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Tender

Leisure Management Software Solution

Wakefield Council

F02: Contract notice

Notice identifier: 2023/S 000-034524

Procurement identifier (OCID): ocds-h6vhtk-041bea

Published 22 November 2023, 12:20pm

Section I: Contracting authority

I.1) Name and addresses

Wakefield Council

Wakefield One, Burton street

Wakefield

WF1 2EB

Contact

Pamela Roebuck

Email

proebuck@wakefield.gov.uk

Telephone

+44 1924306976

Country

United Kingdom

Region code

UKE4 - West Yorkshire

National registration number

171 3131 04

Internet address(es)

Main address

<https://www.wakefield.gov.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/104123>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=71033&B=UK

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=71033&B=UK

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Leisure Management Software Solution

Reference number

RFS22-68

II.1.2) Main CPV code

- 48100000 - Industry specific software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

This is for a Software as a Service Contract.

Wakefield Council is inviting tenders from suitably qualified Suppliers for the supply, commissioning and support of a Leisure Management Software Solution. This will enable the Council to fully manage its Leisure Services Provision at Aspire at the park (Pontefract), Sun Lane Leisure, Minsthorpe Leisure, Normanton Leisure, Thornes Park Stadium and Featherstone Sports Complex. There are 60 to 80 staff across the sites.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKE4 - West Yorkshire

Main site or place of performance

Wakefield Council

II.2.4) Description of the procurement

Wakefield Council is inviting tenders from suitably qualified Suppliers for the supply, commissioning and support of a Leisure Management Software Solution. This will enable the Council to fully manage its Leisure Services Provision at Aspire at the park (Pontefract), Sun Lane Leisure, Minsthorpe Leisure, Normanton Leisure, Thornes Park Stadium and Featherstone Sports Complex. There are 60 to 80 staff across the sites.

The successful Supplier must:

1. Be an experienced leisure management software specialist;
2. Support the Council to deliver the best digital customer experience possible;
3. Work with the Contracting Authority to increase customer numbers and contribute to improving the health of residents in the Wakefield District;
4. Develop their solution to ensure the provision of Leisure Services in Wakefield reflects industry trends and innovations over the whole contract period;
5. Enable the Council to use securely stored data to enhance Service delivery;
6. Hold current ISO 27001 accreditation covering the information security controls for the full scope of the solution.

Your core solution must:

1. Be cloud hosted;
2. Be hosted within the UK (United Kingdom) and compliant with relevant UK law;
3. Use additional multi-factor authentication or support Single Sign On using the Councils Azure Active directory

To access this opportunity you must be registered on the Councils e-tendering portal <https://uk.eu-supply.com/login.asp?timeout=1&target=%2Finsidemain%2Easp>. This is the only option for accessing the tender documentation for this procurement.

For support with registration or using the portal please contact the Merzell helpdesk either by email: uksupport@eu-supply.com or tel. 0800 840 2050 during office hours ONLY

(09.00 to 17.00).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

108

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

22 December 2023

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

22 December 2023

Local time

5:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

City of Wakefield Council

Wakefield

WF1 2EB

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

City of Wakefield Council

wakefield

WF1 2EB

Country

United Kingdom