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Contract

## **Soft Facilities Services**

University of Ulster

F03: Contract award notice

Notice identifier: 2024/S 000-034479

Procurement identifier (OCID): ocds-h6vhtk-03e2f1

Published 24 October 2024, 1:47pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

University of Ulster

Block X Room X031, Cromore Road

Coleraine

BT52 1SA

#### **Email**

[d.quinn@ulster.ac.uk](mailto:d.quinn@ulster.ac.uk)

#### **Telephone**

+44 2870123456

#### **Country**

United Kingdom

#### **Region code**

UKN - Northern Ireland

**Internet address(es)**

Main address

[www.ulster.ac.uk](http://www.ulster.ac.uk)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Soft Facilities Services

Reference number

Project\_27467

**II.1.2) Main CPV code**

- 79993000 - Building and facilities management services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Soft Facilities Services

**II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £84,265,217.34

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 64100000 - Post and courier services
- 79710000 - Security services
- 79993100 - Facilities management services
- 90910000 - Cleaning services
- 98341120 - Portering services
- 98351000 - Car park management services

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

Ulster University is awarding a single contract for Soft Facilities Services which will include:

- Security services
- Car parking services
- Cleaning services
- Portering services (including on-campus mail and inter-campus delivery)
- Flood defence services

### **II.2.5) Award criteria**

Quality criterion - Name: Security and Carparking Services Delivery / Weighting: 15

Quality criterion - Name: Cleaning and Portering Services Delivery / Weighting: 13

Quality criterion - Name: Cleaning and Portering Services Resources / Weighting: 3

Quality criterion - Name: Flood Defence Services Delivery / Weighting: 3

Quality criterion - Name: Contract and Resource Management / Weighting: 9

Quality criterion - Name: Contract Mobilisation / Weighting: 3

Quality criterion - Name: Staff Retention and Minimising Staff Turnover / Weighting: 11

Quality criterion - Name: Social Value and Carbon Reduction / Weighting: 3

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: Yes

Description of options

It is anticipated the contract will be for five (5) years initially, with an option to extend for any periods up to and including sixty (60) months.

There is an option for provision of Portering room utilisation services for contract years 3-10.

There is an option for provision of Flood Defence services at any stage during the contract term.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The estimated total value stated above in Section II.1.7 includes the initial five year contract period and the option to extend the contract for any periods up to and including 60 months.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-006597](#)

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## **Section V. Award of contract**

### **Contract No**

project\_27467

### **Title**

Soft Facilities Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 October 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Bidvest Noonan (UK) Limited

15 St Botolph Street

London

EC3A 7BB

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

05049403

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £84,265,217.34

**V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The estimated total value stated above in Section V 2.4 includes the initial five year contract period and the option to extend the contract for any periods up to and including 60 months.

The University cannot give any guarantee as to the future value or volume of business awarded through this contract. The University reserves the right to modify this contract, under Regulation 72(1)(a) of the Public Contract Regulations 2015, in events of higher or lower spend necessitated by unexpected occurrences.

In the event the contract is terminated in accordance with the provisions of the terms and conditions, the University reserves the right to offer the second ranked Tenderer for this contract, the opportunity to enter into a contract, provided the original terms (including price) offered by that Tenderer remain unchanged from those originally offered by that Tenderer. The University may also determine, at its sole discretion, to retender. This right will exist throughout the initial contract period.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of Justice in Northern Ireland

Royal Courts of Justice, Chichester Street

Belfast

BT1 3JY

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (Northern Ireland).