This is a published notice on the Find a Tender service: https://www.find-tender.service.gov.uk/Notice/034167-2025

Tender

Void Cleaning Services

Connexus Homes Limited

UK4: Tender notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-034167

Procurement identifier (OCID): ocds-h6vhtk-05512d (view related notices)

Published 20 June 2025, 4:05pm

Scope

Description

We are seeking to procure a voids cleaning team to support our commitment to providing high-quality affordable homes for our customers. The main objective is to appoint a cleaning contractor who can deliver a consistently high standard of cleaning, ensuring our void properties are prepared quickly for our new customers.

The contract will be split into two lots across Shropshire and Herefordshire. On estimate Connexus currently aim for 600 void properties a year.

For more information about this opportunity, please visit the Delta eSourcing portal at:

https://www.delta-esourcing.com/tenders/UK-UK-Craven-Arms:-Cleaning-services./NCY9285F4V

To respond to this opportunity, please click here:

https://www.delta-esourcing.com/respond/NCY9285F4V

Total value (estimated)

• £320,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 22 September 2025 to 21 September 2027
- Possible extension to 21 September 2029
- 4 years

Description of possible extension:

The contract will run for an initial period of two years with the option to extend for a further one year, plus one year based on satisfactory annual performance reviews.

Main procurement category

Services

CPV classifications

- 90910000 Cleaning services
- 90911000 Accommodation, building and window cleaning services
- 90911100 Accommodation cleaning services
- 90911200 Building-cleaning services

Not the same for all lots

Contract locations are shown in Lot sections, because they are not the same for all lots.

Lot 1. Void Cleaning Shropshire

Description

We are seeking to procure a voids cleaning team to support our commitment to providing high-quality affordable homes for our customers across Shropshire. The main objective is to appoint a cleaning contractor who can deliver a consistently high standard of cleaning, ensuring our void properties are prepared quickly for our new customers.

Connexus aims to reduce turnaround times between tenancies, enhance the presentation and hygiene standards of our homes, and ensure new customers can move into properties that meet our expectations for cleanliness and comfort. This is important to improve customer satisfaction and make best use of our housing stock by minimising delays.

Lot value (estimated)

• £144,000 including VAT

Contract locations

UKG22 - Shropshire CC

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Void Cleaning Herefordshire

Description

We are seeking to procure a voids cleaning team to support our commitment to providing high-quality affordable homes for our customers across Herefordshire. The main objective is to appoint a cleaning contractor who can deliver a consistently high standard of cleaning, ensuring our void properties are prepared quickly for our new customers.

Connexus aims to reduce turnaround times between tenancies, enhance the presentation and hygiene standards of our homes, and ensure new customers can move into properties that meet our expectations for cleanliness and comfort. This is important to improve customer satisfaction and make best use of our housing stock by minimising delays.

Lot value (estimated)

• £176,000 including VAT

Contract locations

• UKG11 - Herefordshire, County of

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Participation

Particular suitability	P	artic	ular	suita	bility	V
------------------------	---	-------	------	-------	--------	---

Lot 1. Void Cleaning Shropshire

Lot 2. Void Cleaning Herefordshire

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

9 July 2025, 12:00pm

Tender submission deadline

16 July 2025, 12:00pm

Submission address and any special instructions

https://www.delta-esourcing.com/

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

22 September 2025

Award criteria

Lot 1. Void Cleaning Shropshire

Name	Description	Туре	Weighting	
Price	Price	Price	50%	
Quality - Written Submission	Written Submission	Quality	50%	

Lot 2. Void Cleaning Herefordshire

Name	Description	Туре	Weighting
Price	Price	Price	50%
Quality - Written Submission	Written Submission	Price	50%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Contracting authority

Connexus Homes Limited

• Public Procurement Organisation Number: PZTX-9645-HPZJ

The Gateway, The Auction Yard

Craven Arms

SY7 9BW

United Kingdom

Contact name: Ashanti Beckwith

Telephone: 03332313233

Email: ashanti.beckwith@connexus-group.co.uk

Region: UKG22 - Shropshire CC

Organisation type: Public authority - sub-central government