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Tender

Carers Information Advice, Assessment and Support Services

West Sussex County Council

F02: Contract notice

Notice identifier: 2023/S 000-034532

Procurement identifier (OCID): ocids-h6vhtk-041bef

Published 22 November 2023, 12:39pm

Section I: Contracting authority

I.1) Name and addresses

West Sussex County Council

County Hall, West Street

Chichester

PO19 1RQ

Contact

Ben Chivers-Gibbs

Email

ben.chivers-gibbs@westsussex.gov.uk

Country

United Kingdom

Region code

UKJ27 - West Sussex (South West)

Internet address(es)

Main address

<https://www.westsussex.gov.uk/default.aspx>

Buyer's address

<https://www.westsussex.gov.uk/default.aspx>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://atamis-7669.my.site.com/ProSpend__CustomCommunitiesLogin?startURL=%2Fhome%2Fhome.jsp

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://atamis-7669.my.site.com/ProSpend__CustomCommunitiesLogin?startURL=%2Fhome%2Fhome.jsp

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

https://atamis-7669.my.site.com/ProSpend__CustomCommunitiesLogin?startURL=%2Fhome%2Fhome.jsp

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Carers Information Advice, Assessment and Support Services

Reference number

C17544

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council and its partners highly value the contribution family and friend Carers make in supporting the most vulnerable in our community. The Council is therefore seeking to commission a new comprehensive county wide Carers Information, Advice, Assessment and Support Service. A Carer is someone who helps another person, usually a relative or friend, in their day-to-day life. This is different from someone who provides care professionally, or through a voluntary organisation.

The purpose of the service is to empower Carers through providing excellent information/knowledge and support their wellbeing. The approach is to be:

1.2.1 Strengths based

1.2.2 Outcomes focused and using

1.2.3 Community assets. (A single point of access but neighbourhood delivery).

The Council requires the Service Provider to maintain, develop and deliver non-discriminatory Carers services and assessments in accordance with the Care Act 2014 and all relevant regulations, guidance and relevant West Sussex County Council policy. The Service Provider will be a member of the Carers Trust and must meet, or be working towards meeting, all of the quality standards set by them.

The Council requires the Service Provider to deliver, as part of its operating model, economic and social benefits to the county via Social Value (The Public Services Act

(Social Value) Act 2012) e.g. through significant use of volunteering, training and for example, employment of Carers or ex-Carers; being a Carer Friendly employer.

Full details of the services required can be found at Document 02 the Service Specification. This includes a substantive list of all the aims, outcomes, and requirements that will make up the provision of these services.

II.1.5) Estimated total value

Value excluding VAT: £17,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

Main site or place of performance

West Sussex

II.2.4) Description of the procurement

Full details of the services required can be found at Document 02 the Service Specification. This includes a substantive list of all the aims, outcomes, and requirements that will make up the provision of these services.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £17,500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2024

End date

31 March 2031

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Full details of the services required can be found at Document 02 the Service Specification. This includes a substantive list of all the aims, outcomes, and requirements that will make up the provision of these services.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

Please see tender pack.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 January 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

4 January 2024

Local time

9:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Cabinet Office - Public Procurement Review Service

1 Horse Guards Road

London

SW1A 2HQ

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/cabinet-office>

VI.4.2) Body responsible for mediation procedures

Cabinet Office - Public Procurement Review Service

1 Horse Guards Road

London

SW1A 2HQ

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/cabinet-office>

VI.4.4) Service from which information about the review procedure may be obtained

Cabinet Office - Public Procurement Review Service

1 Horse Guards Road

London

SW1A 2HQ

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/cabinet-office>