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Planning

## **Legal Case Management System Software**

London Borough of Hackney

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-034252

Procurement identifier (OCID): ocids-h6vhtk-055160

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### **Scope**

### **Reference**

DN0724761

### **Description**

The system will provide efficient management of legal casework within Legal Services.

### **Contract dates (estimated)**

- 15 October 2025 to 14 December 2028
- 3 years, 2 months

## **Main procurement category**

Services

## **CPV classifications**

- 48900000 - Miscellaneous software package and computer systems
- 72000000 - IT services: consulting, software development, Internet and support
- 48000000 - Software package and information systems

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## **Engagement**

### **Engagement deadline**

1 January 2025

The engagement was carried out before this notice was published.

### **Engagement process description**

Informal discussions were held with various providers of legal case management systems. The purpose of these discussions was to understand the current market offerings, assess the technological landscape, and identify potential solutions that align with our operational requirements. This engagement helped to refine our understanding of available systems and inform the scope and specifications within this Invitation to Tender.

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## **Contracting authority**

## **London Borough of Hackney**

- Public Procurement Organisation Number: PRZC-5592-DDDV

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Region: UKI41 - Hackney and Newham

Organisation type: Public authority - sub-central government