

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/034490-2024>

Tender

Microsoft Dynamics 365 Finance & Operations Support

Norse Commercial Services Ltd

F02: Contract notice

Notice identifier: 2024/S 000-034490

Procurement identifier (OCID): ocds-h6vhtk-04b0f1

Published 24 October 2024, 2:05pm

Section I: Contracting authority

I.1) Name and addresses

Norse Commercial Services Ltd

280 Fifers Lane

Norwich

NR6 6EQ

Contact

Simon Bullimore

Email

simon.bullimore@norsegroup.co.uk

Telephone

+44 1603894162

Country

United Kingdom

Region code

UKH1 - East Anglia

Internet address(es)

Main address

www.norsegroup.co.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Norwich:-Software-support-services./5RFS28M3C8>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-title/5RFS28M3C8>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Other type

Local Authority Trading Company (LATCO)

I.5) Main activity

Other activity

FM services to Local Government

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Microsoft Dynamics 365 Finance & Operations Support

Reference number

NGRP0088

II.1.2) Main CPV code

- 72261000 - Software support services

II.1.3) Type of contract

Services

II.1.4) Short description

Norse Group is in the process of replacing its core financial application with Microsoft Dynamics 365 Finance & Operations (D365). To ensure robust support arrangements in place at the point of go live, Norse Group is undertaking a Restricted Tendering Process to seek a qualified external support partner to supplement its internal support teams.

II.1.5) Estimated total value

Value excluding VAT: £875,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

East Anglia

II.2.4) Description of the procurement

Norse Group is in the process of replacing its core financial application with Microsoft Dynamics 365 Finance & Operations (D365). To ensure robust support arrangements in place at the point of go live, Norse Group seeks a qualified external support partner to supplement its internal support teams.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £875,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/5RFS28M3C8>

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

23 November 2024

Local time

11:00am

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

25 November 2024

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Norwich:-Software-support-services./5RFS28M3C8>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/5RFS28M3C8>

GO Reference: GO-20241024-PRO-28270038

VI.4) Procedures for review

VI.4.1) Review body

Norse Commercial Services Limited

280 Fifers Lane

Norwich

NR6 6EQ

Telephone

+44 1603894162

Country

United Kingdom