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Tender

Independent Sexual Violence Advisor Services (ISVA) & Sexual Assault & Abuse Therapeutic Services (Therapeutic Services)

The Police and Crime Commissioner for Kent

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-034169

Procurement identifier (OCID): ocds-h6vhtk-05512e ([view related notices](#))

Published 20 June 2025, 4:05pm

Scope

Description

The Police and Crime Commissioner for Kent is conducting a tender process to award contracts for the following services LOT 1 - Independent Sexual Violence Advisor Services (ISVA) LOT 2 - Sexual Assault & Abuse Therapeutic Services (Therapeutic Services) LOT 1 - Independent Sexual Violence Advisor Services (ISVA) The PCC wishes to commission a high-quality ISVA Service for victims of sexual assault and abuse, supporting children, young people and adults across Kent and Medway This service must be needs and risk led, providing a strong evidence-based delivery model, be trauma informed and independent from the Police and CJS. The service must be available to victims of sexual assault and abuse, who are resident in Kent and Medway regardless of age, gender, sex, whether it is an isolated event or repeated incidents, recent or non-recent, reported or not reported to the police, if it happened physically and or involve technology such as grooming. Provision must be age appropriate, accessible to all and available at the point the victim wishes to seek support. LOT 2 - Sexual Assault & Abuse Therapeutic Services (Therapeutic Services) The PCC wishes to commission a high-quality Therapeutic Service, for sexual assault and abuse victims that supports children, young people and adults across Kent and Medway. This service must be needs and risk led, providing a strong evidence-based delivery model and be trauma informed. The

service must be available to victims of sexual assault and abuse, who are resident in Kent and Medway regardless of age, gender, sex, whether it is an isolated event or repeated incidents, recent or non-recent, reported or not reported to the police

Total value (estimated)

- £6,545,000 excluding VAT
- £7,854,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2030
- Possible extension to 31 March 2033
- 7 years

Description of possible extension:

3 x 12months extension

Main procurement category

Services

CPV classifications

- 85323000 - Community health services
- 85312320 - Counselling services

- 85100000 - Health services
- 85312300 - Guidance and counselling services

Contract locations

- UKJ4 - Kent
- UKJ43 - Kent Thames Gateway
- UKJ44 - East Kent
- UKJ46 - West Kent

Lot constraints

Description of how multiple lots may be awarded:

Bidders are invited to submit a Tender for any one lot, or any combination of lots.

Lot 1. Lot 1

Description

Lot 1 Independent Sexual Violence Advisor Services (ISVA) This service must be needs and risk led, providing a strong evidence-based delivery model, be trauma informed and independent from the Police and CJS. The service must be available to victims of sexual assault and abuse, who are resident in Kent and Medway regardless of age, gender, sex, whether it is an isolated event or repeated incidents, recent or non-recent, reported or not reported to the police, if it happened physically and or involve technology such as grooming. Provision must be age appropriate, accessible to all and available at the point

the victim wishes to seek support.

Lot value (estimated)

- £3,080,000 excluding VAT
- £3,696,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Lot 2

Description

Lot 2 Sexual Assault & Abuse Therapeutic Services (Therapeutic Services) This service must be needs and risk led, providing a strong evidence-based delivery model and be trauma informed. The service must be available to victims of sexual assault and abuse, who are resident in Kent and Medway regardless of age, gender, sex, whether it is an isolated event or repeated incidents, recent or non-recent, reported or not reported to the police

Lot value (estimated)

- £3,465,000 excluding VAT
- £4,158,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Participation

Technical ability conditions of participation

Lot 1. Lot 1

Lot 2. Lot 2

Please refer to the Tender Documentation

Particular suitability

Lot 1. Lot 1

Lot 2. Lot 2

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

18 July 2025, 12:00pm

Tender submission deadline

25 July 2025, 12:00pm

Submission address and any special instructions

This opportunity is available via the 7 Force Commercial Tendering Portal. To register, visit https://7force.force.com/ProSpend_eSourcing_Community_Registration?locale=uk. If you are already registered on the Portal, you can login here: <https://7force.force.com/login>. Once logged in, visit the 'Find Opportunities' section and click 'Register Interest'. Follow the steps to view the documents.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

22 October 2025

Award criteria

Name	Type	Weighting
Quality	Quality	60.00%
Price	Price	30.00%
Social Value Price	Price	5.00%
Social Value Quality	Quality	5.00%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

The Police and Crime Commissioner for Kent

- Public Procurement Organisation Number: PLZD-7548-CLJY

Kent Police HQ, Sutton Road

Maidstone

ME15 9BZ

United Kingdom

Email: 7forceprocurement@ecis.police.uk

Website: <https://7force.force.com>

Region: UKJ45 - Mid Kent

Organisation type: Public authority - sub-central government