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Contract

## **Healthwatch Service**

Lincolnshire County Council

F03: Contract award notice

Notice identifier: 2024/S 000-034156

Procurement identifier (OCID): ocids-h6vhtk-0433a1

Published 22 October 2024, 2:17pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Lincolnshire County Council

Newland Campus, Newland

Lincoln

LN1 1YL

#### **Contact**

Miss Elena Carretero

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#### **Telephone**

+44 1522552222

#### **Country**

United Kingdom

**Region code**

UKF3 - Lincolnshire

**Internet address(es)**

Main address

<https://www.lincolnshire.gov.uk>

Buyer's address

<https://www.lincolnshire.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Healthwatch Service

Reference number

DN706935

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The aim of the Service is to give people in Lincolnshire a greater say in how the health and care system works. This service was a central pillar of the coalition Government's ambition and a key component of the Health and Social Care Act 2012 ("the Act"). To achieve this, Government outlined a framework for a network of local Healthwatch organisations with the aim of creating a credible, representative, and influential public voice in the system.

The Provider is expected to be responsible for providing this service, liaising closely with the Council.

The service will be available to the whole population of Lincolnshire.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,325,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKF3 - Lincolnshire

### **II.2.4) Description of the procurement**

The aim of the Service is to give people in Lincolnshire a greater say in how the health and care system works. This service was a central pillar of the coalition Government's ambition and a key component of the Health and Social Care Act 2012 ("the Act"). To achieve this, Government outlined a framework for a network of local Healthwatch organisations with the aim of creating a credible, representative, and influential public voice in the system.

The Provider is expected to be responsible for providing this service, liaising closely with the Council.

The service will be available to the whole population of Lincolnshire.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 90%

Price - Weighting: 10%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-017864](#)

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

20 August 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

HWLincs

Boston

Country

United Kingdom

NUTS code

- UKF3 - Lincolnshire

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,325,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Lincolnshire County Council

Lincoln

Country

United Kingdom