

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/034863-2024>

Contract

North East North Cumbria Secure Data Environment (NENC SDE) Digital Stakeholder Management System

Health Innovation North East and North Cumbria

F03: Contract award notice

Notice identifier: 2024/S 000-034863

Procurement identifier (OCID): ocds-h6vhtk-03cfc6

Published 28 October 2024, 2:02pm

Section I: Contracting authority

I.1) Name and addresses

Health Innovation North East and North Cumbria

Suite A, 2nd Floor, 1 Citygate, Gallowgate,

Newcastle-upon-Tyne

NE1 4HW

Email

businessdevelopment@healthinnovationnenc.org.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://healthinnovationnenc.org.uk/>

Buyer's address

<https://healthinnovationnenc.org.uk/>

I.4) Type of the contracting authority

Other type

Company Limited by Guarantee

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

North East North Cumbria Secure Data Environment (NENC SDE) Digital Stakeholder Management System

Reference number

DN737875

II.1.2) Main CPV code

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Sub-National Secure Data Environment is a national programme managed by NHS England involving eleven regions across England. The initiative is a wide-ranging socio-technical and innovation programme aimed at improving access to, and the use of health data in research and development (R&D.) The North East and North Cumbria (NENC) region was confirmed as one of the 'Sub-national Secure Data Environment' (SNSDE) regions in December 2022, with the initial programme running until 31st March 2025.

The programme has been running system engagement and public patient involvement (PPI) activities since January 2023 to a strategic plan. The major improvement programme provides an opportunity to create more effective, efficient and timely innovations, driving better health outcomes for the population.

To drive this change we require a Digital Stakeholder Management System to streamline and record all stakeholder engagement, projects, communication, feedback, issues and enquires. The system will be required to provide detailed demographics and mapping tools alongside an overview of the recorded interactions which will enable and support the NENC SDE Programme team to build relationships and deliver better outcomes.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £5,000 / Highest offer: £10,000 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Sub-National Secure Data Environment is a national programme managed by NHS

England involving eleven regions across England. The initiative is a wide-ranging socio-technical and innovation programme aimed at improving access to, and the use of health data in research and development (R&D.) The North East and North Cumbria (NENC) region was confirmed as one of the 'Sub-national Secure Data Environment' (SNSDE) regions in December 2022, with the initial programme running until 31st March 2025.

The programme has been running system engagement and public patient involvement (PPI) activities since January 2023 to a strategic plan. The major improvement programme provides an opportunity to create more effective, efficient and timely innovations, driving better health outcomes for the population.

To drive this change we require a Digital Stakeholder Management System to streamline and record all stakeholder engagement, projects, communication, feedback, issues and enquires. The system will be required to provide detailed demographics and mapping tools alongside an overview of the recorded interactions which will enable and support the NENC SDE Programme team to build relationships and deliver better outcomes.

II.2.5) Award criteria

Quality criterion - Name: Technical/quality / Weighting: 80

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-015073](#)

Section V. Award of contract

Contract No

Not Available

Lot No

5

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 October 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Tractivity

21 Marina Court, Castle Street

Hull

HU1 1TJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £5,000 / Highest offer: £10,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

HI NENC

Newcastle-upon-Tyne

Country

United Kingdom