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Contract

Mini-competition for the procurement of a planning and regulatory services software replacement

Herefordshire Council

F03: Contract award notice

Notice identifier: 2025/S 000-034819

Procurement identifier (OCID): ocids-h6vhtk-0486b9

Published 24 June 2025, 3:54pm

Section I: Contracting authority

I.1) Name and addresses

Herefordshire Council

Council Offices, Plough Lane

Hereford

HR4 0LE

Contact

Mr Cosmo Hiron

Email

cosmo.hiron@herefordshire.gov.uk

Country

United Kingdom

Region code

UKG11 - Herefordshire, County of

Internet address(es)

Main address

<https://www.herefordshire.gov.uk>

Buyer's address

<https://www.herefordshire.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Mini-competition for the procurement of a planning and regulatory services software replacement

Reference number

DN736029

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Contract Award for supplier to provide a single IT platform to support the business functions of Planning, Building Control and Land Charges; Regulatory Services: Waste; and Private Sector Housing. This follows a tender undertaken in the form of a further-competition utilising Crown Commercial Services' 'Vertical Application Solutions' (VAS) framework, RM6259, Lot 3, and was tendered in line with the terms and conditions of that framework.

These services cross the Economy and Environment, and Community Wellbeing directorates of the council.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,130,997.97

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG11 - Herefordshire, County of

II.2.4) Description of the procurement

Contract Award for supplier to provide a single IT platform to support the business functions of Planning, Building Control and Land Charges; Regulatory Services: Waste; and Private Sector Housing. This follows a tender undertaken in the form of a further-competition utilising Crown Commercial Services' 'Vertical Application Solutions' (VAS) framework, RM6259, Lot 3, and was tendered in line with the terms and conditions of that framework.

These services cross the Economy and Environment, and Community Wellbeing directorates of the council.

The initial contract term is 6 years, with the option to extend by a further 2 years.

The stated contract value includes the optional extension period.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 58

Quality criterion - Name: Social Value / Weighting: 12

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 2 years following initial contract term.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Call-off from a framework agreement.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-025716](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 June 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Insight Direct (UK) Limited

Sheffield

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,130,997.97

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Herefordshire Council

Hereford

Country

United Kingdom