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Contract

GYBC Environmental Health, Planning and Licensing IT System

Great Yarmouth Borough Council

F03: Contract award notice

Notice identifier: 2024/S 000-034692

Procurement identifier (OCID): ocids-h6vhtk-047dce

Published 25 October 2024, 2:36pm

Section I: Contracting authority

I.1) Name and addresses

Great Yarmouth Borough Council

Town Hall, Hall Plain

Great Yarmouth

NR30 2QF

Contact

Procurement

Email

procurement@eastsoffolk.gov.uk

Telephone

+44 1502523507

Country

United Kingdom

NUTS code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.great-yarmouth.gov.uk>

Buyer's address

<https://in-tendhost.co.uk/eastsuffolk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

GYBC Environmental Health, Planning and Licensing IT System

Reference number

2431-PPT-O

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Great Yarmouth Borough Council ("GYBC", "the Council", "the Authority") is looking to replace a number of legacy systems covering the following service areas with one hosted system, allowing the Council to take advantage of the advances in technology: • Environmental Health (including but not limited to food safety, health and safety, pollution control, environmental protection, private water supplies) • Licensing (including but not limited to taxis, animal welfare, scrap metal, alcohol, TENs, gambling) • Planning and Building Control (including but not limited to development control, building control, LLPG and land charges) • ASB and community safety • Assisted living (including DFG and other grants) The system must be able to deliver improved customer experience, reduce administrative burden on officers, make use of self service, include mobile working, provide performance management reports/dashboards. The system must also be accessible to the Customer Service department fo

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48100000 - Industry specific software package

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk

Main site or place of performance

Great Yarmouth

II.2.4) Description of the procurement

Great Yarmouth Borough Council ("GYBC", "the Council", "the Authority") is looking to replace a number of legacy systems covering the following service areas with one hosted system, allowing the Council to take advantage of the advances in technology: •

Environmental Health (including but not limited to food safety, health and safety, pollution control, environmental protection, private water supplies) • Licensing (including but not limited to taxis, animal welfare, scrap metal, alcohol, TENs, gambling) • Planning and Building Control (including but not limited to development control, building control, LLPG and land charges) • ASB and community safety • Assisted living (including DFG and other grants) The system must be able to deliver improved customer experience, reduce administrative burden on officers, make use of self service, include mobile working, provide performance management reports/dashboards. The system must also be accessible to the Customer Service department for the answering of customer queries. System Schedule will be as Follows:• Implementation Preparation – w/c 23rd September 2024• The System Go Live Start Date (staged approach) – January 2025• Complete System Live – End of December 2025

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-022645](#)

Section V. Award of contract

Contract No

2431-PPT-0

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 October 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Idox Software Ltd

Woking

Country

United Kingdom

NUTS code

- UKJ25 - West Surrey

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £434,990

Total value of the contract/lot: £434,990

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom