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Tender

## **Homeless Patients Legal Advocacy Service (HPLAS)**

SEL ICB (Lewisham & Greenwich)

F21: Social and other specific services – public contracts

Prior information notice with call for competition

Notice identifier: 2024/S 000-034269

Procurement identifier (OCID): ocids-h6vhtk-04b069

Published 23 October 2024, 10:35am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

SEL ICB (Lewisham & Greenwich)

NHS South East London 160 Tooley Street

LONDON

SE1 2TZ

#### **Email**

[hub.queries@nhs.net](mailto:hub.queries@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKI - London

**NHS Organisation Data Service**

72Q

**Internet address(es)**

Main address

<https://www.selondonics.org>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Homeless Patients Legal Advocacy Service (HPLAS)

Reference number

PRJ 1366

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The service is for adults who attend UHL, QEH and Ladywell unit and who are identified as having housing issues or homelessness that risks breakdown in discharge arrangements or follow-up engagement for medical and health care needs.

The service primary objective is to increase access to legal advice for up to 30 homeless patients attending UHL, QEH hospitals and Ladywell unit at UHL (e.g. within outpatients, A&E departments and beyond), to address their pressing legal issues, primarily in the fields of immigration, housing and welfare benefits (which are often inter-linked).

The secondary objective is to offer workshops on legal topics chosen by hospital teams. To offer consultancy support to enable teams to progress a further 30 cases and make appropriate referrals into the provider where needed.

#### **II.1.5) Estimated total value**

Value excluding VAT: £406,785

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

## **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

## **II.2.3) Place of performance**

NUTS codes

- UKI - London

Main site or place of performance

SEL ICB (Lewisham and Greenwich)

## **II.2.4) Description of the procurement**

Homeless Patients Legal Advocacy Service (HPLAS)

The service primary objective is to increase access to legal advice for up to 30 homeless patients attending UHL, QEH hospitals and Ladywell unit at UHL (e.g. within outpatients, A&E departments and beyond), to address their pressing legal issues, primarily in the fields of immigration, housing and welfare benefits (which are often inter-linked).

The secondary objective is to offer workshops on legal topics chosen by hospital teams

To offer consultancy support to enable teams to progress a further 30 cases and make appropriate referrals into the provider where needed

The service is currently provided by the Southwark Law Centre who are contracted to provide specialist legal advice to adults who attend UHL, QEH and Ladywell unit and who are identified as having housing issues or homelessness that risks breakdown in discharge arrangements or follow-up engagement for medical and health care needs.

The delivered service increased access to legal advice and onward support services to patients identified to have legal issues due to homelessness or other complicating issues and improved health outcomes through earlier, more effective interventions and reduction in admissions and length of hospital stay.

Prospective Bidders are requested to review the contents of the guidance document carefully, register their organisation, and express their interest in the RfQ via the e-tendering portal Atamis system (Health Family).

RfQ documentation can be accessed following initial registration and expression of interest via the e-tendering portal:

If you have not yet registered on Atamis, please do this as soon as possible.

You can register here: <https://health-family.force.com/s/Welcome>

For advice or support in registering please contact the Atamis helpdesk:

Phone: 0800 9956035

E-mail: [support-health@atamis.co.uk](mailto:support-health@atamis.co.uk)

#### **II.2.14) Additional information**

Prospective Bidders are requested to review the contents of the guidance document carefully, register their organisation, and express their interest in the RfQ via the e-tendering portal Atamis system (Health Family). RfQ documentation can be accessed following initial registration and expression of interest via the e-tendering portal:

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## **Section III. Legal, economic, financial and technical information**

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

##### Quantative

No, patients with housing issues / homeless referred to service

No, patients with housing issues / homeless supported with legal advice

No. workshops on legal topics chosen by hospital teams

No. cases teams have progressed themselves as a result of SLC consultancy support

No. referrals internally to SLC colleagues for support on other areas of law or  
widersupport needs

##### Qualitative Measures

SERVICE: Report anonymously on a range of metrics on the legal outcomes for the  
clients;

No. quarterly liaison meetings attended between UHL and SLC staff to review progress

SERVICE: Provide learning/insight that complements outcomes from the similar

GSTT HPLAS service and informs the winter planning for 2022/2023

SERVICE(UHL-REPORTING): Anonymously report on health outcomes and improved  
access to secure housing [follow up data in relation to out-patient appointment  
attendance; help-seeking behaviours e.g. help from other health professionals including  
GPs, addiction and mental health services.];

SERVICE: Provide learning/insight that can inform the winter planning for 2022/2023

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of expressions of interest**

Date

22 November 2024

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English