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Contract

SLH - Services for customer feedback and tenant engagement

St Leger Homes of Doncaster Limited

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-034569

Procurement identifier (OCID): ocds-h6vhtk-05522f

Published 24 June 2025, 9:14am

Scope

Reference

C11895

Description

To provide services for customer feedback and tenant engagement

Contract 1. SLH - Services for customer feedback and tenant

engagement

Supplier

- [VOICESCAPE LIMITED](#)

Contract value

- £217,200 excluding VAT
- £260,640 including VAT

Below the relevant threshold

Date signed

1 June 2025

Contract dates

- 7 June 2025 to 7 June 2028
- 3 years, 1 day

Main procurement category

Services

Additional procurement category

Works

CPV classifications

- 50000000 - Repair and maintenance services

Contract locations

- UKE31 - Barnsley, Doncaster and Rotherham

Procedure

Procedure type

Below threshold - without competition

Supplier

VOICESCAPE LIMITED

- Companies House: 10440336

22 EXCHANGE QUAY, SALFORD

Manchester

M5 3EQ

United Kingdom

Email: contact@voicescape.com

Region: UKD34 - Greater Manchester South West

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. SLH - Services for customer feedback and tenant engagement

Contracting authority

St Leger Homes of Doncaster Limited

- Public Procurement Organisation Number: PCBN-8785-WWGW

Civic Office, Waterdale

Doncaster

DN1 3BU

United Kingdom

Email: strategicprocurementteam@doncaster.gov.uk

Website: <https://www.doncaster.gov.uk/>

Region: UKE31 - Barnsley, Doncaster and Rotherham

Organisation type: Public authority - sub-central government