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Contract

Mails Automation

Post Office Limited

F03: Contract award notice

Notice identifier: 2024/S 000-034605

Procurement identifier (OCID): ocds-h6vhtk-04508e

Published 25 October 2024, 9:50am

Section I: Contracting authority

I.1) Name and addresses

Post Office Limited

100 Wood Street

London

EC2V 7ER

Email

procurement@postoffice.co.uk

Country

United Kingdom

Region code

UK - United Kingdom

Companies House

02154540

Internet address(es)

Main address

<https://corporate.postoffice.co.uk/en>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Post Office

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Mails Automation

Reference number

C103131

II.1.2) Main CPV code

- 30131400 - Postage machines

II.1.3) Type of contract

Supplies

II.1.4) Short description

Post Office currently has around 500 self service kiosks for customers to execute transactions in operation in our Branch Network. Post Office Limited is looking to replace these with updated machines and with the intent to increase the number of devices in branches.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £35,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 42923000 - Weighing machinery and scales
- 48000000 - Software package and information systems

- 50312600 - Maintenance and repair of information technology equipment
- 51611100 - Hardware installation services
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Nationwide

II.2.4) Description of the procurement

Post Office Limited is establishing a contract for hardware, software and support services that will enable Mails Automation in Post Office branches.

The Post Office currently have over 500 self service kiosks for customers to execute transactions in operation in our Branch Network. Post Office Limited is looking to replace these with updated machines and with the intent to increase the number of devices in branches.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

36 months of optional extensions made up of 24 months and a further 12 months

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-011393](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Contract No

C103131

Title

Mails Automation

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 October 2024

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ImageHolders Limited

Wimborne

BH21 7QG

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

04387715

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £35,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom