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Tender

DEVICE AS A SERVICE - LAPTOP SUPPLY INCLUDING IT CONSUMABLES

Coventry University

F02: Contract notice

Notice identifier: 2022/S 000-034851

Procurement identifier (OCID): ocids-h6vhtk-038c0f

Published 8 December 2022, 5:40pm

Section I: Contracting authority

I.1) Name and addresses

Coventry University

Priory Street

COVENTRY

CV15FB

Contact

Thomas Hasson

Email

AD7747@coventry.ac.uk

Telephone

+44 7392096531

Country

United Kingdom

Region code

UKG33 - Coventry

Companies House

07781274

Internet address(es)

Main address

<https://www.coventry.ac.uk>

Buyer's address

<https://in-tendhost.co.uk/coventryuniversity/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/coventryuniversity/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/coventryuniversity/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

DEVICE AS A SERVICE - LAPTOP SUPPLY INCLUDING IT CONSUMABLES

Reference number

PD-847-22-TH-FRAM

II.1.2) Main CPV code

- 30200000 - Computer equipment and supplies

II.1.3) Type of contract

Supplies

II.1.4) Short description

Coventry University Group is modernising the way we manage our end user device delivery. Our existing device selection methods involve complex processes, from deployment, logistics, asset management and lifecycle. These are all coupled with the changing needs of the user and the rotation, servicing, and reassignment to staff especially when people leave. In many cases, the device profile needs to change to match people's needs (personas).

Coventry University Group are new to the device as a service (DaaS) model, but the market is very mature in a commercial space and has been for well over a decade. It is therefore our intention to utilise this model to remove the administrative burden of device management so that we can maximise our service area resource to focus on other innovation tasks. We want our employees to use the latest device technology to be their best, be secure and ultimately improve the perception and experience of accessing and using Digital Services.

The awarded contract will be for 4+1 years and will also require the supply of all IT Related Consumables and Accessories for Coventry University and Integration for the awarded supplier with the One Advanced Marketplace.

Coventry University has an indicative budget of between £600K - £900K ex VAT per annum for the Device as a Service provision, and a budget of £130K ex VAT per annum for IT Consumables. Please note that both the DaaS spend and consumable spend is a guide based on historical spend.

Please note that access to procurement documentation and submission details can be located at <https://in-tendhost.co.uk/coventryuniversity/>.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72500000 - Computer-related services

II.2.3) Place of performance

NUTS codes

- UKG33 - Coventry

II.2.4) Description of the procurement

Tender Rational

- A vision and strategy that supports our commitment to provide world class education technology for teaching, learning, collaboration, and modern workspaces.
- To identify a strategic DaaS supplier that can work with Coventry University long term on key regional and international DaaS objectives, helping to transform our technologies that support our digital academic and staff and student device environments.
- To select a DaaS supplier who provides a complete service wrap from build to delivery and become an extension to our existing device teams. A supplier who can help develop and mature our DaaS standards delivering high quality, reliable and supportable technologies which will add value by enhancing the delivery of improving the user experiences of end user device technology.
- Implement a predictable, monthly, per-head cost for end user devices and optimise TCO. Delivering engaging procurement options and enhance formal device purchase processes. Reducing costs without sacrificing services across the group and provide sustainable solutions for DaaS.
- Improve the employee experience. Right persona, right device for our employees to prepare for a 'Remote Ready' workforce.
- Device lifecycle management and recycling. Improve managed stock levels and device

to customer processes with integration into modern device management platforms.

- Supply of all IT Related Consumables and Accessories for Coventry University.
- Integration with One Advanced Marketplace.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

1 year

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

20 January 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 10 March 2028

IV.2.7) Conditions for opening of tenders

Date

20 January 2023

Local time

12:01pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Coventry University

Coventry

Country

United Kingdom