk/>

Buyer's address

<https://www.improvinglivesnw.org.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Expressions of interest for the provision of Primary Medical Services at Norwich Health Centre, Beechcroft and Old Palace surgeries, Walk-in-Centre and Vulnerable Adult Service in Norwich.

Reference number

AG25501

II.1.2) Main CPV code

- 85121100 - General-practitioner services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Arden and Greater East Midlands Commissioning Support Unit (AGCSU) on behalf of NHS Norfolk and Waveney Integrated Care Board (ICB) (The Commissioner) would like to notify the market of an opportunity to provide the following services;

- Lot 1 - General Medical Services under a GMS Contract at Norwich Health Centre (main practice site at Norwich Health Centre and branch sites at Beechcroft Surgery and Old Palace Medical practice).

Estimated Annual Contract Value: £1,973,254.

Contract Length: this will be a GMS contract held in perpetuity.

- Lot 2 - Alternative Provider Medical Services under an APMS contract at the Walk-in-Centre in Norwich. Estimated Annual Contract Value: £1,844,233.

Contract Length: duration of 3 years with the option to extend for up to a further 2 years.

- Lot 3 -Alternative Provider Medical Services under an APMS contract at the Vulnerable Adult Service in Norwich.

Estimated Annual Contract Value: £453,232

Contract Length: duration of 3 years with the option to extend for up to a further 2 years.

The service commencement dates for all three contracts is 1st April 2026.

Please note the deadline for responses to the Prior Information Notice is 12:00PM (Mid-day) on 9th July 2025.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Lot 1 - Norwich Health Centre (branch sites at Beechcroft & Old Palace)

Lot No

1

II.2.2) Additional CPV code(s)

- 85121100 - General-practitioner services

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk

Main site or place of performance

Refer to Section: II.2.14.1 Additional information

II.2.4) Description of the procurement

NHS Norfolk and Waveney ICB are seeking to award a General Medical Services contract for the provision of primary medical services and other services at Norwich Health Centre in Norwich and branch surgeries in Beechcroft and Old Palace Road from 1st April 2026. The practice is non-dispensing and is within the Norwich locality.

Norwich Health Centre and its branch sites serve the population of Norwich, offering a full general practice service.

The patient list size is 18,068 (weighted 17,010.81) as of 1st April 2025.

Please note in terms of the contract length, this will be a GMS contract held in perpetuity.

The estimated annual contract value is £1,973,254 (currently using 25/26 GMS price of £116 / weighted patient - which includes the Out of Hours deduction).

II.2.14) Additional information

Places of Performance:

Main site is based at Rouen House, Rouen Road, Norwich, NR1 1RB

Branch sites are as follows:

Beechcroft Surgery, 23 Beechcroft, New Costessey, Costessey, Norwich NR5 0RS

Old Palace medical practice, 148 Old Palace Rd, Norwich NR2 4JA

II.2) Description

II.2.1) Title

Lot 2 - Walk-in-Centre in Norwich

Lot No

2

II.2.2) Additional CPV code(s)

- 85121100 - General-practitioner services

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norwich Walk in Centre, Rouen House, Rouen Road, Norwich, NR1 1RB

II.2.4) Description of the procurement

NHS Norfolk and Waveney ICB are seeking to award an Alternative Provider Medical Services contract for the provision of primary medical services at the Walk-in-Centre in Norwich from 1 April 2026.

The service operates between 7am-7pm, 7 days a week and has an annual footfall of around 70,000 attendances.

The contract will be for a duration of 3 years with the option to extend for up to a further 2 years.

Estimated annual baseline contract value: £1,844,233 (£9,221,165 for the total duration).

II.2) Description

II.2.1) Title

Lot 3 - Vulnerable Adult Service in Norwich

Lot No

3

II.2.2) Additional CPV code(s)

- 85121100 - General-practitioner services

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norwich Vulnerable Adult Service, Under 1 Roof, Westwick Street, Norwich, NR2 4SZ

II.2.4) Description of the procurement

NHS Norfolk and Waveney ICB are seeking to award an Alternative Provider Medical Services contract for the provision of primary medical services at the Vulnerable Adult Service in Norwich from 1st April 2026.

The service tends to work with around 100 patients at any given time.

The contract will be for a duration of 3 years with the option to extend for up to a further 2 years.

Estimated annual baseline contract value: £453,232 (£2,266,160 for the total duration).

II.3) Estimated date of publication of contract notice

8 August 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

Please note the Contract Notice Publish date is only indicative at this time and is subject to change.

This is purely an early engagement exercise; any subsequent procurement will be advertised separately and all organisations wanting to participate will need to respond to the procurement advertisement as and when published.

This is a market testing exercise and does not commit the Commissioner to carry out a procurement process. Current services will remain in place during this period in line with existing contracts and service level agreements.

The awarding of this contract will be subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023, will not apply to this award.

The Contracting Authority will be using an eTendering system for this market engagement exercise. To express an interest and access the questionnaire go to the 'Live Opportunities' list on the e-tendering portal at the following link: <https://health-family-contract-search.secure.force.com/?searchtype=Projects> and register your interest.

You can search for the opportunity by entering the following contract reference: C369893: EOI: Primary Medical Services Norwich Health Centre, WIC and VAS in Norwich.

Please note this PIN closes 12:00PM (Mid-day) on 9th July 2025.