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Planning

Legal Case Management System Software

London Borough of Hackney

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-034252

Procurement identifier (OCID): ocds-h6vhtk-055160

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Scope

Reference

DN0724761

Description

The system will provide efficient management of legal casework within Legal Services.

Contract dates (estimated)

- 15 October 2025 to 14 December 2028
- 3 years, 2 months

Main procurement category

Services

CPV classifications

- 48900000 - Miscellaneous software package and computer systems
- 72000000 - IT services: consulting, software development, Internet and support
- 48000000 - Software package and information systems

Engagement

Engagement deadline

1 January 2025

The engagement was carried out before this notice was published.

Engagement process description

Informal discussions were held with various providers of legal case management systems. The purpose of these discussions was to understand the current market offerings, assess the technological landscape, and identify potential solutions that align with our operational requirements. This engagement helped to refine our understanding of available systems and inform the scope and specifications within this Invitation to Tender.

Contracting authority

London Borough of Hackney

- Public Procurement Organisation Number: PRZC-5592-DDDV

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Organisation type: Public authority - sub-central government