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Contract

Medical Interoperability Gateway (MIG) - Hertfordshire and West Essex Integrated Care Board

NHS Hertfordshire and West Essex Integrated Care Board

F03: Contract award notice

Notice identifier: 2023/S 000-034762

Procurement identifier (OCID): ocids-h6vhtk-0399c7

Published 24 November 2023, 9:47am

Section I: Contracting authority

I.1) Name and addresses

NHS Hertfordshire and West Essex Integrated Care Board

Charter House, Parkway

Welwyn Garden City

AL8 6JL

Contact

Sarah Beaumont

Email

sarah.beaumont@attain.co.uk

Country

United Kingdom

Region code

UKH23 - Hertfordshire

Internet address(es)

Main address

<https://hertsandwestessex.icb.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Medical Interoperability Gateway (MIG) - Hertfordshire and West Essex Integrated Care Board

Reference number

ACE-0669-2023-HWE

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The purpose of this Notice is to inform the market of a contract awarded to Healthcare Gateway to continue to deliver the Medical Interoperability Gateway (MIG) across Hertfordshire and West Essex. This follows the publication of a Voluntary Ex-Ante Transparency (VEAT) Notice published in FTS on 7th November 2023 (reference: 2023/S 000-032983) and observing a voluntary 10-day standstill period following publication.

The new contract will start on 1st January 2024 and will end on 31st December 2024. The value of the new contract is £298,331.57 (inclusive of VAT).

The total cumulative spend since the contract started is £800,339.62 (inclusive of VAT and excluding the value of this new proposed contract).

The Shared Care Record (ShCR) is used across the Integrated Care System (ICS) to facilitate the sharing of clinical information for the purposes of direct care. Primary Care data from our GP Practices was one of the first datasets that the ICB enabled into the ShCR. This is done via the Healthcare Gateway Medical Interoperability Gateway (MIG) which presents the key GP data into the ShCR for others to see. It is a critical data stream which is evidenced by the high usage data across all datasets being provided by the MIG with an average of over 800,000 transactions per month.

We have undertaken some research into other solutions and have concluded that the MIG is the only available tool which facilitates the sharing of GP data in the way in which it is

required. There is no other product currently that offers the functionality and service provision of the MIG. Findings have identified that switching to an alternative provision could result in significant degradation of service and less access to data than we currently surface within the ShCR.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £298,331.57

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire
- UKH35 - West Essex

II.2.4) Description of the procurement

The purpose of this Notice is to inform the market of a contract awarded to Healthcare Gateway to continue to deliver the Medical Interoperability Gateway (MIG) across Hertfordshire and West Essex. This follows the publication of a Voluntary Ex-Ante Transparency (VEAT) Notice published in FTS on 7th November 2023 (reference: 2023/S 000-032983) and observing a voluntary 10-day standstill period following publication.

The new contract will start on 1st January 2024 and will end on 31st December 2024. The value of the new contract is £298,331.57 (inclusive of VAT).

Prior to the incorporation of HWE ICB, Herts Valleys CCG and West Essex CCG had used the tool prior to the ShCR to facilitate sharing of GP information with other providers via a web portal version of the software as well as direct integration. The MIG contracts were previously held by the CCGs on account of the Healthcare Gateway MIG being a niche supplier. A contract award notice was published confirming the previous award of services to 31st May 2023 (reference 2023/S 000-022904).

The total cumulative spend since the contract started is £800,339.62 (inclusive of VAT and excluding the value of this new proposed contract).

The Shared Care Record (ShCR) is used across the Integrated Care System (ICS) to

facilitate the sharing of clinical information for the purposes of direct care. Primary Care data from our GP Practices was one of the first datasets that the ICB enabled into the ShCR. This is done via the Healthcare Gateway Medical Interoperability Gateway (MIG) which presents the key GP data into the ShCR for others to see. It is a critical data stream which is evidenced by the high usage data across all datasets being provided by the MIG with an average of over 800,000 transactions per month.

We have undertaken some research into other solutions and have concluded that the MIG is the only available tool which facilitates the sharing of GP data in the way in which it is required. There is no other product currently that offers the functionality and service provision of the MIG. Findings have identified that switching to an alternative provision could result in significant degradation of service and less access to data than we currently surface within the ShCR.

On this basis, we consider Healthcare Gateway to be the only technically capable supplier.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The contract conclusion date included within this Notice is the date after the standstill period ended.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

The Shared Care Record (ShCR) is used across the Integrated Care System (ICS) to facilitate the sharing of

clinical information for the purposes of direct care. Primary Care data from our GP Practices was one of

the first datasets that the ICB enabled into the ShCR. This is done via the Healthcare Gateway Medical

Interoperability Gateway (MIG) which presents the key GP data into the ShCR for others to see. It is a

critical data stream which is evidenced by the high usage data across all datasets being provided by the

MIG with an average of over 800,000 transactions per month.

The ICB has undertaken some research into other solutions and have concluded that the MIG continues to

be the only available tool which facilitates the sharing of GP data in the way in which it is required. There

is no other product currently that offers the functionality and service provision of the MIG. Findings have

identified that switching to an alternative provision could result in significant degradation of service and

less access to data than the ICB currently surface within the ShCR. On this basis, we consider Healthcare

Gateway to be the only technically capable supplier.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-032983](#)

Section V. Award of contract

Title

Medical Interoperability Gateway (MIG)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 November 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Healthcare Gateway Limited

Fulford Grange, Micklefield Lane, Rawdon

Leeds

LS19 6BA

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £298,331.57

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice England and Wales

The Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

NHS Hertfordshire and West Essex Integrated Care Board

Charter House, Parkway

Welwyn Garden City

AL8 6JL

Email

sarah.beaumont@attain.co.uk

Country

United Kingdom

Internet address

<https://hertsandwestessex.icb.nhs.uk>