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Tender

## **MOPAC: London Victim and Witness Service: Pan-London Domestic Abuse Service**

Mayor's Office for Policing and Crime (MOPAC)

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2024/S 000-034767

Procurement identifier (OCID): ocids-h6vhtk-047ade

Published 25 October 2024, 7:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Mayor's Office for Policing and Crime (MOPAC)

169 Union Street

London

SE1 0LL

#### **Email**

[MOPACProcurement@mopac.london.gov.uk](mailto:MOPACProcurement@mopac.london.gov.uk)

#### **Telephone**

+44 7777777777

#### **Country**

United Kingdom

**Region code**

UKI - London

**Internet address(es)**

Main address

<https://www.london.gov.uk/programmes-strategies/mayors-office-policing-and-crime-mopac>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Health-and-social-work-services./AQ58YV3H6R>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Health-and-social-work-services./AQ58YV3H6R>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

MOPAC: London Victim and Witness Service: Pan-London Domestic Abuse Service

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The procurement of a commissioned service to support Domestic Abuse victims impacted by crime in London. The procedure is being conducted under the Light Touch Regime and will broadly follow the process for a Competitive Procedure With Negotiation. The initial contract period is for 36 months, the first 6 months of which are reserved for mobilisation. Two further 12 month extension periods are available at the discretion of the Contracting Authority.

#### **II.1.5) Estimated total value**

Value excluding VAT: £29,250,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

Main site or place of performance

LONDON

#### **II.2.4) Description of the procurement**

The contract is intended to provide advocacy, practical and emotional support to victims and survivors of domestic abuse in London, in all their diversity, to help them cope and recover from their experiences. The service will be expected to work with other victim support services commissioned by MOPAC as part of an Ecosystem of support services across London that will champion trusted relationships and collaboration across services. This Ecosystem will also support the balance of specialist and by and for provision alongside robust and resilient pan-London services to effectively support victims from London's diverse communities. The service will be required to maintain a core relationship with the central referral mechanism that will be provided by the London Victim and Witness General Adults Service.

#### **II.2.6) Estimated value**

Value excluding VAT: £29,250,000

#### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 April 2025

End date

31 March 2028

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The service is expected to deliver to an agreed set of outcomes and share knowledge, skills and capabilities to support the continuous development and efficiency of the ecosystem. MOPAC and partners within the Ecosystem will also work closely with the Metropolitan Police Service to support efforts to improve victims' experience of the Criminal Justice System.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Procedure involving negotiation

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-020512](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

9 December 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.3) Additional information**

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Health-and-social-work-services./AQ58YV3H6R>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/AQ58YV3H6R>

GO Reference: GO-20241025-PRO-28288106

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom