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Contract

## **Mails Automation**

Post Office Limited

F03: Contract award notice

Notice identifier: 2024/S 000-034605

Procurement identifier (OCID): ocds-h6vhtk-04508e

Published 25 October 2024, 9:50am

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Post Office Limited

100 Wood Street

London

EC2V 7ER

#### **Email**

[procurement@postoffice.co.uk](mailto:procurement@postoffice.co.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Companies House**

02154540

**Internet address(es)**

Main address

<https://corporate.postoffice.co.uk/en>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Other activity

Post Office

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Mails Automation

Reference number

C103131

#### **II.1.2) Main CPV code**

- 30131400 - Postage machines

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Post Office currently has around 500 self service kiosks for customers to execute transactions in operation in our Branch Network. Post Office Limited is looking to replace these with updated machines and with the intent to increase the number of devices in branches.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £35,000,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 42923000 - Weighing machinery and scales
- 48000000 - Software package and information systems
- 50312600 - Maintenance and repair of information technology equipment
- 51611100 - Hardware installation services

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Nationwide

### **II.2.4) Description of the procurement**

Post Office Limited is establishing a contract for hardware, software and support services that will enable Mails Automation in Post Office branches.

The Post Office currently have over 500 self service kiosks for customers to execute transactions in operation in our Branch Network. Post Office Limited is looking to replace these with updated machines and with the intent to increase the number of devices in branches.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

### **II.2.11) Information about options**

Options: Yes

Description of options

36 months of optional extensions made up of 24 months and a further 12 months

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-011393](#)

#### **IV.2.9) Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

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## **Section V. Award of contract**

### **Contract No**

C103131

### **Title**

Mails Automation

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

3 October 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

ImageHolders Limited

Wimborne

BH21 7QG

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

04387715

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £35,000,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

London

Country

United Kingdom