

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/034631-2023>

Contract

## UKHSA Community Panel

Secretary of State for Health and Social Care acting as part of the Crown through UK Health Security Agency

F03: Contract award notice

Notice identifier: 2023/S 000-034631

Procurement identifier (OCID): ocds-h6vhtk-029a8d

Published 23 November 2023, 10:19am

## Section I: Contracting authority

### I.1) Name and addresses

Secretary of State for Health and Social Care acting as part of the Crown through UK Health Security Agency

10 South Colonnade

London

E14 4PU

### Contact

Procurement Operations

### Email

[procurement.operations@ukhsa.gov.uk](mailto:procurement.operations@ukhsa.gov.uk)

### Country

United Kingdom

**Region code**

UKI42 - Tower Hamlets

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/uk-health-security-agency>

Buyer's address

<https://www.gov.uk/government/organisations/uk-health-security-agency>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Health

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

UKHSA Community Panel

**II.1.2) Main CPV code**

- 79310000 - Market research services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

A large-scale customer/ consumer/patient online research community

**II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,900,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79310000 - Market research services
- 79310000 - Market research services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

We require an agency to work with us in partnership to continue to build a large-scale customer/ consumer/patient online research community

#### **II.2.5) Award criteria**

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Technical / Weighting: 60

Price - Weighting: 10

#### **II.2.11) Information about options**

Options: Yes

Description of options

The proposed contract maximum term is up to 5 years, 2 year initial term plus potentially 3 annual extensions 2 (+1+1+1)

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Restricted procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-027493](#)

---

## Section V. Award of contract

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

6 October 2023

#### V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Previously MRSG Ltd, (name changed August 2023)

Shoreline Business Park, Sandside, Milnthorpe, Cumbria, LA7 7BF

Miln thorpe

LA7 7BF

Country

United Kingdom

NUTS code

- UKI42 - Tower Hamlets

National registration number

03646727

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,900,000

Total value of the contract/lot: £1,900,000

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

Contract was awarded to FlexMR Ltd via DPS RM6126, Supplier was previously named MRSG Ltd. Name changed August 2023

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

#### **VI.4.2) Body responsible for mediation procedures**

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

