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Planning

Supported Accommodation Service - Oak House Hostel

Cardiff Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-034715

Procurement identifier (OCID): ocds-h6vhtk-05528e

Published 24 June 2025, 12:41pm

Scope

Description

Cardiff Council is seeking to tender for a Supported Accommodation service for aimed at single individuals with Medium to High level of support needs. The tender will award the support aspect of service only.

The tender offers a contract duration of up to 7 years and an approximate annual budget of up to £ 355,324 subject to funding confirmation.

27 units of accommodation are required on no more than one site, ensuring that the facilities meet specific requirements for vulnerable clients. The preference is self-contained accommodation; sites with shared facilities or bed spaces or pods would be considered. A review would be carried out to ensure standards.

Clients may face challenges, requiring assistance in managing finances, understanding tenancy requirements, and accessing specialised services. Clients would require support with ensuring engagement and access to substance misuse services, mental health services and engagement with Probation services.

Each client will have a personalised housing support plan reviewed every 12 weeks set by staff. The plan would look to map the journey and secure move-on to permanent accommodation via the private rented sector or social housing.

The contractor will handle housing management agreements, set rents, and address anti-social behaviour, while all client allocations will be managed by Cardiff Council's Single Persons Gateway. Compliance with the Renting Homes (Wales) Act is mandatory.

The property must provide self-contained units where possible and include communal spaces for sessional work. It should be mixed-gender with provisions for disability access and pet-friendly policies.

The site(s) must be ready and available for immediate use at the point of awarding contract. While the Council has access to a site, there is no guarantee that a like for like building will be available for use.

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2033
- 7 years

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

Contract locations

- UKL22 - Cardiff and Vale of Glamorgan

Engagement

Engagement deadline

7 July 2025

Engagement process description

Please return your responses to below questions to socialcare.procurement@cardiff.gov.uk by Monday, 7th July 2025 at 23.59pm.

Question 1. Are you able to provide 27 units of accommodation on no more than 1 site by April 2026?

Question 2. What experience do you have in delivering 24/7 support in large sites and securing move-on to permanent accommodation via the private rented sector or social housing?

Please note these questions do not form part of any tender process and are being asked in order to undertake market research.

Submission

Publication date of tender notice (estimated)

1 October 2025

Procedure

Special regime

Light touch

Contracting authority

Cardiff Council

- Public Procurement Organisation Number: PVHP-5769-YHRQ

County Hall

Cardiff

CF10 4UW

United Kingdom

Email: socialcare.procurement@cardiff.gov.uk

Website: <http://www.cardiff.gov.uk>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales