

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/034145-2023>

Contract

WMCA MML CCTV and Security Systems Service & Maintenance 2023 - 2028

West Midlands Combined Authority

F03: Contract award notice

Notice identifier: 2023/S 000-034145

Procurement identifier (OCID): ocds-h6vhtk-03a220

Published 17 November 2023, 3:47pm

Section I: Contracting authority

I.1) Name and addresses

West Midlands Combined Authority

16 Summer Lane

Birmingham

B19 3SD

Email

procurement.team@wmca.org.uk

Telephone

+44 3453036760

Country

United Kingdom

Region code

UKG3 - West Midlands

Internet address(es)

Main address

www.wmca.org.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity

Public Transport

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

WMCA MML CCTV and Security Systems Service & Maintenance 2023 - 2028

Reference number

2022-04349

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

This contract is for the provision of a fully comprehensive service and maintenance package for closed-circuit television (CCTV) and associated security systems located throughout the West Midlands region that is the responsibility of the West Midlands Combined Authority (WMCA) and Midland Metro Limited (MML). A single specialist

provider is required for an initial period of 3 years with an option for a further 2 x twelve months extensions, subject to performance.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,348,657.70

II.2) Description

II.2.1) Title

WMCA CCTV and Security Systems Service and Maintenance

Lot No

1

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKG3 - West Midlands

Main site or place of performance

WMCA supported area of the West Midlands

II.2.4) Description of the procurement

The successful contractor shall formulate an annual programme of works which forecasts the planned preventative maintenance (PPM) for all hardware and software that forms part of the WMCA CCTV and associated security systems estate as well as the day-to-day service and repair of all CCTV and associated security systems (hardware and software).

Further investment in new technology and improvements to the current monitoring services is expected to continue throughout the duration of this service and maintenance period.

A single specialist provider is required for both Lots for an initial period of 3 years with an option for a further 2 x twelve months extensions, subject to performance.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 55

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Bidders were asked to bid for both Lots of this contract.

II.2) Description

II.2.1) Title

MML CCTV and Security Systems Service and Maintenance

Lot No

2

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKG3 - West Midlands

Main site or place of performance

MML supported area of the West Midlands

II.2.4) Description of the procurement

The successful contractor shall formulate an annual programme of works which forecasts the planned preventative maintenance (PPM) for all hardware and software that forms part of the MML CCTV and associated security systems estate as well as the day-to-day service and repair of all CCTV and associated security systems (hardware and software).

Further investment in new technology and improvements to the current monitoring services is expected to continue throughout the duration of this service and maintenance period.

A single specialist provider is required for both Lots for an initial period of 3 years with an option for a further 2 x twelve months extensions, subject to performance.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 55

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Bidders were asked to bid for both Lots of this contract.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-003169](#)

Section V. Award of contract

Contract No

2022-04349

Lot No

1

Title

WMCA CCTV and Security Systems Service and Maintenance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 October 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Total Integrated Solutions Limited

32 Hamilton Way, Oakham Business Park

Mansfield

NG18 5BU

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,348,657.70

Section V. Award of contract

Contract No

2022-04349

Lot No

2

Title

MML CCTV and Security Systems Service and Maintenance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 October 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Total Integrated Solutions Limited

32 Hamilton Way, Oakham Business Park

Mansfield

NG18 5BU

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,348,657.70

Section VI. Complementary information

VI.3) Additional information

The contract is for a period of three years commencing on 1st November 2023 until 31st October 2026 with an option for a further two x twelve months extensions, subject to agreement on an annual basis, until 31st October 2028. The contract value given is the expected value of the contract over the total period of five years.

VI.4) Procedures for review

VI.4.1) Review body

West Midlands Combined Authority

Birmingham

Country

United Kingdom