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Planning

## **Appeal Services to Road User Charging**

Greater London Authority

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-034424

Procurement identifier (OCID): ocds-h6vhtk-038adc

Published 6 December 2022, 6:11 am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Greater London Authority

Kamal Chunchie Way

LONDON

E16 1ZE

#### **Contact**

Ilva Cunka

#### **Email**

[ilvacunka@tfl.gov.uk](mailto:ilvacunka@tfl.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI - London

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.tfl.gov.uk](http://www.tfl.gov.uk)

Buyer's address

<https://tfl.gov.uk/corporate/publications-and-reports/procurement-information>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://s1-eu.ariba.com/Sourcing/Main/aw?awh=r&awssk=GW1gHIU8&realm=TfL&dard=1>

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Appeal Services to Road User Charging

Reference number

GLA 82114

#### **II.1.2) Main CPV code**

- 75110000 - General public services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Procurement run by Transport for London on behalf of Greater London Authority.

Requirement for a Service Provider to provide Appeal Services for Road User Charging Schemes within Greater London; provision of the IT systems, back office functions, administration support and customer facing services as well as a hearing centre.

GLA's operational objective is to provide an accessible and efficient Appeals Service that provides an independent adjudication service for customers who wish to challenge the issue of a PCN by TfL ensuring a fair and impartial hearing for all parties.

Supplier briefing will be held at 2pm, Wednesday, 14/12/2022 online via MS Teams. Interested suppliers please email [ilvacunka@tfl.gov.uk](mailto:ilvacunka@tfl.gov.uk) details of attendees.

The procurement process will be conducted electronically on the e-Tendering portal SAP Ariba. The portal can be accessed via the following link:

(<https://www.ariba.com/login>)

Once the opportunity will be published, suppliers interested in this tender opportunity please email [ilvacunka@tfl.gov.uk](mailto:ilvacunka@tfl.gov.uk) to be added to the suppliers list and to access tender pack.

To register on SAP Ariba, please use the following link:

<https://s1-eu.ariba.com/Sourcing/Main/aw?awh=r&awssk=GW1gHIU8&realm=TfL&dard=1>

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 75100000 - Administration services

### **II.2.3) Place of performance**

NUTS codes

- UKI - London
- UKJ - South East (England)

### **II.2.4) Description of the procurement**

To provide Appeals Services for Road User Charging Schemes within Greater London

## **II.3) Estimated date of publication of contract notice**

13 December 2022

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Procurement to be run using Open Procedure.

Estimated bid submission deadline Thursday, 02 February 2023

