

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/034489-2025>

Tender

Corporate IT Security Solution

Merseytravel

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-034489

Procurement identifier (OCID): ocds-h6vhtk-055200

Published 23 June 2025, 4:09pm

Scope

Reference

DN777291 / PRA000476

Description

Merseytravel (an officer of Liverpool City Region Combined Authority) is seeking to appoint a single strategic MDR/SOC provider to act as a trusted, accountable partner responsible for delivering robust cybersecurity, threat detection, incident response, and security operations, while driving innovation to ensure security enhances rather than constrains business operations.

Total value (estimated)

- £600,000 excluding VAT
- £720,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 8 September 2025 to 7 September 2027
- Possible extension to 7 September 2029
- 4 years

Description of possible extension:

Potential extension of term by up to 24 months

Options

The right to additional purchases while the contract is valid.

As part of their bid, suppliers will be able to propose optional extras which can be purchased from the Contracting Authority over the term of the agreement. This will be detailed within the tender documents available on The Chest procurement portal at <https://procontract.due-north.com/Opportunities/Index?v=2>

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKD7 - Merseyside

Participation

Legal and financial capacity conditions of participation

As detailed within the tender documents available on The Chest procurement portal.

Technical ability conditions of participation

As detailed within the tender documents available on The Chest procurement portal.

Submission

Enquiry deadline

7 July 2025, 12:00pm

Tender submission deadline

25 July 2025, 11:00am

Submission address and any special instructions

As detailed within the tender documents available on The Chest procurement portal available at <https://procontract.due-north.com/Opportunities/Index?v=2>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

28 August 2025

Award criteria

Name	Description	Type	Weighting
Quality	As detailed within the tender documents available on The Chest procurement portal.	Quality	80%
Financial/Commercial	As detailed within the tender documents available on The Chest procurement portal.	Quality	20%

Other information**Payment terms**

As detailed within the tender documents on The Chest Procurement Portal available at

<https://procontract.due-north.com/Opportunities/Index?v=2>

Description of risks to contract performance

As detailed within the tender documents on The Chest Procurement Portal available at <https://procontract.due-north.com/Opportunities/Index?v=2>

Applicable trade agreements

- Government Procurement Agreement (GPA)
- Comprehensive and Progressive Agreement for Trans-Pacific Partnership (CPTPP)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Merseytravel

- Public Procurement Organisation Number: PJQR-8469-DXQD

1 Mann Island

Liverpool

L3 1BP

United Kingdom

Email: Procurement@liverpoolcityregion-ca.gov.uk

Region: UKD72 - Liverpool

Organisation type: Public authority - sub-central government