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Tender

MOPAC: London Victim and Witness Service: Pan-London Domestic Abuse Service

Mayor's Office for Policing and Crime (MOPAC)

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2024/S 000-034767

Procurement identifier (OCID): ocds-h6vhtk-047ade

Published 25 October 2024, 7:05pm

Section I: Contracting authority

I.1) Name and addresses

Mayor's Office for Policing and Crime (MOPAC)

169 Union Street

London

SE1 0LL

Email

MOPACProcurement@mopac.london.gov.uk

Telephone

+44 7777777777

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<https://www.london.gov.uk/programmes-strategies/mayors-office-policing-and-crime-mopac>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Health-and-social-work-services./AQ58YV3H6R>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Health-and-social-work-services./AQ58YV3H6R>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

MOPAC: London Victim and Witness Service: Pan-London Domestic Abuse Service

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The procurement of a commissioned service to support Domestic Abuse victims impacted by crime in London. The procedure is being conducted under the Light Touch Regime and will broadly follow the process for a Competitive Procedure With Negotiation. The initial contract period is for 36 months, the first 6 months of which are reserved for mobilisation. Two further 12 month extension periods are available at the discretion of the Contracting Authority.

II.1.5) Estimated total value

Value excluding VAT: £29,250,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

LONDON

II.2.4) Description of the procurement

The contract is intended to provide advocacy, practical and emotional support to victims and survivors of domestic abuse in London, in all their diversity, to help them cope and recover from their experiences. The service will be expected to work with other victim support services commissioned by MOPAC as part of an Ecosystem of support services across London that will champion trusted relationships and collaboration across services. This Ecosystem will also support the balance of specialist and by and for provision alongside robust and resilient pan-London services to effectively support victims from London's diverse communities. The service will be required to maintain a core relationship with the central referral mechanism that will be provided by the London Victim and Witness General Adults Service.

II.2.6) Estimated value

Value excluding VAT: £29,250,000

II.2.7) Duration of the contract or the framework agreement

Start date

1 April 2025

End date

31 March 2028

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The service is expected to deliver to an agreed set of outcomes and share knowledge, skills and capabilities to support the continuous development and efficiency of the ecosystem. MOPAC and partners within the Ecosystem will also work closely with the Metropolitan Police Service to support efforts to improve victims' experience of the Criminal Justice System.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Procedure involving negotiation

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-020512](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 December 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.3) Additional information

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Health-and-social-work-services./AQ58YV3H6R>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/AQ58YV3H6R>

GO Reference: GO-20241025-PRO-28288106

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom