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Contract

Cerner Millennium Electronic Patient Record Maternity Re-Implementation Services

Croydon Health Services NHS Trust

F03: Contract award notice

Notice identifier: 2025/S 000-034847

Procurement identifier (OCID): ocds-h6vhtk-04dbdc

Published 24 June 2025, 4:48pm

Section I: Contracting authority

I.1) Name and addresses

Croydon Health Services NHS Trust

Croydon University Hospital, 530 London Road

Croydon

CR7 7YE

Contact

David Thomas

Email

david.thomas00@stgeorges.nhs.uk

Telephone

+49 7823738303

Country

United Kingdom

Region code

UKI62 - Croydon

Internet address(es)

Main address

<https://www.croydonhealthservices.nhs.uk/>

Buyer's address

<https://www.croydonhealthservices.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Cerner Millennium Electronic Patient Record Maternity Re-Implementation Services

Reference number

CHS-5-2526-1-C337239-C

II.1.2) Main CPV code

- 72263000 - Software implementation services

II.1.3) Type of contract

Services

II.1.4) Short description

Cerner Millennium Electronic Patient Record Maternity Re-Implementation Services. Implementation services and support to the uplift of the Maternity element of its Cerner Millennium (Oracle Healthcare) Electronic Patient Record (“EPR”) system installation, first implemented in 2015. The services will deliver improvements to usage and data quality issues with the current platform. This uplift will be across the whole maternity department including community, and opportunities to digitise legacy items.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £314,782

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI62 - Croydon

Main site or place of performance

Croydon University Hospital
12-18 Lennard Rd
Croydon
CR9 2RS

II.2.4) Description of the procurement

Cerner Millennium Electronic Patient Record Maternity Re-Implementation Services. Implementation services and support to the uplift of the Maternity element of its Cerner Millennium (Oracle Healthcare) Electronic Patient Record (“EPR”) system installation, first implemented in 2015. The required services will deliver improvements to usage and data quality issues with the current platform. This uplift will be across the whole maternity department including community, and opportunities to digitise legacy items.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 25%

Quality criterion - Name: Timescales / Weighting: 20%

Quality criterion - Name: Social Value / Weighting: 10%

Cost criterion - Name: Commercial / Weighting: 45%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-003816](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 May 2025

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

KEYSTREAM GROUP LIMITED

4-14 Tabernacle Street

London

EC2A 4LU

Telephone

+44 2072566111

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

07406242

Internet address

www.key-stream.com

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £314,782

Total value of the contract/lot: £314,782

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court and Court of Appeal of England and Wales

Strand

London

WC2A 2LL

Email

internationalrelationsrudicialoffice@judiciary.uk

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>