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Tender

## **Leisure Management Software Solution**

Wakefield Council

F02: Contract notice

Notice identifier: 2023/S 000-034524

Procurement identifier (OCID): ocds-h6vhtk-041bea

Published 22 November 2023, 12:20pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Wakefield Council

Wakefield One, Burton street

Wakefield

WF1 2EB

#### **Contact**

Pamela Roebuck

#### **Email**

[proebuck@wakefield.gov.uk](mailto:proebuck@wakefield.gov.uk)

#### **Telephone**

+44 1924306976

**Country**

United Kingdom

**Region code**

UKE4 - West Yorkshire

**National registration number**

171 3131 04

**Internet address(es)**

Main address

<https://www.wakefield.gov.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/104123>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=71033&B=UK](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=71033&B=UK)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=71033&B=UK](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=71033&B=UK)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Leisure Management Software Solution

Reference number

RFS22-68

#### **II.1.2) Main CPV code**

- 48100000 - Industry specific software package

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

This is for a Software as a Service Contract.

Wakefield Council is inviting tenders from suitably qualified Suppliers for the supply, commissioning and support of a Leisure Management Software Solution. This will enable the Council to fully manage its Leisure Services Provision at Aspire at the park (Pontefract), Sun Lane Leisure, Minsthorpe Leisure, Normanton Leisure, Thornes Park Stadium and Featherstone Sports Complex. There are 60 to 80 staff across the sites.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

### **II.2.3) Place of performance**

NUTS codes

- UKE4 - West Yorkshire

Main site or place of performance

Wakefield Council

### **II.2.4) Description of the procurement**

Wakefield Council is inviting tenders from suitably qualified Suppliers for the supply, commissioning and support of a Leisure Management Software Solution. This will enable the Council to fully manage its Leisure Services Provision at Aspire at the park (Pontefract), Sun Lane Leisure, Minsthorpe Leisure, Normanton Leisure, Thornes Park Stadium and Featherstone Sports Complex. There are 60 to 80 staff across the sites.

The successful Supplier must:

1. Be an experienced leisure management software specialist;
2. Support the Council to deliver the best digital customer experience possible;
3. Work with the Contracting Authority to increase customer numbers and contribute to improving the health of residents in the Wakefield District;
4. Develop their solution to ensure the provision of Leisure Services in Wakefield reflects industry trends and innovations over the whole contract period;
5. Enable the Council to use securely stored data to enhance Service delivery;
6. Hold current ISO 27001 accreditation covering the information security controls for the full scope of the solution.

Your core solution must:

1. Be cloud hosted;
2. Be hosted within the UK (United Kingdom) and compliant with relevant UK law;
3. Use additional multi-factor authentication or support Single Sign On using the Councils Azure Active directory

To access this opportunity you must be registered on the Councils e-tendering portal <https://uk.eu-supply.com/login.asp?timeout=1&target=%2Finsidemain%2Easp>. This is the only option for accessing the tender documentation for this procurement.

For support with registration or using the portal please contact the Merzell helpdesk either by email: [uksupport@eu-supply.com](mailto:uksupport@eu-supply.com) or tel. 0800 840 2050 during office hours ONLY (09.00 to 17.00).

## **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

108

This contract is subject to renewal

No

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

22 December 2023

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

22 December 2023

Local time

5:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

City of Wakefield Council

Wakefield

WF1 2EB

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

City of Wakefield Council

wakefield

WF1 2EB

Country

United Kingdom