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Contract

## **Provision of Technology Enabled Care Services**

Lancashire County Council

F03: Contract award notice

Notice identifier: 2023/S 000-034421

Procurement identifier (OCID): ocds-h6vhtk-034daf

Published 21 November 2023, 2:43pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Lancashire County Council

Fishergate

Preston

PR18XJ

#### **Contact**

Procurement Care-Health

#### **Email**

[caphprocurement@lancashire.gov.uk](mailto:caphprocurement@lancashire.gov.uk)

#### **Telephone**

+44 1772538206

#### **Country**

United Kingdom

**Region code**

UKD45 - Mid Lancashire

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.lancashire.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Provision of Technology Enabled Care Services

Reference number

KH/ACS/LCC/20/1063

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Lancashire County Council (LCC) wishes to procure a Technology Enabled Service (TEC),

the purpose of the Service is to enhance the quality of cost-effective support and improve outcomes for individuals, using technology as an integral part of the care and support process.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £56,000,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKD44 - Lancaster and Wyre
- UKD45 - Mid Lancashire
- UKD46 - East Lancashire
- UKD47 - Chorley and West Lancashire

#### **II.2.4) Description of the procurement**

Lancashire County Council intends to transform its traditional, reactive, telecare response service into a technology enabled care service, fit for the digital future. It is an ambitious commission that will introduce new and innovative technologies and digital approaches which enhance the experience and the outcomes for local people. This commission will significantly widen the scope of the current telecare service to become all age, preventive, proactive and fully integrated with the falls lifting service and the Lancashire and South Cumbria shared care record.

The Provider will deliver each of the following core service elements:

1. Assessment;
2. Procurement, purchase and lease of TEC equipment;

3. Installation, maintenance, repair, equipment collection and recycle;
4. Continuous innovation and service development;
5. Training and awareness raising for social care and health practitioners;
6. TEC monitoring;
7. A mobile responder service;
8. A falls lifting service; and
9. Data collection and analysis.

The Provider will work in partnership with the Commissioners to ensure the new service is embedded in practice. They will deliver training, raise awareness and employ Digital Ambassadors to enable the uptake of new technologies. Please refer to specification for full requirements of the service.

#### **II.2.5) Award criteria**

Quality criterion - Name: See procurement documents / Weighting: 60%

Price - Weighting: 40%

#### **II.2.11) Information about options**

Options: Yes

Description of options

60 months initially with option to extend for any period(s) up to a total maximum contract period of 7 years in total

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-008229](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

14 October 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Progress Housing Association Limited

Leyland Lancashire

Country

United Kingdom

NUTS code

- UKD4 - Lancashire

Companies House

FCA - 27792R

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £56,000,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice - The High Court

London

WC2A 2LL

Country

United Kingdom