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Planning

Appeal Services to Road User Charging

Greater London Authority

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-034424

Procurement identifier (OCID): ocids-h6vhtk-038adc

Published 6 December 2022, 6:11am

Section I: Contracting authority

I.1) Name and addresses

Greater London Authority

Kamal Chunchie Way

LONDON

E16 1ZE

Contact

Ilva Cunka

Email

ilvacunka@tfl.gov.uk

Country

United Kingdom

Region code

UKI - London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.tfl.gov.uk

Buyer's address

<https://tfl.gov.uk/corporate/publications-and-reports/procurement-information>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://s1-eu.riba.com/Sourcing/Main/aw?awh=r&awssk=GW1gHIU8&realm=TfL&dard=1>

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Appeal Services to Road User Charging

Reference number

GLA 82114

II.1.2) Main CPV code

- 75110000 - General public services

II.1.3) Type of contract

Services

II.1.4) Short description

Procurement run by Transport for London on behalf of Greater London Authority.

Requirement for a Service Provider to provide Appeal Services for Road User Charging Schemes within Greater London; provision of the IT systems, back office functions, administration support and customer facing services as well as a hearing centre.

GLA's operational objective is to provide an accessible and efficient Appeals Service that provides an independent adjudication service for customers who wish to challenge the issue of a PCN by TfL ensuring a fair and impartial hearing for all parties.

Supplier briefing will be held at 2pm, Wednesday, 14/12/2022 online via MS Teams. Interested suppliers please email ilvacunka@tfl.gov.uk details of attendees.

The procurement process will be conducted electronically on the e-Tendering portal SAP Ariba. The portal can be accessed via the following link:

(<https://www.ariba.com/login>)

Once the opportunity will be published, suppliers interested in this tender opportunity please email ilvacunka@tfl.gov.uk to be added to the suppliers list and to access tender pack.

To register on SAP Ariba, please use the following link:

<https://s1-eu.ariba.com/Sourcing/Main/aw?awh=r&awssk=GW1gHIU8&realm=TfL&dard=1>

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 75100000 - Administration services

II.2.3) Place of performance

NUTS codes

- UKI - London
- UKJ - South East (England)

II.2.4) Description of the procurement

To provide Appeals Services for Road User Charging Schemes within Greater London

II.3) Estimated date of publication of contract notice

13 December 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

Procurement to be run using Open Procedure.

Estimated bid submission deadline Thursday, 02 February 2023

