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Contract

TfW Translation Management System (TMS)

Transport for Wales

F03: Contract award notice

Notice identifier: 2022/S 000-034429

Procurement identifier (OCID): ocds-h6vhtk-038adf

Published 6 December 2022, 9:31am

Section I: Contracting authority

I.1) Name and addresses

Transport for Wales

3 Llys Cadwyn, Taff Street

Pontypridd

CF37 4TH

Contact

Nikolaos Filippis

Email

procurement@tfw.wales

Telephone

+44 2921673434

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<http://tfw.wales>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA50685

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Transport related services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

TfW Translation Management System (TMS)

Reference number

C000641.00

II.1.2) Main CPV code

- 48100000 - Industry specific software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

The opportunity is for the procurement of a new translation management system (TMS) and the provision of implementation and support services.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £112,779

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48100000 - Industry specific software package
- 72212740 - Foreign language translation software development services
- 48740000 - Foreign language translation software package

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

The objective of this requirement is to drive greater efficiencies through the TfW group Welsh Language compliance through streamlining business process, building a reusable translation memory, providing traceability on requests, implementing translation automation and review.

The solution will enable translation efficiencies using Machine translation technologies, and the ability to leverage previously translated content using translation history/machine learning or similar.

The solution will reduce translation volume over time through being able to detect content changes, identify previously translated content, and apply learned translations to identical/similar content before seeking translation on new/unseen content.

The solution will reduce turnaround times on translation through integration to our Drupal website CMS platform allowing for content created in our CMS to be automatically sent for translation from within our CMS, and subsequently for translated content to be pushed back to our CMS once translation is complete.

The solution will enable timely translation outside of office hours using machine translation to ensure we are able to translate content in a timely manner 24 x 7 x 365.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 022-121640](#)

Section V. Award of contract

Contract No

C000641.00

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 October 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

XTM International

7-8 Eghams Court, Boston Drive

Bourne End

SL85YS

Telephone

+44 1753480479

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £112,779

Section VI. Complementary information

VI.3) Additional information

Tender documents will be available via eTenderWales at:

<https://etenderwales.bravosolution.co.uk/esop/guest/login.do>

Please refer to project_50469 and ITT_95169 - TfW Translation Management System (TMS) to obtain the tender documentation.

Any tenderer queries and responses and any circulars that may be issued during the tender period are to be communicated exclusively via the eTenderWales portal only. All responses will be shared with all tenderers unless the query is deemed confidential or commercially sensitive.

Please ensure that any enquiries/clarifications raised via eTenderWales are free of any identifiable information, such as their name or the name of their company.

(WA Ref:127223)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom