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Tender

Safe Haven Service for Coventry & Warwickshire

NHS Coventry and Warwickshire Integrated Care Board

F02: Contract notice

Notice identifier: 2022/S 000-034844

Procurement identifier (OCID): ocids-h6vhtk-038c09

Published 8 December 2022, 4:47pm

Section I: Contracting authority

I.1) Name and addresses

NHS Coventry and Warwickshire Integrated Care Board

Westgate House Market Street

Warwick

CV34 4DE

Email

agem.procurementeastmids@nhs.net

Country

United Kingdom

Region code

UKG33 - Coventry

Internet address(es)

Main address

<https://www.happyhealthylives.uk/>

Buyer's address

<https://www.happyhealthylives.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Safe Haven Service for Coventry & Warwickshire

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The objective of the Safe Haven service is to provide open-access support across Coventry and Warwickshire at a place of safety for individuals experiencing mental health distress at times when traditional services are closed.

II.1.5) Estimated total value

Value excluding VAT: £1,200,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG33 - Coventry

II.2.4) Description of the procurement

NHS Arden & Greater East Midlands Commissioning Support Unit (NHS AGEM CSU) on behalf of Coventry & Warwickshire Integrated Care Board are inviting suitably qualified providers to deliver their 'Safe Haven' service.

The main aim of the 'Safe Haven' service is to provide appropriate support for those with mental health needs and/or at risk of reaching crisis. Individuals aged 16 and upwards

can receive support to help them stabilise themselves, ensure their safety and wellbeing, and prevent deterioration. In turn it is hoped that this will reduce pressures on acute hospitals, emergency departments and primary care, and also, alongside other services and work programmes, contribute to improving the mental health and wellbeing of local residents and reducing deaths by suicide locally.

The objective of the Safe Haven service is to provide a place of safety for individuals experiencing mental health distress, to prioritise the value of human relationships, the power of listening and the need for a non-stigmatising, friendly, non-clinical environment, where individuals can drop in and gain the appropriate level of support and information. Therefore, as a community based, non-clinical environment The Safe Havens presents a valuable opportunity for our local pathways to offer a genuine preventative offer for individuals experiencing emotional distress.

Any providers wishing to bid should register and log into Atamis at the following url:

<https://health-family.force.com/s/Welcome>

Then search for Project C111221 - Safe Haven Service for Coventry & Warwickshire

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,200,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 July 2023

End date

30 June 2026

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The annual value of £400,000 per annum must not be exceeded

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

12 January 2023

Local time

1:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

12 January 2023

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The annual value of £400,000 per annum must not be exceeded

VI.4) Procedures for review

VI.4.1) Review body

NHS Arden and GEM CSU

Francis Crick House

Northampton

NN3 6BJ

Country

United Kingdom

Internet address

<https://www.ardengemcsu.nhs.uk/>