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Tender

Website Services - Lot 1 Website Maintenance, Support and Development

Northern Trains Limited (NTL)

F05: Contract notice – utilities

Notice identifier: 2023/S 000-034410

Procurement identifier (OCID): ocids-h6vhtk-041ba1

Published 21 November 2023, 2:05pm

Section I: Contracting entity

I.1) Name and addresses

Northern Trains Limited (NTL)

George Stephenson House, Toft Green

York

YO1 6JT

Contact

Holly Peters

Email

Holly.Peters@northernrailway.co.uk

Telephone

+44 7929708826

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.northernrailway.co.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/respond/2HHTNN459Q>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/respond/2HHTNN459Q>

Tenders or requests to participate must be submitted to the above-mentioned address

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Website Services - Lot 1 Website Maintenance, Support and Development

II.1.2) Main CPV code

- 72212224 - Web page editing software development services

II.1.3) Type of contract

Services

II.1.4) Short description

Northern Trains Limited (Northern) are looking for an experienced website maintenance, support and development supplier to provide expertise and resource to support and further develop Northern's marketing website (<https://www.northernrailway.co.uk/>), with continuous improvement, BAU maintenance and new-feature development. Annual Value up to £760,000

II.1.5) Estimated total value

Value excluding VAT: £3,040,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

Northern Trains (NTL) has chosen to run the procurement under the negotiated procedure with a prior call for competition under Regulation 47 of the Utilities Contract Regulations 2016.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

End date

5 September 2026

This contract is subject to renewal

Yes

Description of renewals

Following the ITN Stage, NTL proposes to enter into one (1) contract with the successful Tenderer for an initial period of up to and including 5th September 2026 to align with our website hosting agreement anniversary date (which will also be tendered for in due course titled 'Website Services – Lot 2 Website Hosting Services'). There will be an extension option for a further period of two (2) years that can be taken in one (1) year periods (1+1) for a maximum period up until and including 5th September 2028.

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 2

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

22 December 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

For more information about this opportunity, please visit the Delta portal at: <https://www.delta-esourcing.com/tenders/UK-York:-Web-page-editing-software-development-services./2HHTNN459Q> To respond to this opportunity, please click here: <https://www.delta-esourcing.com/respond/2HHTNN459Q> If you experience any technical difficulties from accessing the above url, then please contact the Delta eSourcing Helpdesk on call 0800 923 9236 or email helpdesk@delta-esourcing.com.

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GO Reference: GO-20231121-PRO-24532165

VI.4) Procedures for review

VI.4.1) Review body

Department for Transport

Great Minster House, 33 Horseferry Road

London

SW1P 4DR

Country

United Kingdom