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Contract

National Framework Agreement for Teleradiology, Telepathology and Telemedicine Services

COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST

F03: Contract award notice

Notice identifier: 2025/S 000-034176

Procurement identifier (OCID): ocids-h6vhtk-04e4f1

Published 20 June 2025, 4:25pm

Section I: Contracting authority

I.1) Name and addresses

COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST

Liverpool Road

Chester

CH21UL

Contact

Jon Hulme

Email

jonathan.hulme1@nhs.net

Country

United Kingdom

Region code

UKD63 - Cheshire West and Chester

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.coch-cps.co.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

National Framework Agreement for Teleradiology, Telepathology and Telemedicine Services

Reference number

F/103/TTTPSR/25/AB

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The Countess of Chester Hospital NHS Foundation Trust has set up a Framework

Agreement under the Health Care Services (Provider Selection Regime) Regulations 2023 (and as amended) (the PSR) for use by all Relevant Authorities (and any future successors to these organisations).

"Relevant authority" is defined in section 12ZB(7) of the National Health Service Act 2006 and in section 10A(9) of the National Health Service (Wales) Act 2006. It means a combined authority, an integrated care board, a local authority in England, NHS England, an NHS foundation trust or an NHS trust established under section 25 of that Act, a county council or county borough council in Wales, a local health board established under section 11 of the National Health Service (Wales) Act 2006, a National Health Service trust established under section 18 of the National Health Service (Wales) Act 2006, or a special health authority established under section 22 of the National Health Service (Wales) Act 2006.

For the avoidance of doubt, any successor bodies of any of the above entities shall be entitled to place Orders and shall be deemed Relevant Authorities for the purposes of this Framework Agreement.

This framework agreement aims to support the NHS in managing increasing demand on radiology services, where rising scan volumes and reporting needs are compounded by a declining radiologist workforce. By enabling access to teleradiology-where radiological images are transmitted across locations for primary reporting, second opinions, or clinical reviews-as well as telepathology, telemicrobiology, teledermatology.

Lot 1 - Teleradiology and Telemedicine Services

Lot 2 - Telepathology Services

This framework will run for a term of 4 years.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £50,000,000

II.2) Description

II.2.1) Title

Teleradiology and Telemedicine Services

Lot No

1

II.2.2) Additional CPV code(s)

- 85110000 - Hospital and related services
- 85120000 - Medical practice and related services
- 85150000 - Medical imaging services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)
- UKL - Wales

II.2.4) Description of the procurement

DESCRIPTION OF SERVICES

Under Lot 1, organisations will seek providers of a variety of Teleradiology and Telemedicine Services.

REASON FOR NOTICE

This is an award notice to conclude a framework agreement using the competitive process.

LIFETIME VALUE OF AGREEMENT

£50,000,000

RELEVANT AUTHORITIES ABLE TO USE THE AGREEMENT

The Countess of Chester Hospital NHS Foundation Trust has established a new Framework Agreement under the Health Care Services (Provider Selection Regime) Regulations 2023 (and as amended) (the PSR) for use by all Relevant Authorities (and any future successors to these organisations).

"Relevant authority" is defined in section 12ZB(7) of the National Health Service Act 2006 and in section 10A(9) of the National Health Service (Wales) Act 2006. It means a combined authority, an integrated care board, a local authority in England, NHS England, an NHS foundation trust or an NHS trust established under section 25 of that Act, a county council or county borough council in Wales, a local health board established under section 11 of the National Health Service (Wales) Act 2006, a National Health Service trust established under section 18 of the National Health Service (Wales) Act 2006, or a special health authority established under section 22 of the National Health Service (Wales) Act 2006.

For the avoidance of doubt, any successor bodies of any of the above entities shall be entitled to place Orders and shall be deemed Relevant Authorities for the purposes of this Framework Agreement.

DURATION OF AGREEMENT

The framework will run for a term of 4 years.

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Quality and innovation / Weighting: 30

Quality criterion - Name: Integration, collaboration, and service sustainability / Weighting: 25

Quality criterion - Name: Improving access, reducing health inequalities, and facilitating choice / Weighting: 15

Cost criterion - Name: Value Key Criterion / Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

The Term of this Framework Agreement shall be four (4) years from the Commencement Date. Call-off Contracts may exceed this period provided that Contracts are awarded within the Framework Agreement Term.

The Framework will be re-opened to new applicants annually, approximately 90 days before the anniversary of the Framework Commencement Date. Previously appointed Suppliers will NOT be obliged to re-apply on an annual basis.

II.2) Description

II.2.1) Title

Telepathology Services

Lot No

2

II.2.2) Additional CPV code(s)

- 85110000 - Hospital and related services
- 85150000 - Medical imaging services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)

- UKK - South West (England)
- UKL - Wales

II.2.4) Description of the procurement

DESCRIPTION OF SERVICES

Under Lot 2, organisations will seek providers of a variety of Telepathology Services.

REASON FOR NOTICE

This is an award notice to conclude a framework agreement using the competitive process.

LIFETIME VALUE OF AGREEMENT

£50,000,000

RELEVANT AUTHORITIES ABLE TO USE THE AGREEMENT

The Countess of Chester Hospital NHS Foundation Trust has established a new Framework Agreement under the Health Care Services (Provider Selection Regime) Regulations 2023 (and as amended) (the PSR) for use by all Relevant Authorities (and any future successors to these organisations).

"Relevant authority" is defined in section 12ZB(7) of the National Health Service Act 2006 and in section 10A(9) of the National Health Service (Wales) Act 2006. It means a combined authority, an integrated care board, a local authority in England, NHS England, an NHS foundation trust or an NHS trust established under section 25 of that Act, a county council or county borough council in Wales, a local health board established under section 11 of the National Health Service (Wales) Act 2006, a National Health Service trust established under section 18 of the National Health Service (Wales) Act 2006, or a special health authority established under section 22 of the National Health Service (Wales) Act 2006.

For the avoidance of doubt, any successor bodies of any of the above entities shall be entitled to place Orders and shall be deemed Relevant Authorities for the purposes of this Framework Agreement.

DURATION OF AGREEMENT

The framework will run for a term of 4 years.

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Quality and innovation / Weighting: 30

Quality criterion - Name: Integration, collaboration, and service sustainability / Weighting: 25

Quality criterion - Name: Improving access, reducing health inequalities, and facilitating choice / Weighting: 15

Cost criterion - Name: Value Key Criterion / Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

The Term of this Framework Agreement shall be four (4) years from the Commencement Date. Call-off Contracts may exceed this period provided that Contracts are awarded within the Framework Agreement Term.

The Framework will be re-opened to new applicants annually, approximately 90 days before the anniversary of the Framework Commencement Date. Previously appointed Suppliers will NOT be obliged to re-apply on an annual basis.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-006196](#)

Section V. Award of contract

Contract No

1

Lot No

1 and 2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 May 2025

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Axonmedical Ltd

South Croydon

Country

United Kingdom

NUTS code

- UKI - London

Companies House

.

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £50,000,000

Section V. Award of contract

Contract No

2

Lot No

1 and 2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 May 2025

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Business and Service Solutions Ltd

Southend-on-Sea

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

.

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £50,000,000

Section V. Award of contract

Lot No

1 and 2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 May 2025

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

MEDICA Reporting Ltd

Hastings

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

1

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £50,000,000

Section V. Award of contract

Contract No

4

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 May 2025

V.2.2) Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

4ways Healthcare Ltd

Hemel Hempstead

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

.

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £50,000,000

Section V. Award of contract

Contract No

5

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 May 2025

V.2.2) Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

RadConsult (CYA Medical Ltd)

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

.

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £50,000,000

Section V. Award of contract

Contract No

6

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 May 2025

V.2.2) Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Everlight Radiology Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

.

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £50,000,000

Section V. Award of contract

Contract No

7

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 May 2025

V.2.2) Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Hexarad Group Ltd

Harrow

Country

United Kingdom

NUTS code

- UKI - London

Companies House

.

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £50,000,000

Section V. Award of contract

Contract No

8

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 May 2025

V.2.2) Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

LMVP Telemedicine Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

.

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £50,000,000

Section V. Award of contract

Contract No

9

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 May 2025

V.2.2) Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Telemedicine Clinic (TMC) Ltd

Birmingham

Country

United Kingdom

NUTS code

- UKF - East Midlands (England)

Companies House

.

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £50,000,000

Section V. Award of contract

Contract No

10

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 May 2025

V.2.2) Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The HLH Imaging Group Ltd

Middlesex

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

.

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £50,000,000

Section V. Award of contract

Contract No

11

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 May 2025

V.2.2) Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The International Radiology Reporting Group Ltd

Southend-on-Sea

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

.

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £50,000,000

Section V. Award of contract

Contract No

12

Lot No

2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 May 2025

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Your World Recruitment Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

.

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £50,000,000

Section V. Award of contract

Contract No

13

Lot No

2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 May 2025

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Uralensis Innov8 Ltd

Windermere

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

.

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £50,000,000

Section V. Award of contract

Contract No

14

Lot No

2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 May 2025

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Diagnexia UK Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

.

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £50,000,000

Section V. Award of contract

Contract No

15

Lot No

2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 May 2025

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Cyted UK Ltd

Huntingdon

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

.

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £50,000,000

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) confirmation of establishment of a framework agreement. This framework agreement has been concluded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. This framework agreement has now been formally concluded using the competitive process.

The decision was proposed by a Senior Commercial Specialist at Countess of Chester Hospital NHS Foundation Trust, and approved by the Commercial Procurement Manager and the Director of Commercial Procurement Services for Countess of Chester Hospital NHS Foundation Trust.

No conflicts of interest were detected or declared during the procurement process.

The relative importance of the key criteria that the relevant authority used to make a decision are set out at section II.2.5 of this notice. Each of the 5 Key Criteria elements were weighted in consideration of the subject-matter and with a view to securing the needs of the people who use the services, improving the quality of the services, and improving the efficiency of the provision of the services.

The chosen providers met the selection criteria and met or exceeded the published required minimum total score of 60% across the key criteria for award to the Framework

Agreement.

VI.4) Procedures for review

VI.4.1) Review body

Countess of Chester Hospital NHS Foundation Trust Chester

Chester

Email

info@coch-cps.co.uk

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Countess of Chester Hospital NHS Foundation Trust Chester

Chester

Email

info@coch-cps.co.uk

Country

United Kingdom