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Tender

Safer Accommodation for Victims and Families of Domestic Abuse

South Tyneside Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-034708

Procurement identifier (OCID): ocids-h6vhtk-041c5a

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Section I: Contracting authority

I.1) Name and addresses

South Tyneside Council

Town Hall, Westoe Road

SOUTH SHIELDS

NE332RL

Contact

Karen Dixon

Email

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Telephone

+44 1914244052

Country

United Kingdom

Region code

UKC22 - Tyneside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.southtyneside.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Login>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Safer Accommodation for Victims and Families of Domestic Abuse

Reference number

S8248

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The service to be provided is safer accommodation and support to victims and families of domestic abuse within a refuge setting and within dispersed properties within the borough of South Tyneside.

The contract is for 5 years, commencing 1 July 2024, with the option to extend by a period of up to 24 months.

The annual contract value is fixed at £400k for the first year of the contract.

Suppliers will be required to express interest in this opportunity on the NEPO ProContract system. If not already registered on ProContract please register at the following link: <https://procontract.due-north.com>. Suppliers will then be granted access to the tender documentation - Project Number DN698402. Please note that registering on ProContract and expressing interest does not mean that you have bid for the tender - once the above steps are complete you will be required to complete and submit the tender documentation.

II.1.5) Estimated total value

Value excluding VAT: £2,800,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 70333000 - Housing services
- 85311000 - Social work services with accommodation

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

Main site or place of performance

Borough of South Tyneside

II.2.4) Description of the procurement

The service will not be a conventional static refuge comprising of one shared accommodation building but will incorporate a number of dispersed properties around the borough. The recommended levels of accommodation for domestic abuse victims, compared to the population size is 1 for every 10,000 people. Based on this recommendation South Tyneside should have at least 15 units of accommodation. However as South Tyneside has significant rates of domestic abuse we could benefit from additional units. Therefore, we are looking to a 6-8 bedded refuge unit and 8-10 dispersed properties. We will work with the provider to phase the properties across the contract in the first 2 years, should this be required.

The Service will provide fluidity to support the recovery and re-empowerment of service users. It will utilise the social capital that each person has, and support options will be bespoke. The Service will tap into the existing community and voluntary organisations that are available and a focus on wider health outcomes will be a key factor.

The service will deliver a whole family, whole system response that facilitates engagement between services and clients and can flex to fit with both local provision and clients' needs. This direct support model will be delivered by a specialist team of experts. The service will link with partner agencies to ensure effective joint working with clients to build on their personal strengths to improve safety and wellbeing. The workers will be key members of the integrated domestic abuse hub to benefit from the use of the facilities, expertise and shared learning and information.

To complement the new way of working, the Service will have a trauma-informed approach. Trauma affects individuals, families, and wider communities by disrupting healthy growth and development, affecting relationships at all levels, and contributes to

negative social, health and economic factors such as poor mental health, substance misuse, child abuse and bereavement, economic stress, and higher levels of people not in education, employment, or training. Individuals who have been traumatised need support and understanding from those around them, particularly when they may be presenting as hyper, or hypo aroused. Therefore, the service will adopt interventions and support which will be based on prioritising an individual's physical safety, emotional safety, and psychological safety.

II.2.6) Estimated value

Value excluding VAT: £2,800,000

II.2.7) Duration of the contract or the framework agreement

Duration in months

84

II.2.14) Additional information

The duration period includes the 24 extension option.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

Selection criteria as stated in the procurement documents.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.11) Main features of the award procedure

The Price for year 1 of the contract is fixed, therefore the award evaluation will be based solely on Quality. The Quality criteria is as stated in the procurement documents.

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 January 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.4) Procedures for review

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The review body is South Tyneside Council, South Shields, NE33 2RL.