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Tender

## **Website Services - Lot 1 Website Maintenance, Support and Development**

Northern Trains Limited (NTL)

F05: Contract notice – utilities

Notice identifier: 2023/S 000-034410

Procurement identifier (OCID): ocds-h6vhtk-041ba1

Published 21 November 2023, 2:05pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

Northern Trains Limited (NTL)

George Stephenson House, Toft Green

York

YO1 6JT

#### **Contact**

Holly Peters

#### **Email**

[Holly.Peters@northernrailway.co.uk](mailto:Holly.Peters@northernrailway.co.uk)

#### **Telephone**

+44 7929708826

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.northernrailway.co.uk](http://www.northernrailway.co.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/respond/2HHTNN459Q>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/respond/2HHTNN459Q>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.6) Main activity**

Railway services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Website Services - Lot 1 Website Maintenance, Support and Development

**II.1.2) Main CPV code**

- 72212224 - Web page editing software development services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

Northern Trains Limited (Northern) are looking for an experienced website maintenance, support and development supplier to provide expertise and resource to support and further develop Northern's marketing website (<https://www.northernrailway.co.uk/>), with continuous improvement, BAU maintenance and new-feature development. Annual Value up to £760,000

### **II.1.5) Estimated total value**

Value excluding VAT: £3,040,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

Northern Trains (NTL) has chosen to run the procurement under the negotiated procedure with a prior call for competition under Regulation 47 of the Utilities Contract Regulations 2016.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

End date

5 September 2026

This contract is subject to renewal

Yes

Description of renewals

Following the ITN Stage, NTL proposes to enter into one (1) contract with the successful Tenderer for an initial period of up to and including 5th September 2026 to align with our website hosting agreement anniversary date (which will also be tendered for in due course titled 'Website Services – Lot 2 Website Hosting Services'). There will be an extension option for a further period of two (2) years that can be taken in one (1) year periods (1+1) for a maximum period up until and including 5th September 2028.

#### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 2

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

22 December 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

For more information about this opportunity, please visit the Delta portal at: <https://www.delta-esourcing.com/tenders/UK-York:-Web-page-editing-software-development-services./2HHTNN459Q> To respond to this opportunity, please click here: <https://www.delta-esourcing.com/respond/2HHTNN459Q> If you experience any technical difficulties from accessing the above url, then please contact the Delta eSourcing Helpdesk on call 0800 923 9236 or email [helpdesk@delta-esourcing.com](mailto:helpdesk@delta-esourcing.com).

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GO Reference: GO-20231121-PRO-24532165

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Department for Transport

Great Minster House, 33 Horseferry Road

London

SW1P 4DR

Country

United Kingdom