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Tender

## **Service and Maintenance of Renewable Energy, Heating and Hot Water Systems**

Wrexham County Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-034823

Procurement identifier (OCID): ocds-h6vhtk-0552ce ([view related notices](#))

Published 24 June 2025, 3:59pm

### **Scope**

### **Reference**

Proc 25-72

### **Description**

Wrexham County Borough Council (WCBC) is looking to appoint a single Contractor via a JCT Measured Term Contract (MTC) to carry out the servicing and maintenance of renewable energy, heating and hot water systems, including the installation and replacement of equipment as and when necessary. The contract period will be for an initial two years with the option to extend for a further two periods of two years (2+2+2).

The scope of work in this contract contains the servicing of air source heat pumps, solar thermal hot water systems, unvented hot water systems, and Electric Hyco Water Heaters, including all associated pipe work, fittings and building works. The successful Contractor will be required to provide a 24-hour emergency call out service, 365 days a year.

The Contractor is also required to respond to any call outs in relation to a failure of the

heating or hot water systems. This is also to include any associated pipework or fittings.

The contracted work will be undertaken at a variety of locations including residential housing/dwellings, "void" dwellings and Sheltered Housing Units. The successful Contractor will be expected to travel across the County Borough.

Full details can be found within the tender documentation available free of charge within [etenderWales](#)

### **Total value (estimated)**

- £1,500,000 excluding VAT
- £1,800,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 September 2025 to 31 August 2027
- Possible extension to 31 August 2031
- 6 years

Description of possible extension:

Option to extend for a further two periods of two years

### **Options**

The right to additional purchases while the contract is valid.

Throughout the duration of this Contract it may be possible that the quantities involved increase and that additional sites / locations are added.

The Council is committed to reducing its carbon emissions and the renewable energy solutions covered within this contract are one way in which the Council is reducing its emissions. As a result of this, the quantities involved within this contract may increase over the coming years if the Council seeks to utilise more renewable energy, heating and hot water systems to support carbon reduction/net zero targets, although the Council cannot guarantee that there will be any sort of increase at the time of tender.

It may also be possible that the Council receives additional funding, or an increase in budget, that will allow for an increase in service provision / units / or equivalent supplied through this Contract.

Where additional funding / budget becomes available, regardless of its source, the Council may request the successful Contractor to increase or enhance the service being provided. Examples include:

- An increase in the number of renewable energy, heating and / or hot water systems to be serviced, maintained, and / or installed through this Contract.
- Additional staffing resources, equipment or systems where relevant.

Please note that the Council cannot guarantee that there will be any increase or that any of the detail contained within this section will come to fruition.

## **Main procurement category**

Services

## **CPV classifications**

- 50720000 - Repair and maintenance services of central heating
- 45331000 - Heating, ventilation and air-conditioning installation work
- 45232141 - Heating works

## **Contract locations**

- UKL23 - Flintshire and Wrexham

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## **Participation**

### **Legal and financial capacity conditions of participation**

As per the tender documentation available within etenderWales

### **Technical ability conditions of participation**

As per the tender documentation available within etenderWales

### **Particular suitability**

Small and medium-sized enterprises (SME)

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## **Submission**

### **Enquiry deadline**

18 July 2025, 5:00pm

### **Tender submission deadline**

25 July 2025, 12:00pm

## Submission address and any special instructions

etenderWales Reference:

Project\_ 59688

itt\_ 118142

To access the tender documentation and submit a response to this opportunity, please follow the below instructions.

1. Register your company on the etenderWales portal (this is only required once) - <https://etenderwales.bravosolution.co.uk>.

Supplier registration video - <https://app.screencast.com/2srN0n260W9nX>

2. Express an Interest in the tender.

Login to the portal with the username/password.

Click the "Open Access PQQs/ITTs" link (These are Invitations to Tender open to any registered supplier).

Click on the relevant PQQ/ITT to access the content.

Click the "Express Interest" button in the "Actions" box on the left-hand side of the page.

This will move the PQQ/ITT into your "My PQQ/ITTs" page. (This is a secure area reserved for your projects only).

Click on the PQQ/ITT code, you can now access any attachments by clicking the "Settings and Buyer Attachments" in the "Actions" box.

3. Responding to the tender.

You can now choose to "Reply" or "Reject" (please give a reason if rejecting);

You can now use the 'Messages' function to communicate with the buyer and seek any clarification;

Note the deadline for completion, then follow the onscreen instructions to complete the ITT;

There may be a mixture of online and offline actions for you to perform (there is detailed

online help available).

#### 4. Technical Assistance.

If you require any further assistance use the online help, or the Bravo etenderWales help desk is available Mon - Fri (8:00 - 18:00) on:

email: E-mail: [help@bravosolution.co.uk](mailto:help@bravosolution.co.uk)

phone: +44 800 069 8634 / Fax: +44 2070800480

Live Chat is available via the homepage - <https://etenderwales.bravosolution.co.uk>.

### **Tenders may be submitted electronically**

Yes

### **Languages that may be used for submission**

- Welsh
- English

### **Award decision date (estimated)**

5 August 2025

### **Recurring procurement**

Publication date of next tender notice (estimated): 2 June 2031

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### **Award criteria**

Name	Type	Weighting
Price	Price	60.00%
Quality	Quality	40.00%

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## Other information

### Applicable trade agreements

- Government Procurement Agreement (GPA)

### Conflicts assessment prepared/revised

Yes

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## Procedure

### Procedure type

Open procedure

### Justification for not publishing a preliminary market engagement notice

Standardised requirement with established suppliers in the market. Timescales don't make it practical either

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## Documents

### Associated tender documents

[https://www.sell2wales.gov.wales/Assets/NoticeBuilder\\_FileDownload.aspx?id=337558](https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=337558)

Guidance on how to access etenderWales / tender documentation

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## Contracting authority

### Wrexham County Borough Council

- Public Procurement Organisation Number: PJHN-6516-JQNZ

Commissioning Procurement and Contract Management Unit

Wrexham

LL11 1AR

United Kingdom

Email: [procurement@wrexham.gov.uk](mailto:procurement@wrexham.gov.uk)

Region: UKL23 - Flintshire and Wrexham

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales



