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Tender

Single Persons Homelessness Service - St Johns Mansions

Islington Council

F02: Contract notice

Notice identifier: 2024/S 000-034497

Procurement identifier (OCID): ocds-h6vhtk-04b0f5

Published 24 October 2024, 2:35pm

Section I: Contracting authority

I.1) Name and addresses

Islington Council

Islington Town Hall, Upper Street

London

N₁ 2UD

Contact

Ms Strategic Procurement

Email

procurement@islington.gov.uk

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

http://procontract.due-north.com/

Buyer's address

http://procontract.due-north.com/

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://procontract.duenorth.com/Advert/Index?advertId=7435f7b1-0792-ef11-8130-005056b64545

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://procontract.duenorth.com/Advert/Index?advertId=7435f7b1-0792-ef11-8130-005056b64545

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Single Persons Homelessness Service - St Johns Mansions

Reference number

DN749173

II.1.2) Main CPV code

85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

This procurement involves the provision of high-level accommodation-based support for residents with a history of rough sleeping who also have multiple and complex needs. The service provider will be based onsite offering 24-hour cover, including waking night support. They will have experience of creating Psychologically Informed Environments (PIE) with the requisite support systems in place to enable residents to thrive and the service to achieve positive outcomes.

II.1.5) Estimated total value

Value excluding VAT: £1,608,314.48

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

• 85311000 - Social work services with accommodation

II.2.3) Place of performance

NUTS codes

• UKI - London

II.2.4) Description of the procurement

The project is being supported through the Greater London Authority's 2022-2025 Single Homelessness Accommodation Programme (SHAP), with both capital and revenue funding secured. It is intended to act as next stage move on accommodation from a number of existing short stay services to help address rough sleeping and homelessness not only within in Islington, but also the wider sub-region, with 50% of the beds being made available to our North London partners (London Boroughs of Barnet, Camden, Enfield, Haringey and Westminster City Council) for the period of the revenue grant availability.

The accommodation will be 19 self-contained studio flats in a newly refurbished building owned by Islington Council. It will specifically seek to provide a 'bridge' from rough sleeping and living in shared supported emergency accommodation and first stage hostels, towards independent living, offering support to enable residents to acquire the skills and resilience needed to move on positively.

This project will offer residents an 18 - 24 month stay, supporting them to link in with personalised support relevant to their respective needs/goals and will support residents to consolidate their independent living skills. There will need to be a key focus on tenancy management, including supporting residents to engage with and maintain engagement with support services, budgeting, self-care, cooking, building confidence and resilience, and making safe connections with others.

The project will offer a welcoming reception area, staff office, key-working rooms and communal space, which will allow staff to deliver high levels of personalised support to the residents, through structured interventions, as well as brief, opportunistic engagement support delivered through one-to-one key-working sessions, communal/group activities and in-reach satellite services from relevant agencies which will be arranged by the provider, including but not limited to: health, drug and alcohol support and psychological in-reach.

In order to deliver this service, the support provider will be expected to recruit experienced and knowledgeable staff who are able to work with people described as 'hard to reach', using relational and creative ways to build meaningful relationships with residents. The service will be underpinned by a PIE and will have direct input from either a psychologist or psychotherapist.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 90%

Price - Weighting: 10%

II.2.6) Estimated value

Value excluding VAT: £1,608,314.48

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

23 June 2025

End date

31 March 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

25 November 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

24 October 2024

Local time

3:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Islington Council

London

Country

United Kingdom

Internet address

https://procontract.due-north.com/