

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/034686-2024>

Planning

## **Provision of Soft Facilities Management (Soft FM) Services for London North West University Healthcare NHS Trust**

London North West University Healthcare NHS Trust

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-034686

Procurement identifier (OCID): ocds-h6vhtk-04b16a

Published 25 October 2024, 2:25pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London North West University Healthcare NHS Trust

Northwick Park Hospital, A404 Watford Rd

Harrow

HA1 3UJ

#### **Contact**

R Skinner

#### **Email**

[rod.skinner@attain.co.uk](mailto:rod.skinner@attain.co.uk)

#### **Country**

United Kingdom

**Region code**

UKI74 - Harrow and Hillingdon

**Internet address(es)**

Main address

<https://www.lnwh.nhs.uk>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of Soft Facilities Management (Soft FM) Services for London North West University Healthcare NHS Trust

Reference number

ACE-0781-2024-LNW

#### **II.1.2) Main CPV code**

- 79993100 - Facilities management services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This is a Request for Information (RFI) published on behalf of London North West University Healthcare NHS Trust (LNWUH).

With this RFI LNWUH is seeking to learn the level of possible interest from organisations in relation to providing a soft facilities management service. The same information will be gathered from different organisations to inform our service model and future procurement plan.

The proposal is to procure a single soft FM supplier capable of delivering a contract with an indicative annual value of circa £36m representing an indicative total contract value of £288m across a proposed (to be confirmed) contract duration of a 5-year period, with the option to extend for a further 3 years.

The future contract will cover a variety of different provision of Soft FM services across the Trust's three hospitals (Northwick Park, Central Middlesex, and Ealing) and four Community properties (Caryl Thomas Clinic, Mattock Lane Health Centre, the Wakely Centre and Southall Broadway Health Centre).

Soft FM services include Domestic Services, Patient Catering Services, Porter Services, Security Services, Pest Control, Reception Services, Helpdesk Management, and the General Management of all of the foregoing.

### **II.1.5) Estimated total value**

Value excluding VAT: £288,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 79993100 - Facilities management services

### **II.2.3) Place of performance**

NUTS codes

- UKI74 - Harrow and Hillingdon

Main site or place of performance

The future contract will cover a variety of different provision of Soft FM services across the Trust's three hospitals and four Community properties

### **II.2.4) Description of the procurement**

This is a Request for Information (RFI) published on behalf of London North West University Healthcare NHS Trust (LNWUH)

With this RFI LNWUH is seeking to learn the level of possible interest from organisations in relation to providing a soft facilities management service. The same information will be gathered from different organisations to inform our service model and future procurement plan.

The proposal is to procure a single soft FM supplier capable of delivering a contract with an indicative annual value of circa £36m representing an indicative total contract value of £288m across a proposed (to be confirmed) contract duration of a 5-year period, with the option to extend for a further 3 years.

The future contract will cover a variety of different provision of Soft FM services across the Trust's three hospitals (Northwick Park, Central Middlesex, and Ealing) and four Community properties (Caryl Thomas Clinic, Mattock Lane Health Centre, the Wakely Centre and Southall Broadway Health Centre).

Soft FM services include Domestic Services, Patient Catering Services, Porter Services,

Security Services, Pest Control, Reception Services, Helpdesk Management, and the General Management of all of the foregoing.

The proposed contract is expected to be the NHS Conditions of Contract for Supply of Services.

The proposed contract duration (to be confirmed) will be for a 5-year period, with the option to extend for a further 3 years.

To register an interest in this proposed procurement and to gain access to a Request For Information document please go to <https://attain.bravosolution.co.uk/web/login.html>

#### **II.2.14) Additional information**

Please note this is not the start of a formal procurement process and is not a call for competition. This exercise is not a Selection Questionnaire (previously expressed as a pre-qualification questionnaire exercise) as defined under the Public Contract Regulations 2015 as amended by The Public Procurement (Amendment etc.) (EU Exit) Regulations 2020 ('PPAR 2020').

#### **II.3) Estimated date of publication of contract notice**

6 November 2024

---

### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

Please note this is not the start of a formal procurement process and is not a call for competition.

This exercise is not a Selection Questionnaire (previously expressed as a pre-qualification questionnaire exercise) as defined under the Public Contract Regulations 2015 as amended by The Public Procurement (Amendment etc.) (EU Exit) Regulations 2020 ('PPAR 2020').

Any information that we have provided as part of this PIN notice will be included as part of any proposed future procurement exercise.

It is also not a guarantee that the results of this exercise will formally begin any procurement or constitute any commitment by the Contract Authority to undertake any procurement exercise.

A separate contract notice will be issued to cover any future procurement process.

Interested parties will not be prejudiced by any response or failure to respond to the market engagement.

We are committed to ensuring fairness, openness, and transparency, and to follow the Public Contract Regulations 2015 as amended by The Public Procurement (Amendment etc.) (EU Exit) Regulations 2020 ('PPAR 2020').

Any expression of interest made under this notice, RFI return and any subsequent participation in engagement event is no indication of a commitment from either side to participate in any future tender or procurement process.

To register an interest in this proposed procurement and to gain access to a Request For Information document please go to <https://attain.bravosolution.co.uk/web/login.html>