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Contract

## **Innovative Platform for Home Based Services**

London Borough of Richmond upon Thames  
London Borough of Wandsworth

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2023/S 000-034828

Procurement identifier (OCID): ocds-h6vhtk-037156

Published 24 November 2023, 2:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Richmond upon Thames

Civic Centre, 44 York Street

Twickenham

TW1 3BZ

#### **Email**

[T.Adelano@richmond.gov.uk](mailto:T.Adelano@richmond.gov.uk)

#### **Telephone**

+44 88917580

#### **Country**

United Kingdom

**Region code**

UKI75 - Hounslow and Richmond upon Thames

**Internet address(es)**

Main address

[www.richmond.gov.uk](http://www.richmond.gov.uk)

**I.1) Name and addresses**

London Borough of Wandsworth

Wandsworth Town Hall, Wandsworth High Street

Wandsworth

SW18 2PU

**Contact**

Wandsworth Council

**Email**

[taiwo.adelano@richmondandwandsworth.gov.uk](mailto:taiwo.adelano@richmondandwandsworth.gov.uk)

**Country**

United Kingdom

**Region code**

UKI34 - Wandsworth

**Internet address(es)**

Main address

[www.wandsworth.gov.uk](http://www.wandsworth.gov.uk)

**I.2) Information about joint procurement**

The contract involves joint procurement

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Innovative Platform for Home Based Services

Reference number

2825

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The London Borough of Richmond upon Thames proposes to establish a platform for the provision of reablement, domiciliary care and live-in services. Providers can apply to join the platform at any time. There are no restrictions to the number of providers who can be appointed to the platform, so long as they meet the Council's evaluation methodology and award criteria for appointment. The platform will be for an initial period of 10 years with the option for extension up to a further period of 10 years, subject to periodic reviews. To support the extended duration of the platform the contracting authority will publish further notices as may be necessary. In the spirit of the Shared Staffing Arrangement with the London Borough of Wandsworth, they are a named Authority under this PIN, able to use the platform for the named services, in addition to its other contractual arrangements from time to time. Full details of this tendering exercise are provided within the Tender documents

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £249,245,180

## **II.2) Description**

### **II.2.1) Title**

Domiciliary Care Richmond

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI75 - Hounslow and Richmond upon Thames

Main site or place of performance

Hounslow and Richmond upon Thames

### **II.2.4) Description of the procurement**

Under the Light Touch Regime the Authority has designed its own procedure. The contract opportunity is divided into six lots which reflect the Services to be delivered under the Platform. Lot 1 relates to Domiciliary Care Services for Richmond. There will be no form of exclusivity or volume guarantee granted by the Authority under the Platform in respect of the Services. It is anticipated that the platform will operate for at least ten years; however the platform could run beyond this term for a further period of ten years. The operation of the Platform will be reviewed by the Authority. Providers can express an interest to join the platform or complete and submit the online questionnaire associated to this tendering opportunity at any time during the lifetime of the platform. There is no limit to the number of providers who can be awarded onto to the Platform insofar as the requirements of the Authority are met.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The Authority reserves the right to modify the platform during its operation. The Authority also reserves the right to terminate the operation of the platform at any time. Refer to the Tender documents for further information

## **II.2) Description**

### **II.2.1) Title**

Recovery Period and Reablement Services Richmond

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI75 - Hounslow and Richmond upon Thames

Main site or place of performance

Hounslow and Richmond upon Thames

### **II.2.4) Description of the procurement**

Under the Light Touch Regime, the Authority has designed its own procedure. The contract opportunity is divided into six lots which reflect the Services to be delivered under the Platform. Lot 2 relates Recovery Period and Reablement Services for Richmond. There will be no form of exclusivity or volume guarantee granted by the Authority under the Platform in respect of the Services. It is anticipated that the platform will operate for at least ten years; however, the platform could run beyond this term for a further period of ten years. The operation of the Platform will be reviewed by the Authority. Providers can express an interest to join the platform or complete and submit the online questionnaire associated to this tendering opportunity at any time during the lifetime of the platform.

There is no limit to the number of providers who can be awarded onto to the Platform insofar as the requirements of the Authority are met.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The Authority reserves the right to modify the platform during its operation. The Authority also reserves the right to terminate the operation of the platform at any time. Refer to the Tender documents for further information.

## **II.2) Description**

### **II.2.1) Title**

Live in Care Services Richmond

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI75 - Hounslow and Richmond upon Thames

Main site or place of performance

Hounslow and Richmond upon Thames

### **II.2.4) Description of the procurement**

Under the Light Touch Regime, the Authority has designed its own procedure. The contract opportunity is divided into six lots which reflect the Services to be delivered under the Platform. Lot 3 relates to Live in Services for Richmond. There will be no form of exclusivity or volume guarantee granted by the Authority under the Platform in respect of the Services. It is anticipated that the platform will operate for at least ten years; however, the platform could run beyond this term for a further period of ten years. The operation of

the Platform will be reviewed by the Authority. Providers can express an interest to join the platform or complete and submit the online questionnaire associated to this tendering opportunity at any time during the lifetime of the platform. There is no limit to the number of providers who can be awarded onto to the Platform insofar as the requirements of the Authority are met.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The Authority reserves the right to modify the platform during its operation. The Authority also reserves the right to terminate the operation of the platform at any time. Refer to the Tender documents for further information.

## **II.2) Description**

### **II.2.1) Title**

Domiciliary Care Services in Wandsworth

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI34 - Wandsworth

Main site or place of performance

Wandsworth

### **II.2.4) Description of the procurement**

Under the Light Touch Regime, the Authority has designed its own procedure. The contract opportunity is divided into six lots which reflect the Services to be delivered under the Platform. Lot 4 relates to Domiciliary Care Services for Wandsworth to support its

contingency planning arrangements. There will be no form of exclusivity or volume guarantee granted by the Authority under the Platform in respect of the Services. It is anticipated that the platform will operate for at least ten years; however, the platform could run beyond this term for a further period of ten years. The operation of the Platform will be reviewed by the Authority. Providers can express an interest to join the platform or complete and submit the online questionnaire associated to this tendering opportunity at any time during the lifetime of the platform. There is no limit to the number of providers who can be awarded onto to the Platform insofar as the requirements of the Authority are met.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The Authority reserves the right to modify the platform during its operation. The Authority also reserves the right to terminate the operation of the platform at any time. Refer to the Tender documents for further information.

## **II.2) Description**

### **II.2.1) Title**

Recovery Period and Reablement Services Wandsworth

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI34 - Wandsworth

Main site or place of performance

Wandsworth

### **II.2.4) Description of the procurement**

Under the Light Touch Regime, the Authority has designed its own procedure. The contract opportunity is divided into six lots which reflect the Services to be delivered under the Platform. Lot 5 relates to Recovery Period and Reablement Services for Wandsworth to support its contingency planning arrangements. There will be no form of exclusivity or volume guarantee granted by the Authority under the Platform in respect of the Services. It is anticipated that the platform will operate for at least ten years; however, the platform could run beyond this term for a further period of ten years. The operation of the Platform will be reviewed by the Authority. Providers can express an interest to join the platform or complete and submit the online questionnaire associated to this tendering opportunity at any time during the lifetime of the platform. There is no limit to the number of providers who can be awarded onto to the Platform insofar as the requirements of the Authority are met.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The Authority reserves the right to modify the platform during its operation. The Authority also reserves the right to terminate the operation of the platform at any time. Refer to the Tender documents for further information.

## **II.2) Description**

### **II.2.1) Title**

Live in Care Services Wandsworth

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI34 - Wandsworth

Main site or place of performance

Wandsworth

#### **II.2.4) Description of the procurement**

Under the Light Touch Regime, the Authority has designed its own procedure. The contract opportunity is divided into six lots which reflect the Services to be delivered under the Platform. Lot 6 relates to Live in Care Services for Wandsworth to support its contingency planning arrangements. There will be no form of exclusivity or volume guarantee granted by the Authority under the Platform in respect of the Services. It is anticipated that the platform will operate for at least ten years; however, the platform could run beyond this term for a further period of ten years. The operation of the Platform will be reviewed by the Authority. Providers can express an interest to join the platform or complete and submit the online questionnaire associated to this tendering opportunity at any time during the lifetime of the platform. There is no limit to the number of providers who can be awarded onto to the Platform insofar as the requirements of the Authority are met.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The Authority reserves the right to modify the platform during its operation. The Authority also reserves the right to terminate the operation of the platform at any time. Refer to the Tender documents for further information.

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-027311](#)

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## **Section V. Award of contract**

### **Lot No**

1

## **Title**

Domiciliary Care Richmond

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.2) Information about tenders**

Number of tenders received: 27

The contract has been awarded to a group of economic operators: Yes

### **V.2.3) Name and address of the contractor**

Kadar Care Service LTD

176 Aspley House, Upper Richmond Road

London

SW15 2SH

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

National registration number

09955376

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

Vital Care and Support Ltd

Battersea Business Centre, 99 - 109 Lavender Hill

London

SW11 5QL

Country

United Kingdom

NUTS code

- UKI34 - Wandsworth

National registration number

12658554

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Aspire Care Services

262 Streatham High Road

London

SW16 1HS

Country

United Kingdom

NUTS code

- UKI45 - Lambeth

National registration number

09968235

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

UK Star Care Ltd

Vista Business Centre, 50 Salisbury Road

Hounslow

TW4 6JQ

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

National registration number

10041210

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Eleada Care Service Limited

Unit 3 Fitzgerald House, Willow court Avenue, Kenton

Harrow

HA3 8ES

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

National registration number

07070699

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Care Outlook Ltd

168 Church Road

Hove

BN3 2DL

Country

United Kingdom

NUTS code

- UKJ21 - Brighton and Hove

National registration number

05302971

**V.2.3) Name and address of the contractor**

Amber Home Carers Ltd

51a Sheen Lane, East Sheen

London

SW14 8AB

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

National registration number

08132706

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Trinity 365 Care Ltd

Diamond House, 171- 181 Lower Richmond Road

Richmond

TW8 4LN

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

National registration number

10253353

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Alpenbest Limited

Crown House, Stephenson Road, Seceralls Industrial Park

Colchester

CO4 9QR

Country

United Kingdom

NUTS code

- UKH3 - Essex

National registration number

06528232

**V.2.3) Name and address of the contractor**

Absolute Care Services Ltd

11-13 Ravenswood Crescent, Epsom

West Wickham

BR4 0JH

Country

United Kingdom

NUTS code

- UKI62 - Croydon

National registration number

04574534

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £108,000,000

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## Section V. Award of contract

### Lot No

1

### Title

Domiciliary Care Richmond

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.2) Information about tenders

Number of tenders received: 27

The contract has been awarded to a group of economic operators: Yes

#### V.2.3) Name and address of the contractor

Focus Care Link Ltd

248 Kentish Town Road

London

NW5 2AB

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

National registration number

04037768

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Haven Care Limited

3 Millborough Crescent, Ilford

London

SE12 0RR

Country

United Kingdom

NUTS code

- UKI44 - Lewisham and Southwark

National registration number

065762521

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Medacs Healthcare Limited

33 Soho Square

London

W1D 3QU

Country

United Kingdom

NUTS code

- UKI32 - Westminster

National registration number

02518546

**V.2.3) Name and address of the contractor**

Allied Health Services Limited

Crown House, Stephenson Road, Seceralls Industrial Park

Colchester

CO4 9QR

Country

United Kingdom

NUTS code

- UKH3 - Essex

National registration number

11696513

**V.2.3) Name and address of the contractor**

Goldcrest Healthcare Service Limited

Unit 1 Red Lion Court, Alexandra Road

Hounslow

TW3 1JS

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

National registration number

10613160

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Holistic Community Care Limited

90 Dorville Road, Lee

London

SE12 8DR

Country

United Kingdom

NUTS code

- UKI51 - Bexley and Greenwich

National registration number

03500697

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Oasis Care and Training

24-32 Murdock Street

London

SE15 1LW

Country

United Kingdom

NUTS code

- UKI44 - Lewisham and Southwark

National registration number

1044521

**V.2.3) Name and address of the contractor**

Westminster Homecare Limited

22 Church Road, Tunbridge Wells

Kent

TN1 1JP

Country

United Kingdom

NUTS code

- UKJ4 - Kent

National registration number

3353584

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £108,000,000

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## Section V. Award of contract

### Lot No

2

### Title

Recovery Period and Reablement in Richmond

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.2) Information about tenders

Number of tenders received: 21

The contract has been awarded to a group of economic operators: Yes

#### V.2.3) Name and address of the contractor

Vital Care and Support Ltd

Battersea Business Centre, 99 - 109 Lavender Hill

London

SW11 5QL

Country

United Kingdom

NUTS code

- UKI34 - Wandsworth

National registration number

12658554

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Kadar Care Service Ltd

176 Aspley House, Upper Richmond Road

London

SW15 2SH

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

National registration number

09955376

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Aspire Care Services Limited

262 Streatham High Road, Streatham

London

SW16 1HS

Country

United Kingdom

NUTS code

- UKI45 - Lambeth

National registration number

09968235

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Eleada Care Service Limited

Unit 3 Fitzgerald House, Willow court Avenue, Kenton

Harrow

HA3 8ES

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

National registration number

07070699

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

UK Star Care Ltd

Vista Business Centre, 50 Salisbury Road

Hounslow

TW4 6JQ

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

National registration number

10041210

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Amber Home Carers Ltd

51a Sheen Lane, East Sheen

London

SW14 8AB

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

National registration number

08132706

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Care Outlook Ltd

168 Church Road

Hove

BN3 2DL

Country

United Kingdom

NUTS code

- UKJ21 - Brighton and Hove

National registration number

05302971

**V.2.3) Name and address of the contractor**

Trinity 365 Care Ltd

179 - 181 Lower Richmond Road

Richmond

TW9 4LN

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

National registration number

10253353

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Alpenbest Limited

Crown House, Stephenson Road, Severalls Industrial Park

Colchester

CO4 9QR

Country

United Kingdom

NUTS code

- UKH3 - Essex

National registration number

06528232

**V.2.3) Name and address of the contractor**

Haven Care Ltd

3 Millborough Crescent

London

SE12 0RR

Country

United Kingdom

NUTS code

- UKI44 - Lewisham and Southwark

National registration number

0672521

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £38,000,000

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## Section V. Award of contract

### Lot No

2

### Title

Recovery Period and Reablement Services Richmond

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.2) Information about tenders

Number of tenders received: 21

The contract has been awarded to a group of economic operators: Yes

#### V.2.3) Name and address of the contractor

Absolute Care Services

11-13 Ravenswood Crescent, Epsom

West Wickham

BR4 0JH

Country

United Kingdom

NUTS code

- UKI62 - Croydon

National registration number

04574534

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Medacs Healthcare Limited

33 Soho Square

London

W1D 3QU

Country

United Kingdom

NUTS code

- UKI32 - Westminster

National registration number

02518546

**V.2.3) Name and address of the contractor**

Goldcrest Healthcare Service Ltd

Unit 1 Red Lion Court, Alexandra Road

Hounslow

TW3 1JS

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

National registration number

11696513

**V.2.3) Name and address of the contractor**

Holistic Community Care Ltd

90 Dorville Road, Lee

London

SE12 8DR

Country

United Kingdom

NUTS code

- UKI44 - Lewisham and Southwark

National registration number

03500697

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Oasis Care and Training Agency

24-32 Murdock Street

London

SE15 1LW

Country

United Kingdom

NUTS code

- UKI44 - Lewisham and Southwark

National registration number

1044521

**V.2.3) Name and address of the contractor**

Westminster Homecare

22 Church Road, Tunbridge Wells

Kent

TN1 1JP

Country

United Kingdom

NUTS code

- UKJ4 - Kent

National registration number

3353584

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £38,000,000

Total value of the contract/lot: £38,000,000

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## **Section V. Award of contract**

### **Lot No**

3

### **Title**

Live Care in Care Services Richmond

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.2) Information about tenders**

Number of tenders received: 25

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Haven Care Limited

3 Millborough Crescent

London

SE12 0RR

Country

United Kingdom

NUTS code

- UKI44 - Lewisham and Southwark

National registration number

06762521

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Nema Home care Limited

48 Station Way

Bukhurst Hill

IG9 6LN

Country

United Kingdom

NUTS code

- UKH3 - Essex

National registration number

10207367

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Amber Home Carers Ltd

51a Sheen Lane, East Sheen

London

SW14 8AB

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

National registration number

08132706

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Yucca Recruitment Agency Limited

19 Deer Park Road

London

SW19 3UX

Country

United Kingdom

NUTS code

- UKI63 - Merton, Kingston upon Thames and Sutton

National registration number

10465407

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Focus Care Link Ltd

248 Kentish Town Road

London

NW5 2AB

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

National registration number

04037768

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Absolute Care Services

11-13 Ravenswood Crescent

West Wickham

BR4 0JH

Country

United Kingdom

NUTS code

- UKI62 - Croydon

National registration number

04574534

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Medacs Healthcare Limited

33 Soho Square

London

W1D 3QU

Country

United Kingdom

NUTS code

- UKI32 - Westminster

National registration number

02518546

**V.2.3) Name and address of the contractor**

Alpenbest Limited

Crown House, Stephenson Road, Seceralls Industrial Park

Colchester

CO4 9QR

Country

United Kingdom

NUTS code

- UKH3 - Essex

National registration number

06528232

**V.2.3) Name and address of the contractor**

Care Outlook Ltd

168 Church Road

Hove

BN3 2DL

Country

United Kingdom

NUTS code

- UKJ21 - Brighton and Hove

National registration number

05302971

**V.2.3) Name and address of the contractor**

Trinity 365 Care Ltd

Diamond House, 171- 181 Lower Richmond Road

Richmond

TW8 4LN

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

National registration number

10253353

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £12,000,000

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## Section V. Award of contract

### Lot No

3

### Title

Live in Care Services in Richmond

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.2) Information about tenders

Number of tenders received: 25

The contract has been awarded to a group of economic operators: Yes

#### V.2.3) Name and address of the contractor

Eleada Care Services Limited

Unit 3 Fitzgerald House, Willow court Avenue, Kenton

Harrow

HA3 8ES

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

National registration number

07070699

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Aspire Care Services Limited

262 Streatham High Road, Streatham

London

SW16 1HS

Country

United Kingdom

NUTS code

- UKI45 - Lambeth

National registration number

09968235

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

UK Star Ltd

Vista Business Centre, 50 Salisbury Road

Hounslow

TW4 6JQ

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

National registration number

10041210

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Kadar Care Service Ltd

176 Aspley House, Upper Richmond Road

London

SW15 2SH

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

National registration number

09955376

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £12,000,000

Total value of the contract/lot: £1,200,000

---

## Section V. Award of contract

### Lot No

4

### Title

Domiciliary care Services in Wandsworth

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.2) Information about tenders

Number of tenders received: 25

The contract has been awarded to a group of economic operators: Yes

#### V.2.3) Name and address of the contractor

Kadar Care Service Ltd

176 Aspley House, Upper Richmond Road

London

SW15 2SH

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

National registration number

09955376

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Vital Care and Support Ltd

Battersea Business Centre, 99 - 109 Lavender Hill

London

SW11 5QL

Country

United Kingdom

NUTS code

- UKI34 - Wandsworth

National registration number

12658554

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Aspire Care Services

262 Streatham High Road, Streatham

London

SW16 1HS

Country

United Kingdom

NUTS code

- UKI45 - Lambeth

National registration number

09968235

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

UK Star care Ltd

Vista Business Centre, 50 Salisbury Road

Hounslow

TW4 6JQ

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

National registration number

10041210

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Care Outlook Ltd

168 Church Road

Hove

BN3 2DL

Country

United Kingdom

NUTS code

- UKJ21 - Brighton and Hove

National registration number

05302971

**V.2.3) Name and address of the contractor**

Eleada Care Services Limited

Unit 3 Fitzgerald House, Willow court Avenue, Kenton

Harrow

HA3 8ES

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

National registration number

07070699

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Managing Care

3 Hobbs House, Harrobian Business Village, Beesborough Road, Harrow

Middelsex

HA1 3EX

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

National registration number

06897325

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Alpenbest Limited

Crown House, Stephenson Road, Seceralls Industrial Park

Colchester

CO4 9QR

Country

United Kingdom

NUTS code

- UKH3 - Essex

National registration number

06528232

**V.2.3) Name and address of the contractor**

Absolute Care Services Limited

11-13 Ravenswood Crescent

West Wickham

BR4 0JH

Country

United Kingdom

NUTS code

- UKI62 - Croydon

National registration number

04574534

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Focus Care Link Ltd

248 Kentish Town Road

London

NW5 2AB

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

National registration number

04037768

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £77,558,340

Total value of the contract/lot: £77,558,340

---

## **Section V. Award of contract**

### **Lot No**

4

### **Title**

Domiciliary Care Services in Wandsworth

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.2) Information about tenders**

Number of tenders received: 25

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Mayfair Homecare Ltd

Unit 9 Peneford Place, Pendeford Business Park, Wobaston Road

Wolverhampton

WV9 5HD

Country

United Kingdom

NUTS code

- UKG39 - Wolverhampton

National registration number

03633635

#### **V.2.3) Name and address of the contractor**

Medacs Healthcare Limited

33 Soho Square

London

W1D 3QU

Country

United Kingdom

NUTS code

- UKI32 - Westminster

National registration number

02518546

**V.2.3) Name and address of the contractor**

Allied Health Services Limited

Crown House, Stephenson Road, Severalls Industrial Park

Colchester

CO4 9QR

Country

United Kingdom

NUTS code

- UKH3 - Essex

National registration number

11696513

**V.2.3) Name and address of the contractor**

Goldcrest Healthcare Service Limited

Unit 1 Red Lion Court, Alexandra Road

Hounslow

TW3 1JS

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

National registration number

10613160

**V.2.3) Name and address of the contractor**

Holistic Community Care Limited

90 Dorville Road, Lee

London

SE12 8DR

Country

United Kingdom

NUTS code

- UKI44 - Lewisham and Southwark

National registration number

03500697

**V.2.3) Name and address of the contractor**

Oasis Care and Training Agency

24-32 Murdock Street

London

SE15 1LW

Country

United Kingdom

NUTS code

- UKI44 - Lewisham and Southwark

National registration number

1044521

**V.2.3) Name and address of the contractor**

Westminster Homecare

22 Church Road, Tunbridge Wells

Kent

TN1 1JP

Country

United Kingdom

NUTS code

- UKJ4 - Kent

National registration number

3353584

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £77,558,340

Total value of the contract/lot: £77,558,340

---

## Section V. Award of contract

### Lot No

5

### Title

Recovery Period and Reablement Services Wandsworth

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.2) Information about tenders

Number of tenders received: 22

The contract has been awarded to a group of economic operators: Yes

#### V.2.3) Name and address of the contractor

Vital Care and Support Ltd

Battersea Business Centre, 99 - 109 Lavender Hill

London

SW11 5QL

Country

United Kingdom

NUTS code

- UKI34 - Wandsworth

National registration number

12658554

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Kadar Care Service Ltd

176 Aspley House, Upper Richmond Road

London

SW15 2SH

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

National registration number

09955376

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Aspire Care Services

262 Streatham High Road, Streatham

London

SW16 1HS

Country

United Kingdom

NUTS code

- UKI45 - Lambeth

National registration number

09968235

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Eleada Care Services limited

Unit 3 Fitzgerald House, Willow court Avenue, Kenton

Harrow

HA3 8ES

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

National registration number

07070699

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

UK Star Ltd

Vista Business Centre, 50 Salisbury Road

Hounslow

TW4 6JQ

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

National registration number

10041210

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Care Outlook Ltd

168 Church Road

Hove

BN3 2DL

Country

United Kingdom

NUTS code

- UKJ21 - Brighton and Hove

National registration number

05302971

**V.2.3) Name and address of the contractor**

Managing Care Limited

3 Hobbs House, Harrovia Business Village, Beesborough Road, Harrow

Middelsex

HA1 3EX

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

National registration number

06897325

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Alpenbest Limited

Crown House, Stephenson Road, Severalls Industrial Park

Colchester

CO4 9QR

Country

United Kingdom

NUTS code

- UKH3 - Essex

National registration number

06528232

**V.2.3) Name and address of the contractor**

Mayfair Ltd

Unit 9 Peneford Place, Pendeford Business Park, Wobaston Road

Wolverhampton

WV9 5HD

Country

United Kingdom

NUTS code

- UKG39 - Wolverhampton

National registration number

03633635

**V.2.3) Name and address of the contractor**

Absolute Care Services

11-13 Ravenswood Crescent

West Wickham

BR4 0JH

Country

United Kingdom

NUTS code

- UKI61 - Bromley

National registration number

04574534

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £7,008,240

Total value of the contract/lot: £7,008,240

---

## **Section V. Award of contract**

### **Lot No**

5

### **Title**

Recovery and Reablement in Wandsworth

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.2) Information about tenders**

Number of tenders received: 22

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Medacs Healthcare Limited

33 Soho Square

London

W1D 3QU

Country

United Kingdom

NUTS code

- UKI32 - Westminster

National registration number

02518546

#### **V.2.3) Name and address of the contractor**

Goldcrest Healthcare Service Ltd

Unit 1 Red Lion Court, Alexandra Road

Hounslow

TW3 1JS

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

National registration number

10613160

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Holistic Community Care Limited

90 Dorville Road, Lee

London

SE12 8DR

Country

United Kingdom

NUTS code

- UKI44 - Lewisham and Southwark

National registration number

03500697

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Oasis Care and Training

24-32 Murdock Street

London

SE15 1LW

Country

United Kingdom

NUTS code

- UKI44 - Lewisham and Southwark

National registration number

3353584

**V.2.3) Name and address of the contractor**

Westminster Homecare

22 Church Road, Tunbridge Wells

Kent

TN1 1JP

Country

United Kingdom

NUTS code

- UKJ4 - Kent

National registration number

3353584

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £7,008,240

Total value of the contract/lot: £7,008,240

---

## Section V. Award of contract

### Lot No

6

### Title

Live in Services in Wandsworth

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.2) Information about tenders

Number of tenders received: 25

The contract has been awarded to a group of economic operators: Yes

#### V.2.3) Name and address of the contractor

Nema Homecare Limited

48 Station Way

Bukhurst Hill

IG9 6LN

Country

United Kingdom

NUTS code

- UKH3 - Essex

National registration number

10207367

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Amber Home Carers Ltd

51a Sheen Lane, East Sheen

London

SW14 8AB

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

National registration number

08132706

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Yucca Recruitment AgencyLtd

19 Deer Park Road

London

SW19 3UX

Country

United Kingdom

NUTS code

- UKI63 - Merton, Kingston upon Thames and Sutton

National registration number

10465407

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Focus Care Link Ltd

248 Kentish Town Road

London

NW5 2AB

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

National registration number

04037768

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Managing Care Limited

3 Hobbs House, Harrovian Business Village, Beesborough Road, Harrow

Middelsex

HA1 3EX

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

National registration number

06897325

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Absolute Care Services

11-13 Ravenswood Crescent

West Wickham

BR4 0JH

Country

United Kingdom

NUTS code

- UKI61 - Bromley

National registration number

04574534

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Mayfair Homecare Ltd

Unit 9 Peneford Place, Pendeford Business Park, Wobaston Road

Wolverhampton

WV9 5HD

Country

United Kingdom

NUTS code

- UKG39 - Wolverhampton

National registration number

03633635

**V.2.3) Name and address of the contractor**

Medacs Health service Limited

33 Soho Square

London

W1D 3QU

Country

United Kingdom

NUTS code

- UKI32 - Westminster

National registration number

02518546

**V.2.3) Name and address of the contractor**

Alpenbest Limited

Crown House, Stephenson Road, Severalls Industrial Park

Colchester

CO4 9QR

Country

United Kingdom

NUTS code

- UKH3 - Essex

National registration number

06528232

**V.2.3) Name and address of the contractor**

Care Outlook Ltd

168 Church Road

Hove

BN3 2DL

Country

United Kingdom

NUTS code

- UKJ21 - Brighton and Hove

National registration number

05302971

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £6,678,600

Total value of the contract/lot: £6,678,600

---

## Section V. Award of contract

### Lot No

6

### Title

Live in Services in Wandsworth

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.2) Information about tenders

Number of tenders received: 25

The contract has been awarded to a group of economic operators: Yes

#### V.2.3) Name and address of the contractor

Eleada Care Services Limited

Unit 3 Fitzgerald House, Willow court Avenue, Kenton

Harrow

HA3 8ES

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

National registration number

07070699

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Aspire Care Services

262 Streatham High Road, Streatham

London

SW16 1HS

Country

United Kingdom

NUTS code

- UKI45 - Lambeth

National registration number

09968235

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

UK Star Ltd

Vista Business Centre, 50 Salisbury Road

Hounslow

TW4 6JQ

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

National registration number

10041210

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Kadar Care Service Ltd

176 Aspley House, Upper Richmond Road

London

SW15 2SH

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

National registration number

09955376

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Allied Health Services Limited

Crown House, Stephenson Road, Severalls Industrial Park

Colchester

CO4 9QR

Country

United Kingdom

NUTS code

- UKH3 - Essex

National registration number

11696513

**V.2.3) Name and address of the contractor**

Goldcrest Healthcare Services Limited

Unit 1 Red Lion Court, Alexandra Road

Hounslow

TW3 1JS

Country

United Kingdom

NUTS code

- UKI75 - Hounslow and Richmond upon Thames

National registration number

10613160

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Holistic Community Care Limited

90 Dorville Road, Lee

London

SE12 8DR

Country

United Kingdom

NUTS code

- UKI44 - Lewisham and Southwark

National registration number

03500697

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Oasis Care and Training Agency

24-32 Murdock Street

London

SE15 1LW

Country

United Kingdom

NUTS code

- UKI44 - Lewisham and Southwark

National registration number

1044521

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Westminster Homecare

22 Church Road, Tumbidge Wells

Kent

TN1 1JP

Country

United Kingdom

NUTS code

- UKJ4 - Kent

National registration number

3353584

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £6,678,600

Total value of the contract/lot: £6,678,600

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## **Section VI. Complementary information**

### **VI.3) Additional information**

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=824897390>

GO Reference: GO-20231124-PRO-24617659

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court, Royal Courts of Justice

The Strand

London

WC1A 2LL

Telephone

+44 20794760000

Country

United Kingdom