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Contract

National Framework Agreement for the provision of Secure Patient Transport Services

Countess of Chester Hospital NHS Foundation Trust

All Relevant Authorities as defined in section 12ZB(7) of the National Health Service Act 2006 (and any successor bodies) shall be eligible users of this framework.

F03: Contract award notice

Notice identifier: 2024/S 000-034236

Procurement identifier (OCID): ocids-h6vhtk-04869f

Published 23 October 2024, 8:43am

Section I: Contracting authority

I.1) Name and addresses

Countess of Chester Hospital NHS Foundation Trust

Liverpool Road

Chester

CH2 1UL

Email

info@coch-cps.co.uk

Country

United Kingdom

Region code

UKD63 - Cheshire West and Chester

Internet address(es)

Main address

<https://www.coch.nhs.uk/>

I.1) Name and addresses

All Relevant Authorities as defined in section 12ZB(7) of the National Health Service Act 2006 (and any successor bodies) shall be eligible users of this framework.

UK

Email

info@coch-cps.co.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.coch-cps.co.uk/>

I.2) Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

National Framework Agreement for the provision of Secure Patient Transport Services

Reference number

F/094/SPTS/24/MH

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The Countess of Chester Hospital NHS Foundation Trust wishes to establish a Framework Agreement under the Health Care Services (Provider Selection Regime) Regulations 2023 (and as amended) (the PSR) for use by all Relevant Authorities (and any future successors to these organisations).

“Relevant authority” is defined in section 12ZB(7) of the National Health Service Act 2006. It means a combined authority, an integrated care board, a local authority in England, NHS England, an NHS foundation trust or an NHS trust established under section 25 of that Act.

For the avoidance of doubt, any successor bodies of any of the above entities shall be entitled to place Orders and shall be deemed Relevant Authorities for the purposes of this Framework Agreement.

This framework agreement aims to support mental health patient requirements through the provision of secure patient transport services.

This framework will run for a term of 2 years with options to extend for up to a further 2 years in annual increments.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £25,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 34114122 - Patient-transport vehicles
- 60000000 - Transport services (excl. Waste transport)
- 85143000 - Ambulance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

DESCRIPTION OF SERVICES

The Supplier will provide secure patient transport services.

The expected outcomes of the Services will be:

- Provide patients with a safe, professional, and quality service which is appropriate to their needs.
- Provide the appropriate vehicle and accompanying suitably qualified and experienced staff in a timely manner.
- Convey patients to the appropriate destination in a vehicle suitable for their needs, ensuring their dignity and respect.
- Provide a high-quality service based on individual patient needs which meets industry best practice and NICE guidance.
- Provide an efficient, easy to use booking system for Contracting Authorities to utilise to minimise delays.
- Provide all appropriate paperwork and service level reports in accordance with national

and local requirements.

- Eliminate aborted journeys/empty vehicles to provide a financially and environmentally sustainable service.

REASON FOR NOTICE

This is an intention to award notice to conclude a framework agreement using the competitive process.

LIFETIME VALUE OF AGREEMENT

£25,000,000

RELEVANT AUTHORITIES ABLE TO USE THE AGREEMENT

The Countess of Chester Hospital NHS Foundation Trust wishes to establish a new Framework Agreement under the Health Care Services (Provider Selection Regime) Regulations 2023 (and as amended) (the PSR) for use by all Relevant Authorities (and any future successors to these organisations).

“Relevant authority” is defined in section 12ZB(7) of the National Health Service Act 2006. It means a combined authority, an integrated care board, a local authority in England, NHS England, an NHS foundation trust or an NHS trust established under section 25 of that Act.

For the avoidance of doubt, any successor bodies of any of the above entities shall be entitled to place Orders and shall be deemed Relevant Authorities for the purposes of this Framework Agreement.

DURATION OF AGREEMENT

The framework will run for a term of 2 years with options to extend for up to a further 2 years in annual increments.

II.2.5) Award criteria

Quality criterion - Name: Quality and Innovation / Weighting: 30

Quality criterion - Name: Integration, collaboration and service sustainability / Weighting: 30

Quality criterion - Name: Improving access, reducing health inequalities and facilitating choice / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Value / Weighting: 10

II.2.11) Information about options

Options: Yes

Description of options

The framework will run for a term of 2 years with options to extend for up to a further 2 years in annual increments.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-024081](#)

Section V. Award of contract

Contract No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 October 2024

V.2.2) Information about tenders

Number of tenders received: 15

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

360 Ambulance Service Ltd

Unit 4, Healey Row

Burnley

BB11 2HG

Country

United Kingdom

NUTS code

- UKD4 - Lancashire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £25,000,000

Section V. Award of contract

Contract No

2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 October 2024

V.2.2) Information about tenders

Number of tenders received: 15

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Elite Medical and Ambulance Services Limited

Unit 51, The Granary Business Centre, Broad Farm

Hellingly

BN27 4DU

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £25,000,000

Section V. Award of contract

Contract No

3

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 October 2024

V.2.2) Information about tenders

Number of tenders received: 15

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ERS Transition trading as EMED Group Limited

Angels Wing 1, First Floor, Whitehouse Street, Hunslet

Leeds

LS10 1AD

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £25,000,000

Section V. Award of contract

Contract No

4

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 October 2024

V.2.2) Information about tenders

Number of tenders received: 15

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Health Connections PTS Limited

Millenium House, Gapton Hall Road

Great Yarmouth

NR31 0NL

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £25,000,000

Section V. Award of contract

Contract No

5

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 October 2024

V.2.2) Information about tenders

Number of tenders received: 15

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

NERAMS Ltd

The Old GP Surgery, Durham Road, Chilton

Ferryhill

DL1 0EW

Country

United Kingdom

NUTS code

- UKC1 - Tees Valley and Durham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £25,000,000

Section V. Award of contract

Contract No

6

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 October 2024

V.2.2) Information about tenders

Number of tenders received: 15

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Pegasus Medical (1808) Limited

AGS, Unit 1, Castle Court 2, Castle Gate Way

Dudley

DY1 4RH

Country

United Kingdom

NUTS code

- UKG36 - Dudley

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £25,000,000

Section V. Award of contract

Contract No

7

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 October 2024

V.2.2) Information about tenders

Number of tenders received: 15

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Prometheus Safe & Secure Ltd

603 Fort Dunlop, Fort Parkway

Birmingham

B24 9FD

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £25,000,000

Section V. Award of contract

Contract No

8

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 October 2024

V.2.2) Information about tenders

Number of tenders received: 15

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Definitive PSA Limited trading as Secure 24 Limited

Unit 7, The Fellbridge Centre, Imberhorne Lane

East Sussex

RH19 1XP

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £25,000,000

Section V. Award of contract

Contract No

9

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 October 2024

V.2.2) Information about tenders

Number of tenders received: 15

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Secure Care UK Limited

2 Castleham Road

St Leonards-on-Sea

TN38 9NR

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £25,000,000

Section V. Award of contract

Contract No

10

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 October 2024

V.2.2) Information about tenders

Number of tenders received: 15

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Vcare24 Ltd

Unit 10 Halifax Way, Pocklington Industrial Estate

Pocklington

YO24 1NP

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £25,000,000

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this framework agreement is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The standstill period begins on the day after the publication of this notice. Representations by providers must be made to the relevant authority by midnight at the end of 4th November 2024. This framework agreement has not yet been formally concluded; this notice serves as an intention to establish the framework agreement under the PSR.

Written representations should be made to info@coch-cps.co.uk

The decision was proposed by a Senior Commercial Specialist at Countess of Chester Hospital NHS Foundation Trust, and approved by the Commercial Procurement Manager and the Director of Commercial Procurement Services for Countess of Chester Hospital NHS Foundation Trust.

No conflicts of interest were detected or declared during the procurement process.

The relative importance of the key criteria that the relevant authority used to make a decision are set out at section II.2.5 of this notice. Each of the 5 Key Criteria elements were weighted in consideration of the subject-matter and with a view to securing the needs of the people who use the services, improving the quality of the services, and improving the efficiency of in the provision of the services.

The chosen providers met the selection criteria and met or exceeded the published required minimum total score of 65% across the key criteria for award to the Framework Agreement.

VI.4) Procedures for review

VI.4.1) Review body

Countess of Chester Hospital NHS Foundation Trust

Chester

Email

info@coch-cps.co.uk

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Countess of Chester Hospital NHS Foundation Trust

Chester

Email

info@coch-cps.co.uk

Country

United Kingdom