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Not applicable

Crisis Text Service

BIRMINGHAM & SOLIHULL MENTAL HEALTH NHS FOUNDATION TRUST

F14: Notice for changes or additional information

Notice identifier: 2025/S 000-034471

Procurement identifier (OCID): ocds-h6vhtk-04fce8

Published 23 June 2025, 3:45pm

Section I: Contracting authority/entity

I.1) Name and addresses

BIRMINGHAM & SOLIHULL MENTAL HEALTH NHS FOUNDATION TRUST

Birmingham

Contact

Gail Bloxham

Email

gail.bloxham@nhs.net

Country

United Kingdom

Region code

UKG31 - Birmingham

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.bsmhft.nhs.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Crisis Text Service

II.1.2) Main CPV code

- 85140000 - Miscellaneous health services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of a crisis text service to support

everyone in mental health crisis, irrespective of their background and demographics. The clinically led

service aims to provide timely, accessible, and effective support including a range of interventions

tailored to meet the diverse needs of service users in Birmingham and Solihull

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2025/S 000-012895](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.2) Other additional information

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. This contract has now been formally awarded using the most suitable provider process. No representations or reviews took place during standstill.

Contract details: Mental Health Innovations

Contract services: Provision of Mental Health Crisis Text Service

Contract start date: 01/06/2025

Contract end date: 31/05/2027

Contract value: £324,000 for 2 years, £162,000 per annum