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Tender

CCTV & Door Entry Systems

ASTER GROUP LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-034517

Procurement identifier (OCID): ocds-h6vhtk-05520e

Published 23 June 2025, 5:03pm

Scope

Description

for the provision of servicing, maintenance, emergency response, and installation services for Door Entry Systems, Automatic Opening Equipment, and CCTV Systems across Aster Group's housing stock. The contract will be split into two geographical Lots - East (London, Hampshire, and Wiltshire) and West (Dorset, Somerset, Devon, and Cornwall) - and will cover routine cyclical servicing, responsive repairs, out-of-hours emergency works, and the supply and installation of new systems where required. The appointed supplier(s) will support Aster's compliance with statutory duties and internal standards, while delivering performance improvements, enhanced resilience, and value for money. The proposed contract duration is 4 years, with two optional 1-year extensions, under Aster's amended JCT 2016 Measured Term Contract.

Total value (estimated)

- £5,500,000 excluding VAT

- £6,600,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 21 November 2025 to 21 November 2029
- Possible extension to 21 November 2031
- 6 years, 1 day

Description of possible extension:

Two 1 year extensions available

Main procurement category

Works

CPV classifications

- 32235000 - Closed-circuit surveillance system
- 32323500 - Video-surveillance system
- 32441100 - Telemetry surveillance system
- 35120000 - Surveillance and security systems and devices
- 35125000 - Surveillance system
- 44221000 - Windows, doors and related items

- 44221220 - Fire doors
- 44521110 - Door locks
- 45421100 - Installation of doors and windows and related components
- 45421130 - Installation of doors and windows
- 45421131 - Installation of doors
- 79714000 - Surveillance services

Submission

Submission type

Requests to participate

Deadline for requests to participate

5 July 2025, 12:59am

Submission address and any special instructions

All PSQ Responses must be submitted electronically via the In-Tend portal:

www.in-tendorganiser.co.uk

(Select Aster Group from the list of organisations)

Participants are strongly advised to familiarise themselves with the Portal and allow

sufficient time to complete and upload their submission ahead of the deadline. Late submissions will not be accepted.

Submission Deadline:

12:00:00 (midday) on 11/07/2025

Participants must not submit any part of their PSQ Response via email. Any attempt to do so may result in disqualification.

Once submitted, a confirmation pop-up will appear on the Portal. It is the Participant's responsibility to ensure this confirmation is received and to verify their documents have been successfully uploaded.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

27 October 2025

Award criteria

Name	Description	Type
Simple description	<p>At this stage, suppliers will be assessed against defined selection criteria to ensure they have the necessary capability, experience, and financial standing to deliver the contract. The selection criteria include:</p> <ul style="list-style-type: none"> Financial standing - minimum annual turnover of £3.3 million Technical and professional ability - relevant experience delivering similar contracts Insurance cover - confirmation of required insurances (e.g. public liability, employers' liability, professional indemnity) Compliance checks - confirmation of legal and regulatory compliance, including exclusion grounds under the Procurement Act 2023 Operational capability - ability to deliver services across the specified regions and meet response times Health and safety, data protection, and equality policies - appropriate policies and procedures in place <p>Suppliers will be evaluated on a pass/fail basis for minimum requirements, and scored on qualitative</p>	Price

Name	Description	Type
	responses to determine shortlisting for the next stage.	

Weighting description

At this stage, suppliers will be assessed against defined selection criteria to ensure they have the necessary capability, experience, and financial standing to deliver the contract. The selection criteria include:

Financial standing - minimum annual turnover of £3.3 million

Technical and professional ability - relevant experience delivering similar contracts

Insurance cover - confirmation of required insurances (e.g. public liability, employers' liability, professional indemnity)

Compliance checks - confirmation of legal and regulatory compliance, including exclusion grounds under the Procurement Act 2023

Operational capability - ability to deliver services across the specified regions and meet response times

Health and safety, data protection, and equality policies - appropriate policies and procedures in place

Suppliers will be evaluated on a pass/fail basis for minimum requirements, and scored on qualitative responses to determine shortlisting for the next stage.

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

This procurement is being conducted under the Competitive Flexible Procedure in accordance with section 20 of the Procurement Act 2023. The process is structured as a two-stage procedure, consisting of the following steps:

Request to Participate - PSQ Stage (Current Stage):

Suppliers are invited to submit responses to this Pre-Selection Questionnaire (PSQ), which will be evaluated on a pass/fail and scored basis. The PSQ assesses economic and financial standing, technical and professional ability, and compliance with relevant legislation and policies. Only those Participants who meet the minimum requirements and score sufficiently in the evaluation will progress to the next stage.

Shortlisting:

Aster Housing intends to invite between 3 and 5 highest scoring Participants per Lot to submit a full tender. However, Aster reserves the right to include any additional suppliers whose scores fall within 5 points of the highest scoring bidder, to preserve competition.

Invitation to Tender - ITT Stage:

Shortlisted Participants will receive an Invitation to Tender (ITT), which includes the detailed specification, contract terms, evaluation methodology, and pricing documents. This stage will evaluate the final bid submissions based on quality and cost criteria.

Clarification and Final Bid Submission:

A single round of clarifications will be permitted during the ITT period. Final tenders must be submitted by the stated deadline. Evaluation will be conducted by an internal panel in accordance with the published criteria.

Standstill and Award:

Following evaluation and moderation, a formal award decision will be communicated. A standstill period will apply in accordance with the Act. The contract will then be finalised and mobilised, with notices published on the central digital platform.

Documents

Associated tender documents

[CFP - CCTV & Door Entry Systems PSQ for ASW 1.1.docx](#)

PSQ

Contracting authority

ASTER GROUP LIMITED

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Sarson Court

Devizes

SN10 2AZ

United Kingdom

Email: aster.procurement@aster.co.uk

Region: UKK15 - Wiltshire CC

Organisation type: Public authority - sub-central government