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Planning

Smart Metering Solution Installation Partner(s)

NORTHUMBRIAN WATER GROUP LIMITED

F04: Periodic indicative notice – utilities

Periodic indicative notice only

Notice identifier: 2023/S 000-034343

Procurement identifier (OCID): ocids-h6vhtk-041b7c

Published 20 November 2023, 10:30pm

Section I: Contracting entity

I.1) Name and addresses

NORTHUMBRIAN WATER GROUP LIMITED

Northumbria House, Abbey Road, Pity Me

DURHAM

DH15FJ

Contact

Amy Barker

Email

amy.barker@nwl.co.uk

Telephone

+44 7562909341

Country

United Kingdom

Region code

UKC14 - Durham CC

Companies House

02366703

Internet address(es)

Main address

<https://www.nwl.co.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.nwl.co.uk/>

Additional information can be obtained from the above-mentioned address

I.6) Main activity

Water

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Smart Metering Solution Installation Partner(s)

Reference number

NW2661

II.1.2) Main CPV code

- 45232150 - Works related to water-distribution pipelines

II.1.3) Type of contract

Works

II.1.4) Short description

Northumbrian Water Group (NWG) is currently reviewing the provision of Smart Metering Installation Partner(s), as part of the Smart Transformation Programme. We aim to partner with a number of installation partners to assist with smart meter and smart communication device installation rollout across our Northumbrian, Essex and Suffolk operating areas.

The precise works, services, and capabilities to partner on delivery have not yet been fully defined. This PIN is issued to manage a pre-market engagement exercise. NWG seeks to obtain feedback from the marketplace in relation to what is currently available within this market space before issuing a tender.

NWG is looking to understand capabilities of installation providers in the market who are suitably positioned to provide us with services to support our challenging long term installation targets.

The main area of focus are-

Smart Meter & Smart Communications Device Installations

- Both household and non-household installations
- Replacement of existing external meters with smart meters and communication devices within existing boundary boxes
- Replacement of internal meters within the customers property

- New Smart meter and communication device installations (via street excavation to install new boundary boxes)

Additional areas of interest as part of this market engagement exercise are;

Deployment Planning -

- Resource planning and management
- Install planning and scheduling

Pre-Installation surveys

- Physical / desk top survey of metered and un-metered properties

Customer Contact Management

- Management of the end-to-end customer engagement campaign including appointment booking and water efficiency interventions

Meter Triage & Meter Health Management

- Triage and management of the field activity to resolve meter health issues e.g. on site diagnostic, meter / communication device replacement

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 38421100 - Water meters
- 45233251 - Resurfacing works
- 50411100 - Repair and maintenance services of water meters

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKH14 - Suffolk

- UKH3 - Essex

II.2.4) Description of the procurement

This PIN is issued to manage a pre-market engagement exercise.

NWG seeks to obtain feedback from the marketplace in relation to what is currently available within this market space before issuing a tender. The primary focus of this pre market engagement to provide market intelligence and an insight into market trends, solution availability, as well as any perceived risks and opportunities. It is not itself a call for tender or a pre-qualification exercise. The information within this document has been

generated solely for market engagement purposes and, depending on the information received from potential suppliers, may not reflect the information ultimately presented in any future calls to tender. NWG would appreciate your feedback in the form of an expression of interest to this PIN and subsequently a response to our available RFI questionnaire only at this stage. All responses will be treated confidentially.

All responses will be carefully considered but will not bind NWG to any specific approach to procurement, nor will responses be treated as conveying any promise or commitment on the part of the respondent.

II.3) Estimated date of publication of contract notice

31 January 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of expressions of interest

Date

6 December 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.3) Additional information

In order to participate in this pre market engagement exercise, please send an email to expressions@nwl.co.uk before the deadline date of 6 December 2023 at 12 noon.

Once we have received your email that contains the details below, applicants will be sent an email with details of the RFI questionnaire within 48 hours from request. The deadline for return of the completed questionnaire is 8 December 2023 at 3pm. NWG will review supplier responses and we may contact you for further information relating to how you could meet the NWL requirements.

When sending expression of interest for this pre market engagement applicants must provide the following information:

1) Full company name 2) Main contact details of the person who will be responsible for completing the questionnaire - Name, job title, email address and telephone number.