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Planning

Sexual Violence Services Redesign

Mayor's Office For Policing & Crime

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-034808

Procurement identifier (OCID): ocds-h6vhtk-038bee

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Section I: Contracting authority

I.1) Name and addresses

Mayor's Office For Policing & Crime

169 Union Street

LONDON

SE1 0LL

Contact

Amanda Fearing

Email

tender@mopac.london.gov.uk

Telephone

+44 7563375589

Country

United Kingdom

Region code

UKI - London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.london.gov.uk/programmes-and-strategies/mayors-office-policing-and-crime-mopac>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Sexual Violence Services Redesign

II.1.2) Main CPV code

- 85000000 - Health and social work services
 - DA28 - Social service
 - DA30 - Counselling

- DA33 - Rehabilitation

II.1.3) Type of contract

Services

II.1.4) Short description

MOPAC is responsible for commissioning a range of services for victims of crime in London. In so doing, MOPAC is committed to evolving the support available to victims in London and in ensuring limited resources are being utilised effectively to meet rising levels of demand.

The drivers for the current challenges facing the sexual violence services include rising levels of demand and complexity of cases which are being exacerbated by delays in police investigations and court backlogs as well as workforce issues stemming from these collective pressures. Concurrently, transformation programmes are underway in both how the police and CPS deal with sexual violence as well as the NHS-led Sexual Assault Referral Centres.

II.1.5) Estimated total value

Value excluding VAT: £300,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 75230000 - Justice services
- 75240000 - Public security, law and order services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

MOPAC and partners are now looking to work alongside a professional consultant who will co-produce a new, user-centred Target Operating Model (TOM) for sexual violence

services in London and develop a plan with partners to implement the new model (Transition Plan). The Target Operating Model should be informed by Dynamic Demand and Capacity Modelling and be significantly shaped by the input of service users with lived experience. Both the Target Operating Model and the Transition Plan must be designed with, and supported by, MOPAC's Key Statutory and VCSE Partners as well as supplement and enhance the work of the transformation programmes taking place in how the criminal justice system and health services are responding to sexual violence.

The Potential Provider must exhibit excellent data science, user-led service design, stakeholder management and communication skills in working alongside MOPAC and Key Partners to deliver the following objectives:

- Provide a thorough and dynamic demand and capacity model to enable a shared understanding of how well existing services are meeting demand as well as to test how different operating models would affect the capacity of services in London to meet demand as part of agreeing the TOM;
- Development of realistic and sustainable options co-produced by service users (and advocates for service users) for meeting the demand for sexual violence services in London within existing resources and which compliments and supports the work of in train transformation programmes of both services and statutory provision, including (but not limited to) Operation Soteria Bluestone and the Havens One Site model;
- Assist decision makers to understand the costs, benefits, and risks of the potential models; as well as any limitations of the available evidence base, critical dependencies, and the margin for error in the calculations to inform effective decision making on the future of victim care;
- Assist in securing broad partnership support for the new approach to commissioned sexual violence services in London through a robust evidence base;
- Map out a clear and deliverable route to establishing the TOM, including potential procurement routes; and
- Provide a sufficient basis for the management, monitoring and evaluation to enable MOPAC and partners to proceed with implementation of the TOM.

II.3) Estimated date of publication of contract notice

12 January 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section VI. Complementary information

VI.3) Additional information

To register your interest please email: tender@mopac.london.gov.uk

or

Amanda Fearing, Procurement Manager: amanda.fearing@mopac.london.gov.uk