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Tender

PN253 - MH Crisis Phone line

Sheffield Health and Social Care NHS Foundation Trust

F02: Contract notice

Notice identifier: 2023/S 000-034336

Procurement identifier (OCID): ocds-h6vhtk-041b75

Published 20 November 2023, 5:50pm

Section I: Contracting authority

I.1) Name and addresses

Sheffield Health and Social Care NHS Foundation Trust

Fulwood House, Old Fulwood Road

Sheffield

S60 2UD

Contact

Julie Rice

Email

Julie.Rice@shsc.nhs.uk

Country

United Kingdom

Region code

UKE32 - Sheffield

Internet address(es)

Main address

<https://www.shsc.nhs.uk>

Buyer's address

<https://www.shsc.nhs.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PN253 - MH Crisis Phone line

Reference number

PN253

II.1.2) Main CPV code

- 79512000 - Call centre

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of Mental Health Crisis Phone line (Sheffield)

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE32 - Sheffield

II.2.4) Description of the procurement

Provision of Mental Health Crisis Phone line (Sheffield)

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Option to renew in two periods each of 12 months.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

20 December 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 31 March 2024

IV.2.7) Conditions for opening of tenders

Date

20 December 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

NHS South Yorkshire ICB

722 Prince of Wales Road

Sheffield

S9 4EU

Country

United Kingdom

Internet address

<https://www.southyorkshire.icb.nhs.uk>