

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/034750-2023>

Tender

Digital Boards

NHS England

F02: Contract notice

Notice identifier: 2023/S 000-034750

Procurement identifier (OCID): ocds-h6vhtk-041c79

Published 23 November 2023, 7:28pm

Section I: Contracting authority

I.1) Name and addresses

NHS England

1st Floor, Quarry House, Quarry Hill

Leeds

LS2 7UE

Contact

Philip Scott

Email

philip.scott@hee.nhs.uk

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

Internet address(es)

Main address

<https://www.england.nhs.uk//>

Buyer's address

<https://www.england.nhs.uk//>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital Boards

Reference number

C227653

II.1.2) Main CPV code

- 80000000 - Education and training services

II.1.3) Type of contract

Services

II.1.4) Short description

The scope of this work is to deliver value-based digital development and awareness to senior leaders, executive/board level and board members across NHS Trusts in England.

This should be positioned via a packaged model that considers the value for money provided for an organisation as a whole over time.

This work does not include any similar development for ICS/ICBs.

II.1.5) Estimated total value

Value excluding VAT: £2,250,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE42 - Leeds

Main site or place of performance

Quarry House, Quarry Hill Leeds

II.2.4) Description of the procurement

The scope of this work is to deliver value-based digital development and awareness to senior leaders, executive/board level and board members across NHS Trusts in England.

This should be positioned via a packaged model that considers the value for money provided for an organisation as a whole over time.

This work does not include any similar development for ICS/ICBs.

The scope includes all delivery, iteration, measurement, marketing and recruitment of the digital boards product. This includes any up-front discovery work to understand the problem better and adequate (if rapid) testing of assumptions through the development of 'alpha' learning offers. NHSE will ensure a 'stop/go' decision is included in the contract so that we are able to terminate the contract if the discovery and alpha phases do not deliver the requisite confidence of approach. All learning development products developed must be based on validated user and organisational needs.

Importantly we are keen to partner with a company that has proven reach into NHS Boards as a trusted education delivery partner. We need to be confident that our partner is able to persuade a high proportion of NHS Trusts to undertake what can be a very revealing and exposing conversation about their digital maturity and personal comfort in an area that we know is contentious and can be frightening to individual board leaders. NHS England is unable to help significantly with the marketing of this product, so the supplier must have an established 'route to market' for NHS Trust Board education.

NHSE is happy to entertain joint or prime bids where some level of partnership between organisations enables a bid to meet all points in scope.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £2,250,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

26 February 2024

End date

25 February 2027

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

15 December 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

22 December 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

VI.4.2) Body responsible for mediation procedures

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

