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Contract

## **Client Information Management System for the Lifeline Crisis Response Service**

The Public Health Agency NI

F03: Contract award notice

Notice identifier: 2022/S 000-034775

Procurement identifier (OCID): ocids-h6vhtk-038bd6

Published 8 December 2022, 12:24pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Public Health Agency NI

12-22 Linenhall Street

BELFAST

BT28BS

#### **Contact**

Mark Johnston

#### **Email**

[Mark.Johnston@hscni.net](mailto:Mark.Johnston@hscni.net)

#### **Telephone**

+44 2895363482

#### **Country**

United Kingdom

**Region code**

UKN06 - Belfast

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.publichealth.hscni.net/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Client Information Management System for the Lifeline Crisis Response Service

**II.1.2) Main CPV code**

- 48000000 - Software package and information systems

**II.1.3) Type of contract**

Supplies

**II.1.4) Short description**

A robust and secure Information Management System (IMS) with 'real-time' information for

the safe and effective operation of the Lifeline Crisis Response Service

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £220,275

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

#### **II.2.4) Description of the procurement**

A robust and secure Information Management System (IMS) with 'real-time' information for

the safe and effective operation of the Lifeline Crisis Response Service

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - protection of exclusive rights, including intellectual property rights

Explanation:

During 2021 significant security concerns with the existing CIMS were identified and it was agreed that a move to a MS Dynamics system was essential. A Direct Award Contract - ref DAC9980 - was approved to address urgent operational and security issues and to update the system as well as secure support arrangements for the existing CIMS for a further two year period until the new IM solution was implemented. Work has been continuing since August 2021 to move the existing CIMS over to a more secure Dynamics 365 platform whilst retaining full operational integrity. The current provider has identified significant cost increases that exceed the limit of the previous Direct Award Contract and a further award is required to complete the work as a matter of priority

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

8 December 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Deolitte Management Ltd

The Gasworks, 7 Cromac Avenue

Belfast

BT7 2JA

Country

United Kingdom

NUTS code

- UKN - Northern Ireland

Justification for not providing organisation identifier

Sole trader

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £220,275

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Health Agency NI

Belfast

Country

United Kingdom