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Tender

## **Safer Accommodation for Victims and Families of Domestic Abuse**

South Tyneside Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-034708

Procurement identifier (OCID): ocids-h6vhtk-041c5a

Published 23 November 2023, 3:02pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

South Tyneside Council

Town Hall, Westoe Road

SOUTH SHIELDS

NE332RL

#### **Contact**

Karen Dixon

#### **Email**

[karen.dixon@southtyneside.gov.uk](mailto:karen.dixon@southtyneside.gov.uk)

#### **Telephone**

+44 1914244052

**Country**

United Kingdom

**Region code**

UKC22 - Tyneside

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.southtyneside.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Login>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Safer Accommodation for Victims and Families of Domestic Abuse

Reference number

S8248

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The service to be provided is safer accommodation and support to victims and families of domestic abuse within a refuge setting and within dispersed properties within the borough of South Tyneside.

The contract is for 5 years, commencing 1 July 2024, with the option to extend by a period of up to 24 months.

The annual contract value is fixed at £400k for the first year of the contract.

Suppliers will be required to express interest in this opportunity on the NEPO ProContract system. If not already registered on ProContract please register at the following link: <https://procontract.due-north.com>. Suppliers will then be granted access to the tender documentation - Project Number DN698402. Please note that registering on ProContract and expressing interest does not mean that you have bid for the tender - once the above steps are complete you will be required to complete and submit the tender documentation.

#### **II.1.5) Estimated total value**

Value excluding VAT: £2,800,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 70333000 - Housing services
- 85311000 - Social work services with accommodation

### **II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside

Main site or place of performance

Borough of South Tyneside

### **II.2.4) Description of the procurement**

The service will not be a conventional static refuge comprising of one shared accommodation building but will incorporate a number of dispersed properties around the borough. The recommended levels of accommodation for domestic abuse victims, compared to the population size is 1 for every 10,000 people. Based on this recommendation South Tyneside should have at least 15 units of accommodation. However as South Tyneside has significant rates of domestic abuse we could benefit from additional units. Therefore, we are looking to a 6-8 bedded refuge unit and 8-10 dispersed properties. We will work with the provider to phase the properties across the contract in the first 2 years, should this be required.

The Service will provide fluidity to support the recovery and re-empowerment of service users. It will utilise the social capital that each person has, and support options will be bespoke. The Service will tap into the existing community and voluntary organisations that are available and a focus on wider health outcomes will be a key factor.

The service will deliver a whole family, whole system response that facilitates engagement between services and clients and can flex to fit with both local provision and clients' needs. This direct support model will be delivered by a specialist team of experts. The service will link with partner agencies to ensure effective joint working with clients to build on their personal strengths to improve safety and wellbeing. The workers will be key members of the integrated domestic abuse hub to benefit from the use of the facilities, expertise and shared learning and information.

To complement the new way of working, the Service will have a trauma-informed approach. Trauma affects individuals, families, and wider communities by disrupting healthy growth and development, affecting relationships at all levels, and contributes to negative social, health and economic factors such as poor mental health, substance misuse, child abuse and bereavement, economic stress, and higher levels of people not in education, employment, or training. Individuals who have been traumatised need support and understanding from those around them, particularly when they may be presenting as hyper, or hypo aroused. Therefore, the service will adopt interventions and support which will be based on prioritising an individual's physical safety, emotional safety, and psychological safety.

## **II.2.6) Estimated value**

Value excluding VAT: £2,800,000

## **II.2.7) Duration of the contract or the framework agreement**

Duration in months

84

## **II.2.14) Additional information**

The duration period includes the 24 extension option.

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# **Section III. Legal, economic, financial and technical information**

## **III.1) Conditions for participation**

### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

Selection criteria as stated in the procurement documents.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

#### **IV.1.11) Main features of the award procedure**

The Price for year 1 of the contract is fixed, therefore the award evaluation will be based solely on Quality. The Quality criteria is as stated in the procurement documents.

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

3 January 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The review body is South Tyneside Council, South Shields, NE33 2RL.