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Tender

## **PN253 - MH Crisis Phone line**

Sheffield Health and Social Care NHS Foundation Trust

F02: Contract notice

Notice identifier: 2023/S 000-034336

Procurement identifier (OCID): ocds-h6vhtk-041b75

Published 20 November 2023, 5:50pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Sheffield Health and Social Care NHS Foundation Trust

Fulwood House, Old Fulwood Road

Sheffield

S60 2UD

#### **Contact**

Julie Rice

#### **Email**

[Julie.Rice@shsc.nhs.uk](mailto:Julie.Rice@shsc.nhs.uk)

#### **Country**

United Kingdom

**Region code**

UKE32 - Sheffield

**Internet address(es)**

Main address

<https://www.shsc.nhs.uk>

Buyer's address

<https://www.shsc.nhs.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

PN253 - MH Crisis Phone line

Reference number

PN253

#### **II.1.2) Main CPV code**

- 79512000 - Call centre

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Provision of Mental Health Crisis Phone line (Sheffield)

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKE32 - Sheffield

#### **II.2.4) Description of the procurement**

Provision of Mental Health Crisis Phone line (Sheffield)

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Option to renew in two periods each of 12 months.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

## **IV.2) Administrative information**

### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

20 December 2023

Local time

12:00pm

### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 31 March 2024

### **IV.2.7) Conditions for opening of tenders**

Date

20 December 2023

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS South Yorkshire ICB

722 Prince of Wales Road

Sheffield

S9 4EU

Country

United Kingdom

Internet address

<https://www.southyorkshire.icb.nhs.uk>