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Tender

## Corporate IT Security Solution

Merseytravel

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-034489

Procurement identifier (OCID): ocds-h6vhtk-055200

Published 23 June 2025, 4:09pm

## Scope

## Reference

DN777291 / PRA000476

## Description

Merseytravel (an officer of Liverpool City Region Combined Authority) is seeking to appoint a single strategic MDR/SOC provider to act as a trusted, accountable partner responsible for delivering robust cybersecurity, threat detection, incident response, and security operations, while driving innovation to ensure security enhances rather than constrains business operations.

## Total value (estimated)

- £600,000 excluding VAT
- £720,000 including VAT

Above the relevant threshold

## **Contract dates (estimated)**

- 8 September 2025 to 7 September 2027
- Possible extension to 7 September 2029
- 4 years

Description of possible extension:

Potential extension of term by up to 24 months

## **Options**

The right to additional purchases while the contract is valid.

As part of their bid, suppliers will be able to propose optional extras which can be purchased from the Contracting Authority over the term of the agreement. This will be detailed within the tender documents available on The Chest procurement portal at <https://procontract.duenorth.com/Opportunities/Index?v=2>

## **Main procurement category**

Services

## **CPV classifications**

- 72000000 - IT services: consulting, software development, Internet and support

## **Contract locations**

- UKD7 - Merseyside

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## **Participation**

### **Legal and financial capacity conditions of participation**

As detailed within the tender documents available on The Chest procurement portal.

### **Technical ability conditions of participation**

As detailed within the tender documents available on The Chest procurement portal.

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## **Submission**

### **Enquiry deadline**

7 July 2025, 12:00pm

## **Tender submission deadline**

25 July 2025, 11:00am

## **Submission address and any special instructions**

As detailed within the tender documents available on The Chest procurement portal available at <https://procontract.due-north.com/Opportunities/Index?v=2>

## **Tenders may be submitted electronically**

Yes

## **Languages that may be used for submission**

English

## **Award decision date (estimated)**

28 August 2025

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## **Award criteria**

<b>Name</b>	<b>Description</b>	<b>Type</b>	<b>Weighting</b>
Quality	As detailed within the tender documents available on The Chest procurement portal.	Quality	80%
Financial/Commercial	As detailed within the tender documents available on The Chest procurement portal.	Quality	20%

## Other information

### Payment terms

As detailed within the tender documents on The Chest Procurement Portal available at <https://procontract.due-north.com/Opportunities/Index?v=2>

### Description of risks to contract performance

As detailed within the tender documents on The Chest Procurement Portal available at <https://procontract.due-north.com/Opportunities/Index?v=2>

### Applicable trade agreements

- Government Procurement Agreement (GPA)
- Comprehensive and Progressive Agreement for Trans-Pacific Partnership

(CPTPP)

## **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Open procedure

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## **Contracting authority**

### **Merseytravel**

- Public Procurement Organisation Number: PJQR-8469-DXQD

1 Mann Island

Liverpool

L3 1BP

United Kingdom

Email: [Procurement@liverpoolcityregion-ca.gov.uk](mailto:Procurement@liverpoolcityregion-ca.gov.uk)

Region: UKD72 - Liverpool

Organisation type: Public authority - sub-central government