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Planning

## Digital Services Framework Agreement

Financial Conduct Authority

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-034417

Procurement identifier (OCID): ocds-h6vhtk-038ad6

Published 5 December 2022, 7:05pm

### Section I: Contracting authority

#### I.1) Name and addresses

Financial Conduct Authority

12 Endeavour Square

London

E20 1JN

#### Email

[ISProcurement@fca.org](mailto:ISProcurement@fca.org)

#### Telephone

+44 2070661000

#### Country

United Kingdom

## **Region code**

UKI - London

## **Internet address(es)**

Main address

<https://fca.delta-esourcing.com/>

Buyer's address

<https://www.fca.org.uk/>

## **I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://fca.delta-esourcing.com/>

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Economic and financial affairs

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Digital Services Framework Agreement

Reference number

CON-22-233

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The Financial Conduct Authority (FCA) is pleased to invite expressions of interest (EOI) to participate in preliminary market consultations, in accordance with Regulation 40 of The Public Contracts Regulations 2015. The FCA is looking for Supplier expertise and knowledge to refine requirements for the provision of services for Application Development, Application Maintenance and Modern Application Development including transformation services. The FCA currently has a Framework Agreement that is used to place call-off contracts for Application Development and Maintenance Services, as well as augmented services aligned to Modern Application Development. The FCA is seeking to contract by establishing a Framework Agreement with multiple partners who have demonstrable capability and expertise, that will support continued delivery of the technology change portfolio, maintain or improve the stability and performance of services; while helping the FCA in its ongoing DevOps, agile and transformation journey. The FCA is seeking to create a 4-year multiple Supplier Framework Agreement. Suppliers successfully appointed to the Framework Agreement will be engaged to provide specific Services through use of call-off contracts. The Lots and full scope of the Services will be subject to preliminary market consultation. The purpose of this PIN is to identify Suppliers who may be interested in partaking in supplier events, responding to an RFI and submitting a proposal for the requirement upon commencement of a procurement.

**II.1.5) Estimated total value**

Value excluding VAT: £562,500,000

**II.1.6) Information about lots**

This contract is divided into lots: Yes

Maximum number of lots that may be awarded to one tenderer: 3

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Lot 1 – Application Development

Lot 2 – Application Maintenance

Lot 3 – Modern Application Development

## **II.2) Description**

### **II.2.1) Title**

Application Development

Lot No

Lot 1

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support
- 72221000 - Business analysis consultancy services
- 72224000 - Project management consultancy services
- 72220000 - Systems and technical consultancy services
- 72222200 - Information systems or technology planning services
- 72222300 - Information technology services
- 72262000 - Software development services
- 72254000 - Software testing
- 72254100 - Systems testing services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

## **II.2.4) Description of the procurement**

Application Development Services are expected to cover the end-to-end lifecycle of iteratively designing, building, testing and deploying changes to existing applications, as well as the development and introduction of new applications. Application Development must prioritise delivery of business outcomes with the most value. Additionally, there should be a focus on continuous improvement in the delivery of change e.g. improvements to technologies, architecture, tooling and ways of working to support an appropriate scale and frequency of iterative changes for specific applications, as appropriate, to meet the needs of the business. The Service must work closely with Application Maintenance teams to regularly assess the operability of applications (explicitly designing for the operator experience) and validate Service readiness.

### **II.2.14) Additional information**

Services are intended to be delivered on sites in London and Leeds or off site in the UK. The FCA will allow certain specific services and outcomes to be delivered offshore and near shore.

## **II.2) Description**

### **II.2.1) Title**

Application Maintenance

Lot No

Lot 2

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support
- 72220000 - Systems and technical consultancy services
- 72222300 - Information technology services
- 72267100 - Maintenance of information technology software

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

## **II.2.4) Description of the procurement**

Application Maintenance Services are expected to cover the operational activity to ensure the stability and performance of applications. This includes relevant ITIL based processes e.g. availability management, capacity management, service continuity, license optimisation, incident and problem resolution (including out of hours support for high priority incidents), etc. The Service must work closely with Application Development teams to regularly assess the operability of applications (explicitly designing for reliability and the operator experience) and validate service readiness. Where appropriate, the Service should automate regular activities and strive for continual service transition.

### **II.2.14) Additional information**

Services are intended to be delivered on sites in London and Leeds or off site in the UK. The FCA will allow certain specific services and outcomes to be delivered offshore and near shore.

## **II.2) Description**

### **II.2.1) Title**

Modern Application Development

Lot No

Lot 3

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support
- 72220000 - Systems and technical consultancy services
- 72222200 - Information systems or technology planning services

- 72222300 - Information technology services
- 71621000 - Technical analysis or consultancy services
- 79410000 - Business and management consultancy services
- 72262000 - Software development services
- 72254000 - Software testing
- 72254100 - Systems testing services
- 72230000 - Custom software development services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

The FCA is looking for DevOps Partners to build, maintain and operate applications within the FCA eco system, with Suppliers providing end to end 'DevOps' Services for specific platforms and products. The FCA is also looking for Partners to help build DevOps capability internally, providing Services to embed Modern Application Development technologies, practices and ways of working within the FCA.

### **II.2.14) Additional information**

Services are intended to be delivered on sites in London and Leeds or off site in the UK. The FCA will allow certain specific services and outcomes to be delivered offshore and near shore.

### **II.3) Estimated date of publication of contract notice**

5 December 2022

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## Section IV. Procedure

### IV.1) Description

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

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## Section VI. Complementary information

### VI.3) Additional information

The FCA is targeting hosting a Market Engagement virtual meeting in December (currently planned for \*\*\* 15th DECEMBER 2022 \*\*\*), and an in person Supplier Day in January 2023 to further inform the procurement approach. We will present our objectives and approach in more detail and provide Suppliers with the opportunity to ask questions. Interested parties MUST register and complete the registration information and signed NDA in the eProcurement portal (Delta) by \*\*\* 12.00 MIDDAY on WEDNESDAY 14th DECEMBER 2022 \*\*\*. The format and date of the event will then be confirmed with those registered Suppliers signing the NDA only. The FCA intends to commence procurement activities in early 2023. The award of the Framework Agreement is expected to take place in July/August 2023, with mini-competition activity expected to commence immediately following commencement of the Framework. Should the FCA choose to hold an Open Procurement Procedure this tender, a detailed Contract Notice shall be released in order to notify the market. This Prior Information Notice implies no commitment to proceed with any competition or publication of a Contract Notice. The FCA shall have no liability for any costs, expenses, fees or charges (including third party costs) incurred by those expressing interest in and/or participating in Market Engagement process.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://fca.delta-esourcing.com/tenders/UK-UK-London:-IT-services:-consulting%2C-software-development%2C-Internet-and-support./4RQW5PU856>

To respond to this opportunity, please click here:

<https://fca.delta-esourcing.com/respond/4RQW5PU856>

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