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Planning

## **Lived Experience Services across the South East Health and Justice Secure Estate - Market Engagement**

NHS England

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-034145

Procurement identifier (OCID): ocids-h6vhtk-04b01f

Published 22 October 2024, 1:16pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS England

Wellington House, 133-135 Waterloo Road

London

SE1 8UG

#### **Contact**

Ashley Preece

#### **Email**

[scwcsu.procurement@nhs.net](mailto:scwcsu.procurement@nhs.net)

#### **Country**

United Kingdom

**Region code**

UKI - London

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://health-family.force.com/s/Welcome>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Lived Experience Services across the South East Health and Justice Secure Estate - Market Engagement

Reference number

WA17305 / C313977

#### **II.1.2) Main CPV code**

- 75122000 - Administrative healthcare services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This notice is placed as a Prior Information Notice (PIN) to facilitate engagement with potential providers and relates only to a pre-procurement market questionnaire.

NHS England Health & Justice South East (the Commissioner) seeks to re-commission Lived Experience Services across the South East Health and Justice secure estate.

The contribution of service users who have first-hand experience of using the healthcare services within the secure establishments is essential to the delivery of effective services and informing the commissioning process. The Commissioner is committed to listening and acting upon the voice of the service user in the design, delivery and ongoing performance of healthcare services.

The service will be expected to consult / engage with service users on the full range of healthcare services delivered within the establishments via delivery of both on-site and remote service user engagement / participation activities.

The service must hold independence from other (e.g. healthcare) service provision in the specified secure settings in order to have the ability to act as an independent and critical friend.

It is anticipated that the contracts will commence on 1st April 2025. The contract term is yet to be confirmed.

At this time, the Commissioner would like to determine the level of provider interest in delivering these services and seeks responses to a questionnaire.

If you are interested in these services, please register on the e-procurement system, Atamis (details at the end of this notice) and submit a completed market sounding questionnaire by 12 noon, on Tuesday 29th October 2024.

This exercise is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioner.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 75122000 - Administrative healthcare services

### **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

### **II.2.4) Description of the procurement**

This notice is placed as a Prior Information Notice (PIN) to facilitate engagement with potential providers and relates only to a pre-procurement market questionnaire.

NHS England Health & Justice South East (the Commissioner) seeks to re-commission Lived Experience Services across the South East Health and Justice secure estate.

The contribution of service users who have first-hand experience of using the healthcare services within the secure establishments is essential to the delivery of effective services and informing the commissioning process. The Commissioner is committed to listening and acting upon the voice of the service user in the design, delivery and ongoing performance of healthcare services.

The aims of the Lived Experience Service are:

- To ensure all service users are able to effectively contribute to the continuous improvement of healthcare services, as well as being supported to have an independent voice, through various forms of consultation and regular feedback to secure setting management, the healthcare providers and commissioners
- To ensure service users are able to inform decision-making in relation to healthcare provision
- To help commissioners and healthcare providers ensure that patient/service user outcomes for patients in the H&J system are equivalent to those in the wider community.

The service will be expected to consult / engage with service users on the full range of healthcare services delivered within the establishments via delivery of both on-site and remote service user engagement / participation activities.

The service must hold independence from other (e.g. healthcare) service provision in the specified secure settings in order to have the ability to act as an independent and critical friend.

The following establishments likely to be in scope, and likely Lots, are:

- Kent and Medway prisons - HMP Swaleside, HMP Elmley, HMP Stanford Hill, HMP Maidstone, HMP/YOI Rochester, HMP/YOI East Sutton Park and HMP Cookham Wood
- Surrey prisons - HMP Send, HMP/YOI Downview, HMP Coldingley, HMP/YOI High Down and HMP/YOI Bronzefield
- Thames Valley prisons - HMP Grendon, HMP Springhill, HMP Huntercombe, HMP Bullingdon and HMP Aylesbury
- Sussex, Hampshire and Isle of Wight (IOW) prisons - HMP Ford, HMP Lewes, HMP/YOI Winchester and HMP IOW
- South East Immigration Removal Centres (IRCs) - Gatwick IRC (Brook House & Tinsley House) and Campsfield House IRC
- South East Children and Young People's (CYP) establishments - Lansdowne Secure Children's Home, Swanwick Lodge Secure Children's Home, Oasis Restore Secure School and the South East Framework for Integrated Care Community Services.

It is anticipated that the contracts will commence on 1st April 2025. The contract term is yet to be confirmed.

The contract values have yet to be finalised. However, the Commissioners have an indicative budget of £15,000 per establishment, giving an indicative annual contract value of £405,000 across all of the Lots. These figures have been based on the current contract values and could be subject to change.

At this time, the Commissioner would like to determine the level of provider interest in delivering these services and seeks responses to a questionnaire.

If you are interested in these services, please register on the e-procurement system, Atamis (details at the end of this notice) and submit a completed market sounding questionnaire by 12 noon, on Tuesday 29th October 2024.

This exercise is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioner.

## **II.2.14) Additional information**

The services are deemed to be subject to the full regime of current procurement legislation and as such this tender will be conducted in accordance with, and governed by, the Public Contracts Regulations 2015. This contract will therefore be awarded in accordance with the provisions applicable in Section 5 (sub-section 7) of the Public Contracts Regulations 2015.

## **II.3) Estimated date of publication of contract notice**

1 November 2024

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## Section VI. Complementary information

### VI.3) Additional information

Interested providers will be able to view this opportunity via the live opportunities list on the 'Health Family' e-procurement system, Atamis. Click on 'View our Live Opportunities' from the home page, available on the following link: <https://health-family.force.com/s/Welcome>.

Once you have found the opportunity (via the search function, using the title or reference number), to gain full access to the relevant information and market sounding questionnaire, you will need to click on 'Register interest' - this will take you to the log-in page.

If you are not already registered on the system, you will need to do so before gaining full access to the documentation and to be able to submit your expression of interest / completed questionnaire using the messaging function within Atamis. Expressions of interest / completed questionnaire must be received by 12 noon, Tuesday 29th October 2024.

This notice is an information gathering exercise rather than a call for competition in its own right, and therefore publication or response does not commit the Commissioners or respondents to a future procurement, nor provide any process exemptions or preferential treatment to any parties expressing an interest. The Commissioner will not be liable for costs incurred by any interested party in participating in this exercise.

Interested parties should note that a response to this notice does not guarantee an automatic invitation to any subsequent formal procurement, which the commissioners will consider in due course.

The services are deemed to be subject to the full regime of current procurement legislation and as such this tender will be conducted in accordance with, and governed by, the Public Contracts Regulations 2015. This contract will therefore be awarded in accordance with the provisions applicable in Section 5 (sub-section 7) of the Public Contracts Regulations 2015.