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Contract

HHT Affinity Group 1 and 3 - CIS PIP and CMS Migration Mobilisation

Department for Work and Pensions

F03: Contract award notice

Notice identifier: 2024/S 000-034464

Procurement identifier (OCID): ocids-h6vhtk-04b0e3

Published 24 October 2024, 12:38pm

Section I: Contracting authority

I.1) Name and addresses

Department for Work and Pensions

2 St Peters Square,

Manchester

M2 3AA

Contact

Sarah Whittingham

Email

sarah.whittingham@dwp.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-for-work-pensions>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HHT Affinity Group 1 and 3 - CIS PIP and CMS Migration Mobilisation

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

A Direct Award Contract to Oracle Corporation UK Ltd for the provision of Customer Success Services (CCS) Engineering Professional Services to support the DWP Customer Information System (CIS), Personal Independence Payments (PIP), Child Maintenance Service (CMS) Mobilisation Planning and High-level design activity to support the migration of hosting from OPH to OCI hosting.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £399,197.83

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

A Direct Award Contract to Oracle Corporation UK Ltd for the provision of Customer Success Services (CCS) Engineering Professional Services to support the DWP Customer Information System (CIS), Personal Independence Payments (PIP), Child Maintenance Service (CMS) Mobilisation Planning and High-level design activity to support the migration of hosting from OPH to OCI hosting.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

In summary, DWP has procured Customer Success Services (CCS) Engineering Professional Services from Oracle Corporation UK Ltd to support the DWP Customer Information System (CIS), Personal Independence Payments (PIP) and Child Maintenance Service (CMS) Mobilisation Planning and High-level design activity to support the migration of hosting from OPH to OCI hosting.

As explained below, DWP relied on Regulation 32 to award contract directly to Oracle Corporation UK Ltd.

(2) (b) ii. competition is absent for technical reasons: The underpinning platform(s) supporting CIS, PIP & CMS suites are based on legacy Oracle infrastructure and bespoke products/Oracle configuration. Therefore, for these Implementation activities, Oracle is the only supplier that can upgrade and configure the Oracle product stack, migrate to an upgraded platform and provide confidence that the CIS, PIP & CMS suites in the upgraded platform are supportable and tested to ensure it successfully meets required business functional requirements.

(2) (b) (iii) (iii) No reasonable alternative or substitute exists: The CIS, PIP & CMS Services relate to Oracle products which have already been procured, as such there are no reasonable alternative or substitute services available from any alternative software provider/third party.

(2) (b) (iii) (iii). The absence of competition is not the result of an artificial narrowing down of the parameters of the procurement: The parameters of the procurement have not been artificially narrowed given the underlying technology infrastructure is already on DWP's estate and the required CIS, PIP & CMS Services relate to work on that technology infrastructure.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 August 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Oracle Corporation UK Limited

Manchester

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £399,197.83

Section VI. Complementary information

VI.3) Additional information

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VI.4) Procedures for review

VI.4.1) Review body

Department For Work And Pensions

2 St Peter's Square

Manchester

M2 3AA

Country

United Kingdom