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Planning

Cardiff and Vale UHB Digital Clinical Audit Platform

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-034506

Procurement identifier (OCID): ocds-h6vhtk-04b0f9

Published 24 October 2024, 2:51pm

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

4-5 Charnwood Court,, Heol Billingsley, Parc Nantgarw

Cardiff

CF15 7QZ

Contact

Bethan Dyke

Email

bethan.dyke@wales.nhs.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Cardiff and Vale UHB Digital Clinical Audit Platform

II.1.2) Main CPV code

- 79212000 - Auditing services

II.1.3) Type of contract

Services

II.1.4) Short description

This Prior Information Notice (PIN) to seek expressions of interest from suppliers for a digital clinical audit platform, to support the Health Board with its circa 10,000 annual audits to support quality assurance, improvement projects and ward accreditation incentives.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

II.2.4) Description of the procurement

Cardiff and Vale University Health Board (UHB) is one of the largest NHS organisations in Europe, serving a population of around 534,756 people across Cardiff and the Vale of Glamorgan. We also provide over 100 specialist services across South and Mid Wales, supported by a workforce of approximately 17,000 staff across a range of care settings.

We are issuing this Prior Information Notice (PIN) to seek expressions of interest from suppliers for a digital clinical audit platform. Within Cardiff and Vale UHB, we currently undertake up to 10,000 audits per year and use this information in support of quality assurance, improvement projects and ward accreditation initiatives. Our existing suite of audits range from assessing quality standards, regulatory compliance and patient experience.

Platform Requirements

The digital clinical audit platform must:

- Include an API/Data feed for real-time (or near real-time) warehousing of all audits. The UHB has a well-established suite of PowerBI dashboards that require audit data to triangulate against other data sets.
- Be customisable to meet the needs of various clinical services delivered across inpatient, outpatient, theatre, and community settings.
- Allow local administrator rights for instant adjustment to audit questions or scoring.
- Be a 'mobile first' solution, as our primary devices are tablets. However, a web

application accessible on desktops is also a requirement.

- Support audit communication through features like reminders, notifications, and action planning prompts.
- Provide real-time data reporting and analytics for long-term data insights.
- Support an unlimited number of audits across the organisation.
- Allow for role-based access, supporting over 1500 user registrations.

Vendor Requirements

Suppliers should:

- Have proven experience deploying clinical audit and quality improvement platforms in large healthcare settings.
- Provide strong references from similar projects within the NHS.
- Commit to ongoing support, training, and platform maintenance.
- Demonstrate compliance with relevant regulations, such as UK GDPR and NHS Digital standards.

Next Steps

Upon reviewing submissions, Cardiff and Vale UHB may invite selected suppliers for further discussions, demonstrations, or supplier briefings.

II.2.14) Additional information

Submission Details

Interested suppliers are invited to submit expressions of interest detailing their proposed solution and how it meets the above requirements. Submissions should be sent to Bethan Dyke at bethan.dyke@wales.nhs.uk

II.3) Estimated date of publication of contract notice

1 November 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at

https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=145562.

(WA Ref:145562)